

DHL EXPRESS

# SERVICE & RATE GUIDE 2020

 POLAND



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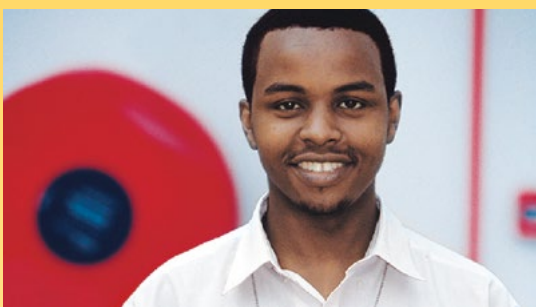
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# CONNECTING YOUR WORLD



Operating in **220+** countries and territories worldwide

**260+** aircraft



**3,000+** facilities

**3,000+** flights per day (commercial and non-commercial)

**300+** TAPA\* certifications



By the year 2050, Deutsche Post DHL Group aims to achieve zero emissions logistics



**400 million+** shipments per year

**34,000+** vehicles (own, leased, subcontracted trucks and vans)



**100,000+** employees

**84,000+** Service Points

Figures are approximate as of the end of 2018  
\*TAPA = Transported Asset Protection Association



# THE INTERNATIONAL SPECIALISTS

**The International Specialists**

**Services**

**How to Ship with DHL Express**

**Shipping Tools**

**Zones and Rates**

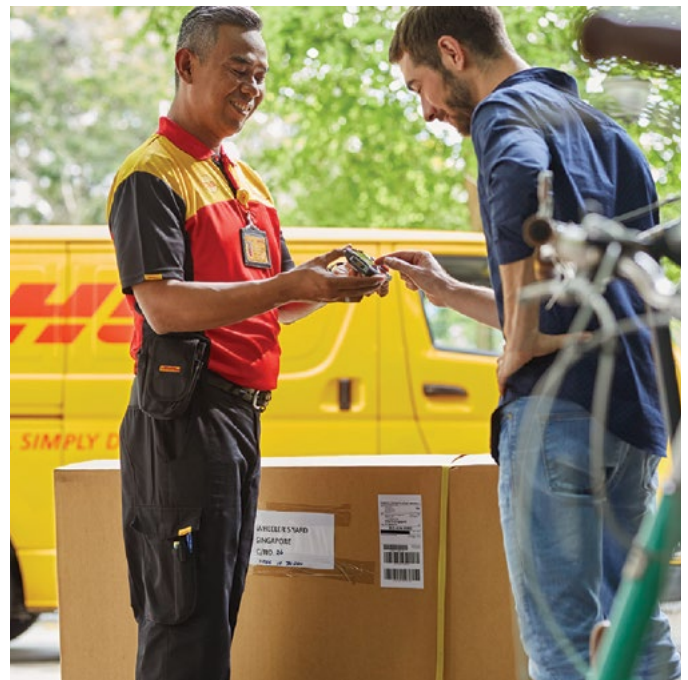
**Simple Rules**

DHL Express is the global market leader and specialist in international shipping and courier delivery services. We have been building and continuously improving our service for more than 50 years. Key to our success is the strength of our global network, spanning more than 220 countries and territories, in which some 100,000 employees provide services to more than 2.6 million customers. What really sets us apart is the international shipping expertise of our people. Their knowledge, coupled with their passion and ‘Can-Do’ attitude, delivers a truly world-class service and ensures that your shipments get to their destination securely and as quickly as possible.



Through our Certified International Specialist Program we provide all DHL Express employees with the requisite knowledge they need to do their job competently and confidently – and that’s good news for both employees and customers. As Certified International Specialists you can rely on DHL Express as the experts in international express.

This guide enables you to find out how DHL Express can help you with your international shipping needs, and to see what best fits your needs from our wide range of products and services. Should you have any questions, please get in touch with your DHL Account Manager or visit us at [dhl.com.pl](http://dhl.com.pl).



# SERVICES



## The International Specialists

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## How to Ship with DHL Express

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### Import Services

### E-commerce

### Optional Services

### Surcharges

### Custom Services

### Non-Standard Service

All our services offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

## EXPORT SERVICES

### DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg.

### DHL Express Envelope

International door-to-door delivery of lightweight document shipments – weight up to 300 grams – by the end of the next possible business day. Packaging envelope and GoGreen Climate Neutral service included in the price.



### DHL Medical Express

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

### DHL Economy Select

A reliable economy service for international road shipments, designed for single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines. DHL Economy Select is the ideal choice for less urgent shipments.

### Our international services at a glance

	DHL Express Worldwide	DHL Express Envelope	DHL Medical Express	DHL Economy Select
<b>Service description</b>	Delivery by the end of the next possible business day	Delivery by the end of the next possible business day	Priority delivery in the shortest possible time	Priority delivery in the shortest possible time
<b>Money-back guarantee</b>	No	Yes*	Yes*	No
<b>Countries and territories covered</b>	More than 220	More than 220	160	33
<b>Delivery attempts</b>	2	2	2	2
<b>Maximum piece weight (not on pallet)</b>	70kg	0.3kg	30kg	70kg
<b>Maximum pieces per shipment</b>	99	-	99	99
<b>Maximum piece dimensions (L x W x H)†</b>	120 x 80 x 80cm	32 x 24cm	120 x 80 x 80cm	120 x 80 x 80cm
<b>Maximum pallet weight</b>	300kg	Pallets not accepted	Pallets not accepted	1,000kg
<b>Maximum shipment weight</b>	<1,000kg	0.3kg	300kg	<1,000kg
<b>Maximum pallet dimensions (L x W x H)</b>	120 x 120 x 160cm	Pallets not accepted	Pallets not accepted	120 x 120 x 160cm

\*Additional terms and conditions apply – see [dhl.com.pl/express](http://dhl.com.pl/express) for details.

†A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.



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## IMPORT SERVICES

With our DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 9:00 and DHL Express 12:00 services are available for imports as well, as is our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

### DHL Import Medical Express

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

### DHL Import Express Worldwide

Regular import of spare parts, samples, finished goods or other items, requires comprehensive solutions for you. With DHL Import Express Worldwide we can pick up your shipments from 220 countries and deliver them on the next day or the next possible business day. We also offer delivery by 9:00 and delivery by 12:00 services with guarantee full transport costs refund.†

### DHL Express Worldwide Import 3rd Country

#### DHL Economy Select Import 3rd Country

Should a customer need to send a shipment between two countries, or inside one country†† (applies only to DHL Import Express Worldwide 3rd Country), without repacking in Poland, it is possible to use the third country option. It enables payment for the service in Poland with a DHL Import Express account.

### DHL Import Economy Select

A reliable economy service for international road shipments, designed for importing single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines.

†According to DHL conditions of cost refund.

††Shipments sent inside one country will be charged based to DHL WORLDWIDE EXPRESS IMPORT 3RD COUNTRY standard pricelist without any discount. For the aforementioned DHL Express services, general terms and conditions available at [dhl.com.pl/express](http://dhl.com.pl/express) are applied.





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## POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

### International e-commerce

The explosion in online shopping extends across borders, and this trend looks set to continue. DHL supports our customers' international growth with:

- Global reach
- Express options
- Duties and taxes paid options and customs expertise
- Late pick ups
- Easy returns solutions

### Fast, flexible and easy

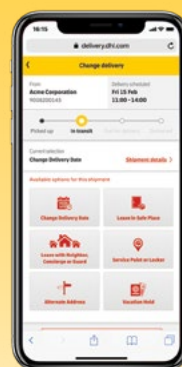
Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



### ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, especially for residential deliveries, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery



Signature release / leave your signature



Leave with neighbor or concierge



Collect from Service Point



Alternative address



Vacation hold

### Discover and grow

Visit [discover.dhl.com](https://discover.dhl.com) to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The 21st Century Spice Trade', customer and trend research and market intelligence tools can enable you to better understand your customers and shipping requirements to take the next step in your e-commerce journey.

Our customers go global with ease and speed, maximizing the enormous potential of international e-commerce.



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## OPTIONAL SERVICES

DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping. You have the flexibility to choose the best service for your needs with our express delivery services worldwide.

### Delivery service by 9:00 (10:30 to the USA)

[View charges](#)

Delivery service by 9:00 (10:30 to the USA) on the next day or on the next possible business day is offered to the majority of business centers in Europe, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee in accordance with DHL Express conditions of cost refund† and is suitable for pieces up to 30kg and shipments up to 300kg.

### Delivery service by 12:00

[View charges](#)

Delivery service by 12:00 on the next day or on the next possible business day. DHL Express 12:00 offers a money-back guarantee in accordance with DHL Express conditions of cost refund† and allows for heavier pieces up to 70kg and shipments up to 300kg.

### Shipment Insurance

[View charges](#)

For customers shipping goods with a declared value. The minimum fee entitles customers to shipment cost compensation from the insurer in case of loss or damage. The insurance needs to be marked on the shipment proof along with the real value of the transported goods.

### Extended Liability

[View charges](#)

Upon a customer's request, this service extends standard DHL Express liability, as described in services general terms and conditions†, when sending valuable documents such as passports or visa applications. In case of loss or damage of such documents, it provides coverage and compensation in the fixed amount of 1 700 PLN.

### GoGreen Climate Neutral

[View charges](#)

Service which helps to reduce negative effect of carbon dioxide produced during each international air shipment.



DHL can also provide reports for either a high level estimate or a detailed carbon footprint. Please contact Customer Service or your Sales Representative to learn more.

### Verbal Delivery Notification

[View charges](#)

At a shipper's request, a proactive notification message given verbally by phone informing the shipper that their shipment has been delivered at destination. Payable service available at DHL Express Customer Service. Free information available via DHL e-solutions.

### Proactive Tracking

[View charges](#)

At shipper's request, a proactive notification message given verbally by phone updating the customer on selected key transport events or incidents with a potential impact on transit time. Payable service available at DHL Express Customer Service. Free information available via DHL e-solutions.

### Proof of Delivery (POD)

[View charges](#)

At sender's request, proof of delivery (a document with scanned receiver's signature) is handed to the Sender. Payable service available at DHL Express Customer Service – International Shipments. Service available for up to 90 days from the date of delivery.

### Electronic Proof of Delivery (ePOD)

[View charges](#)

Service enabling confirmation of delivery in the form of an electronic document with the scan of recipient's signature. Available for free in the DHL ProView tool and at [dhl.com.pl/express](http://dhl.com.pl/express). Service available for up to 90 days from the date of delivery.

### Residential Address

[View charges](#)

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the [On Demand Delivery](#) website.

### Duties and Taxes Paid (DTP)

[View charges](#)

To make exporting your shipment even easier, DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever the shipper requests that duties, taxes or other regulatory fees be paid outside of the destination country.

†According to DHL conditions of cost refund. For the aforementioned DHL Express services, general terms and conditions available at [dhl.com.pl/express](http://dhl.com.pl/express) are applied.



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## OPTIONAL SERVICES CONTINUED

### Importer of Record (IOR)

[View charges](#)

Allows the shipper to send a dutiable shipment to the receiver, with the duties and taxes invoiced to a third party at destination acting as the nominated Importer of Record. The customs invoice must indicate the importer's billing details in addition to the receiver's shipping address (bill to/ship to). A European Union company can be billed, but it must have an EORI number and Polish VAT number, or a Polish company with an EORI number can be billed. Customs declaration is always made on the payer's behalf, whose details are on the import invoice.

email notifications regarding the invoice, as well as viewing and printing waybills for invoiced shipments. eInvoice can be activated and accessed at [efaktura.dhl.pl](http://efaktura.dhl.pl).

### Saturday Pickup

[View charges](#)

For selected postal codes in major business centers it is possible to pick up a shipment on Saturday (on customer's request). Shipments picked up on Saturday are delivered on the next working day. Available with DHL Express Worldwide and DHL Express Envelope services.

### Saturday Delivery

[View charges](#)

Saturday delivery service of small urgent shipments for selected postal codes in major business centers. Available with DHL Express Worldwide and DHL Express Envelope services.

### Neutral Delivery

[View charges](#)

Service dedicated for importers importing goods that are to be delivered to recipients with no information on their value. Customs clearance is performed on behalf of the importer who is the only one to receive all shipment and clearance related documents and invoices. This service has the benefit of avoiding the costs and time involved with additional reloading or storage.

### Change of Payer

[View charges](#)

The service enables changing of the payer upon the customer's request. After issuing the invoice the change of payer can be made upon the written request of a customer with a DHL account. Additional charges will be billed to the new payer indicated in the "Payer's change form". The service is available up to 80 calendar days from shipping day.

### eInvoice

[View charges](#)

Electronic equivalent of the printed invoice. eInvoice is a multifunctional, reliable and easy-to-use service. It enables



### Packaging

[View charges](#)

We recommend free-of-charge standard DHL Express packaging, such as cardboard and foil envelopes. At the customer's request, we offer payable larger boxes and tubes and a wide range of specialized packaging enabling transport at controlled temperatures, above or below zero. DHL Express experts will advise on appropriate packaging. More information on packaging is available at [dhl.com.pl/express](http://dhl.com.pl/express).

### Dedicated Delivery

[View charges](#)

At shippers request, an immediate or non-routine, once-only delivery of a shipment within a normal working day that involves a specific vehicle such as tail lift truck or more than one courier. This definition can include a direct delivery from the Gateway through a dedicated courier. A receiver can request this service only via DHL Customer Service when booking an import shipment.



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## OPTIONAL SERVICES CONTINUED

### Hold for Collection

[View charges](#)

At shipper request a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver's address. This service is booked through Customs Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee phone number is mandatory. HFC does not support collections at locations other than the default delivery facility.

consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.

### Paperless Trade

[View charges](#)

Allows the shipper to provide supporting paperwork such as customs invoices electronically when using PLT-enabled shipping tools. Country specific restrictions or value limits may apply.

### Dedicated Pickup

[View charges](#)

At the shipper's request, an immediate or non-routine, once-only pickup of a shipment within a normal working day that involves a specific vehicle such as tail lift truck or more than one courier. A receiver can request this service when booking an IMP shipment. Service is available only via DHL Express Customer Service Department.

### Leave with Neighbor

[View charges](#)

Upon receivers request, DHL Express is authorized to deliver when necessary to an address that is adjacent to the receiver's or with a security guard /gatekeeper against a third party signature as proof of delivery. The service is selected through On Demand Delivery (ODD) either before or after a failed delivery attempt. The delivery courier is given instruction <leave with neighbor>.

### Direct Signature

[View charges](#)

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the





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## SURCHARGES

In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

### Fuel Surcharge

[View charges](#)

Fuel surcharge is added to the basic price of shipment and extra services or additional payments related to transportation. The amount of the surcharge is determined based on average market price of aviation fuel. The current amount of fuel surcharge is available at [dhl.com.pl/fuel\\_surcharge](http://dhl.com.pl/fuel_surcharge).

### Category B Biological Materials (UN3373)

[View charges](#)

Air transport and handling of shipments containing category B biological material (UN3373), prepared for transport in accordance with IATA DGR regulations (packaging and labelling).

### Dry Ice (UN1845)

[View charges](#)

Handling and transportation of shipments containing dry ice (UN1845) used for maintaining low temperature. Additional charge for dangerous goods in excepted quantities. Cost of special packaging and dry ice not included.

### Lithium-ion Batteries (section II, PI966)

[View charges](#)

Service and air transport of deliveries containing lithium-ion batteries packed with equipment in accordance with section II of IATA Packaging Instruction PI 966. Deliveries must be packed and labeled in accordance with valid instructions.

### Lithium-ion Batteries (section II, PI967)

[View charges](#)

Service and air transport of deliveries containing lithium-ion batteries contained in equipment in accordance with section II of IATA Packaging Instruction PI 967. Deliveries must be packed and labeled in accordance with valid instructions.

### Lithium-metal Batteries (section II, PI 969)

[View charges](#)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI 969). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions. Lithium-metal batteries in bulk (PI 968) are not allowed in DHL Express air transport service.

### Lithium-metal Batteries (section II, PI 970)

[View charges](#)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI 970). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions.

### ID 8000 Consumer Goods

[View charges](#)

Consumer goods are all items classified as dangerous goods falling into the following categories: class 2 – gases (non-toxic aerosols only), class 3 – flammable liquids (perfume, paints, nail polishes, nail polish removers, etc.), subclass 6.1 – low-toxic substances (e-cigarette liquids etc.), as well as substances that are potentially environmentally threatening. All consumer goods require product characteristic cards to be presented by the sender and preparation for transportation in accordance with IATA DGR Y963 guidelines. At least two completed copies of the Shipper's Declaration for Dangerous Goods are required.

### Dangerous Goods

[View charges](#)

Handling and transportation of shipments containing goods qualified as dangerous, in accordance with IATA Dangerous Goods Regulations. This service applies to lithium batteries in Section IB and section II PI 965-CAO.

### Dangerous Goods in Excepted Quantities (EQ)

[View charges](#)

Air and road transport of shipments containing substances and dangerous goods in excepted quantities (EQ – Excepted Quantities).

### Dangerous Goods in Limited Quantities (LQ)

[View charges](#)

Handling and transportation of shipments containing limited quantities (LQ – Limited Quantities) of dangerous substances and goods (in accordance with ADR 3.4 regulations). This definition does not apply to: dry ice (UN1845), category B biological material (UN3373), dangerous goods in excepted quantities and lithium batteries, for which there are special types of services. This service is available for road transport.



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## SURCHARGES CONTINUED

### Non Stackable Pallet

[View charges](#)

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge applies to domestic and international shipments.

### Oversized Piece

[View charges](#)

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm.

### Overweight Piece

[View charges](#)

A fixed surcharge is applied to every piece, including a pallet, that exceeds a scale or volumetric weight of 70kg.

### Remote Area Service

[View charges](#)

Service which makes shipment pickup and delivery possible in a remote location which is not normally covered by DHL Express. The charge will be billed for pickup from remote location and for delivery to remote location.

### Elevated Risk

[View charges](#)

Additional surcharges apply when shipping to a destination country where DHL Express is operating at elevated risk due to continuous state of war, civil unrest or continuous threats from terrorism. The list of destination countries in scope is published online at [dhl.com.pl/surcharges](https://www.dhl.com.pl/surcharges).

### Restricted Destination

[View charges](#)

A surcharge applies when shipping non-document products to a destination country that is subject to specific trade restrictions imposed by the UN Security Council. The list of destination countries in scope is published online at [dhl.com.pl/surcharges](https://www.dhl.com.pl/surcharges).

### Exporter Validation

[View charges](#)

Exporter Validation surcharges apply when shipping to a destination country or entity that is subject to trade restrictions imposed by national legislation such as the EEAS of the European Union or the US Office of Foreign Assets Control. The list of destination countries in scope is published online at [dhl.com.pl/surcharges](https://www.dhl.com.pl/surcharges).

### Delivery Address Correction

[View charges](#)

If delivery address provided by the sender is incorrect, DHL Express will ascertain the correct one (within Service Area delivery) with either receiver or sender.

### Data Entry

[View charges](#)

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.





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## CUSTOMS SERVICES

DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool [tas.dhl.com](https://tas.dhl.com) we provide essential customs information to help you prepare your shipments.

### De Minimis Collective Customs Clearance [View charges](#)

The service enables collective customs clearance of de minimis packages with low value of below 22 EUR for import shipment and up to 1000 EUR for export shipments. There are no customs duties or taxes payable for de minimis courier shipments.

### Low Value Customs Clearance [View charges](#)

The service provides customs clearance for low value shipments that have a value above 22 EUR, and which may be exempted from customs duties or taxes based on separate provisions.

### Formal Clearance [View charges](#)

Applied in selected countries, when importing goods with an aggregated declaration value or weight exceeding the limits set by destination Customs Authorities, or due to other regulatory requirements are excluded from routine clearance on a consolidated manifest and thus require clearance under an individual entry form.

### Single Clearance [View charges](#)

DHL will apply a charge if the Importer requests a formal entry when the shipment actually qualifies for an informal or de minimis entry on the consolidated manifest.



### Disbursement Fee [View charges](#)

On behalf of the importer or the receiver, DHL Express covers the costs of duties and taxes billed by the Customs Office during clearance. This service accelerates customs clearance.

### Authorization of Customs Clearance [View charges](#)

The service where DHL Express contacts the importer before the clearance starts. The contact is initiated on importer's demand.

### Multiline Entry Clearance [View charges](#)

The clearance of a shipment with multiple commodities or multiple origins for the same commodity. Charges apply when 5 or more lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture. Charges apply for all lines above 5th line. The costs of this service shall be borne by the importer/exporter, recipient/sender - as authorized Customs Agency DHL Express.

### Bonded Transit [View charges](#)

At customer's request, the transit of a shipment under customs bond. Can arise when delivering ship spares to a foreign ship at anchor, aircraft parts to an aircraft on ground or to a customer's own bonded warehouse. Can apply also when shipments move domestically from/to a Free Trade Zone/Bonded Warehouse.

### Clearance Data Modification [View charges](#)

DHL may add or modify data declared to Customs Authorities for clearance purposes such as declared values, classification of the goods, importer details, based on documentary evidence gathered from or confirmed by the importer or exporter and only upon request by customs authorities or at the request of the importer/exporter.

### Initial Revision of Shipment [View charges](#)

Initial revision of shipment at customer's request in order to make sure of the package content. As requested by the customer, goods are labeled as "sample" to be exempted from customs duties and taxes.

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## CUSTOMS SERVICES CONTINUED

### Bonded Storage

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The service includes storage of a consignment at DHL Express facility for over three calendar days, counting from the day following its arrival. It is used when customs clearance is possible and further storage results from customer's decision or from waiting for documents or information necessary for the customs clearance to be delivered by the importer/receiver. It also happens when, after delivery, the customer decides to postpone delivery and the payment of customs and taxes fees. Holidays and weekends are included in the free storage period.

### Temporary Customs Clearance

[View charges](#)

The service consists of temporary clearance, outward or inward processing while DHL Express prepares the application to the Customs Office.

### Preferential Origin

[View charges](#)

Preparing a certificate of origin on behalf of the customer and based on documents provided. Legalization of the document in the local Customs Office.

### Broker Notification

[View charges](#)

At the customer's request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is complete. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

### Release to Broker

[View charges](#)

At importers request, the release of a DHL Express shipment to the customers designated customs broker of choice. DHL will not only transfer the necessary customs documentation but also move the inbound shipment from the point of arrival to the brokers location within the same customs office. The broker performs the last mile delivery.

### Export Declaration

[View charges](#)

At the client's request, the export declaration required to issue the IE599 message. Applies also in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight.

### Permits & Licenses

[View charges](#)

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser CD players, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses.



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## NON-STANDARD SERVICE

### Perfect solution for urgent deliveries

- Fast shipment pick-up, shipping earliest possible flight, delivery to the indicated address in the shortest possible time
- Dedicated transport of shipments from DHL Express Service Center directly to the recipient (immediately after the arrival of the aircraft or after Customs clearance)
- Dedicated air or road transport for urgent shipments (courier on board) and non-standard dimensions/weight (cargo charter)
- High value transport and convoys service
- Dangerous goods transport (DGR and ADR)
- Full dangerous shipments support i.e. packaging, labeling, issuing DGD in line with ICAO guidelines
- Road and air transport at controlled temperatures

Operating Monday to Friday, from 7 a.m. to 10 p.m.  
Shipments are delivered 24/7.

Telephone number: +48 22 4209 191  
[dhl.com.pl/export\\_services](http://dhl.com.pl/export_services)  
[SameDayPoland@dhl.com](mailto:SameDayPoland@dhl.com)  
[ustugi.niestandardowe@dhl.com](mailto:ustugi.niestandardowe@dhl.com)



Detailed information about products and services available can be found at [dhl.com.pl/sameday](http://dhl.com.pl/sameday) or at the DHL Express Customer Service – International Shipments [dhl.com.pl/contact](http://dhl.com.pl/contact)

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## PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

### 1 Shipment weight

Please weigh and measure your shipment. If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length (cm) by the height (cm), multiply that sum by the width (cm), then divide the total sum by 5,000 for each piece in the shipment. Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation. Helpful application calculating volumetric weight is available at [dhl.com.pl/volumetric\\_weight](http://dhl.com.pl/volumetric_weight).

### 2 Documentation required: waybill

All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL Express network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery. Your shipment may also need to be accompanied by required customs documentation, such as a commercial or pro-forma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

### 3 Documentation required: invoice

A commercial or pro-forma invoice is required when sending goods to countries and territories outside your origin country or customs union. All non-document shipments must be accompanied by an invoice. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable. A commercial invoice is used when goods are part of a commercial transaction or intended for resale. A pro-forma invoice is used when sending goods of no commercial value (for example, when sending samples).



#### Important:

Combined maximum actual weight of all pieces of the shipment cannot exceed 1,000kg. Maximum actual weight of a single piece of the shipment cannot exceed 300kg.



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## PREPARING YOUR SHIPMENT

Your invoice will require the following details:

### 1 BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

### 2 DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. For example, describing items as 'samples', 'parts' or 'spares' is not acceptable for customs classification, safety and security reasons.

### 3 COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

### 4 COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

### 5 TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

### 6 TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
Total pieces				Total gross weight/kg(s)		
6 Type of export 7 Incoterms 8 Reason for export I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.						
Position in company				Signature		
				Company stamp		



### 7 INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

### 8 REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.



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## PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix the waybill to the shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place the waybill on the top or side of your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet



### DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes. The items available include:



**Cardboard envelope**  
Dimensions: 35 x 27.5cm  
Suggested weight: up to 0.5kg  
Free packaging



**Standard flyer**  
Protection for main packaging  
Dimensions: 42.5 x 32.5cm  
Free packaging



**Large flyer**  
Protection for main packaging  
Dimensions: 47 x 37cm  
Free packaging



**Box 2**  
Dimensions: 33.7 x 18.2 x 10cm  
Suggested weight: up to 1kg  
Free packaging



**Box 3**  
Dimensions: 33.7 x 32.2 x 10cm  
Suggested weight: up to 2kg  
Free packaging



**Box 4**  
Dimensions: 33.7 x 32.2 x 18cm  
Suggested weight: up to 5kg  
Free packaging

For more information please refer to the Packing Guide available on [dhl.com/pl/packingguide](https://www.dhl.com/pl/packingguide).

## PAYING FOR YOUR SHIPMENT

Customers can pay for DHL Express services either with cash, a credit card (at a DHL Express Customer Service Point only) or by bank transfer (after opening a DHL Express Customer Account – on the basis of separate agreement concerning such payment method). Custom and tax duties can be paid with cash, a credit card or by bank transfer (in the latter case, only on the basis of separate DHL Express approval expressed after the customer's corresponding obligation).

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## SHIPPING TOOLS

### Making shipping easier

DHL Express offers a choice of electronic tools to suit even the most demanding requirements. We invest continually in market-leading technologies to make it easier for you to send your shipments around the world. As a result, you have more time to focus on your business.

Our electronic solutions cover online and offline options, as well as integrated solutions. In addition, we provide industry-specific solutions tailored for the Life Sciences and Technology sectors. More information about our general capabilities is provided on this page.

## MyDHL+

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping. Try it out now at [mydhl.pl](http://mydhl.pl).

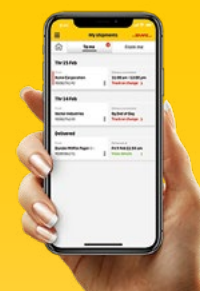
### DHL.com

Our website provides a comprehensive guide to DHL Express shipping services, as well as transport news, service updates and contact details. To make doing business with us even easier, the site features interactive tools that include online booking, tracking and a volumetric weight calculator.

### Easyship

This is an offline advanced shipment management tool for any organization with large shipping volumes or regular scheduled deliveries. DHL Easyship can handle the needs of multinational supply chains or any business with a central shipping function.

It is a Windows-based system, which is easy to use yet very powerful – enabling you to handle everything from regular mailshots to multi-stage shipping processes.



The new DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on [Android](#) or [iPhone](#).

### Customer shipping integration

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

### Specific solutions

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services. For more information, please contact your DHL Account Manager or local Customer Service team.

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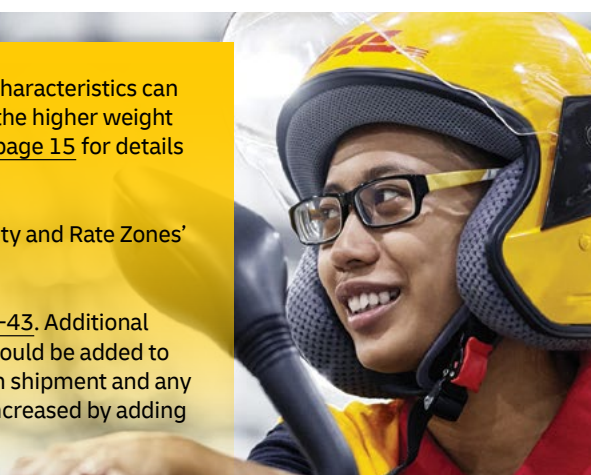
Import Services

## CALCULATE THE PRICE OF YOUR SHIPMENT: AS EASY AS 1-2-3

**1** Choosing a service: description of standard international service characteristics can be found on [pages 3-14](#). Weighing and measuring the shipment: the higher weight (actual or volumetric) is used to calculate the shipment cost. See [page 15](#) for details about shipment weight.

**2** Determining the rate zone of the destination: see 'Service Capability and Rate Zones' tables on [pages 22-25](#) for the destination country's zone.

**3** Calculating the price of the shipment: see basic rates on [pages 28-43](#). Additional charges such as cost of additional services or customs services should be added to the basic net price. Fuel fee is applied to the weight charge of each shipment and any transportation related surcharges. The resulting sum should be increased by adding any taxes on goods and services, as appropriate.



## OPTIONAL SERVICES

Optional services	<a href="#">View explanation</a>	Charging method	Charge
Delivery service by 9:00		Per shipment	111 PLN
Delivery service by 10:30 (to the USA)		Per shipment	44 PLN
Delivery service by 12:00		Per shipment	22 PLN
Shipment Insurance		Per shipment	1% of declared value, not less than 52 PLN
Extended Liability		Per shipment	17 PLN
GoGreen Climate Neutral		Per shipment	0.44 PLN for each kg of the shipment
Verbal Delivery Notification		Per shipment	22 PLN
Proactive Tracking		Per shipment	22 PLN
Proof of Delivery (POD)		Per shipment	22 PLN
Electronic Proof of Delivery (ePOD)		Per shipment	Free of charge
Residential Address		Per shipment	13 PLN
Duties Taxes Paid (DTP)		Per shipment	80 PLN
Importer of Records		Per shipment	80 PLN
Saturday Pickup		Per shipment	88 PLN
Saturday Delivery		Per shipment	128 PLN
Neutral Delivery		Per shipment	22 PLN
Change of Payer		Per invoice	128 PLN
eInvoice			Free of charge
Packaging			Dependant on the selected packaging
Dedicated Delivery		Per shipment	177 PLN per shipment or 2 PLN per kg
Hold for Collection		Per shipment	Free of charge
Dedicated Pickup		Per shipment	88 PLN per shipment or 2 PLN per kg
Direct Signature		Per shipment	22 PLN
Paperless Trade		Per shipment	Free of charge
Leave with Neighbor		Per shipment	Free of charge

All prices are in PLN and will be increased by adding any appropriate taxes on goods and services. Should you have any questions, please contact us at [dhl.com.pl/contact](mailto:dhl.com.pl/contact).

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## SURCHARGES

<b>Surcharges</b>	<a href="#">View explanation</a>	<b>Charging method</b>	<b>Charge</b>
Fuel Surcharge		Variable fee	Current rate available at <a href="https://dhl.com.pl/fuel_surcharge">dhl.com.pl/fuel_surcharge</a>
Category B Biological Materials (UN3373) <sup>†</sup>		Per shipment	Service available for DHL Medical Express only
Dry Ice (UN1845) <sup>†</sup>		Per shipment	45 PLN
Lithium-ion Batteries (Section II, PI966) <sup>†</sup>		Per shipment	22 PLN
Lithium-ion Batteries (Section II, PI967) <sup>†</sup>		Per shipment	Free of charge
Lithium-metal Batteries (Section II, PI 969) <sup>†</sup>		Per shipment	22 PLN
Lithium-metal Batteries (Section II, PI 970) <sup>†</sup>		Per shipment	Free of charge
ID 8000 Consumer Goods <sup>†</sup>		Per shipment	88 PLN
Dangerous Goods <sup>†</sup>		Per shipment	354 PLN
Dangerous Goods in Excepted Quantities (EQ) <sup>†</sup>		Per shipment	22 PLN
Dangerous Goods in Limited Quantities (LQ) <sup>†</sup>		Per shipment	88 PLN
Non Stackable Pallet		Per piece	655 PLN
Oversized Piece		Per piece	350 PLN
Overweight Piece		Per piece	350 PLN
Remote Area Service		Per shipment	2 PLN for each kg of the shipment, not less than 88 PLN
Elevated Risk		Per shipment	88 PLN
Restricted Destination		Per shipment	133 PLN
Exporter Validation		Per shipment	133 PLN
Delivery Address Correction		Per shipment	44 PLN
Data Entry <sup>†</sup>		Per shipment	21 PLN

<sup>†</sup>Additional charge applies for the Customers with permanent DHL Express transportation service contract.

All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

Should you have any questions, please contact us a [dhl.com.pl/contact](https://dhl.com.pl/contact).

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## CUSTOMS SERVICES

Customs services <a href="#">View explanation</a>	Charging method	Net charge	Gross charge*
De Minimis Collective Customs Clearance	Per shipment	Free of charge	Free of charge
Low Value Customs Clearance	Per shipment	Free of charge	Free of charge
Formal Clearance	Per shipment	45 PLN	55,35 PLN
Single Clearance	Per shipment	45 PLN	55,35 PLN
Disbursement fee	Per shipment	2,5% of customs duties and taxes, not less than 69 PLN	2,5% of customs duties and taxes, not less than 84,87 PLN
Authorization of Customs Clearance	Per shipment	45 PLN	55,35 PLN
Multiline Entry Clearance	Per line	22 PLN	27,06 PLN
Bonded Transit	Per shipment	200 PLN	246 PLN
Clearance Data Modification	Per shipment	220 PLN	270,60 PLN
Initial Revision of Shipment	Per shipment	100 PLN without label; 170 PLN with label	123 PLN without label, 209,10 PLN with label
Bonded Storage	Per shipment per calendar day and per kg/day	22 PLN per shipment and 0,44 PLN per kg per day	27,06 PLN per shipment and 0,54 PLN per kg per day
Temporary Import/Export Customs Clearance	Per shipment	177 PLN	217,71 PLN
Preferential Origin	Per document	22 PLN	27,06 PLN
Broker Notification	Per shipment	45 PLN	55,35 PLN
Release to Broker	Per shipment	177 PLN	217,71 PLN
Export Declaration	Per shipment	45 PLN	55,35 PLN
Permits and Licenses	Per shipment	87 PLN	107,01 PLN

\*23% Value Added Tax (VAT) applied.

DHL reserves the right to call for prepaid payment of customs and tax costs, as well as commission for clearance of dutiable packages.

More information on customs clearance can be found at [dhl.com.pl/obsługa\\_celna](http://dhl.com.pl/obsługa_celna).

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## SERVICE CAPABILITY AND RATING ZONES\*

Country/territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Afghanistan	AF	8			✓	✓		
Albania	AL	5	✓	✓	✓	✓		
Algeria	DZ	8		✓	✓	✓		
American Samoa	AS	8	✓	✓	✓	✓		
Andorra	AD	4	✓	✓	✓	✓		
Angola	AO	8	✓	✓	✓	✓		
Anguilla	AI	8			✓	✓		
Antigua and Barbuda	AG	8	✓	✓	✓	✓		
Argentina	AR	8	✓	✓	✓	✓		
Armenia	AM	7			✓	✓		
Aruba	AW	8	✓	✓	✓	✓		
Australia	AU	8	✓	✓	✓	✓		
Austria	AT	2	✓	✓	✓	✓		✓
Azerbaijan	AZ	7			✓	✓		
Bahamas	BS	8	✓	✓	✓	✓		
Bahrain	BH	7	✓	✓	✓	✓		
Bangladesh	BD	8	✓	✓	✓	✓		
Barbados	BB	8	✓	✓	✓	✓		
Belarus	BY	6			✓	✓		
Belgium	BE	2	✓	✓	✓	✓		✓
Belize	BZ	8	✓	✓	✓	✓		
Benin	BJ	8		✓	✓	✓		
Bermuda	BM	8		✓	✓	✓		
Bhutan	BT	8			✓	✓		
Bolivia	BO	8	✓	✓	✓	✓		
Bonaire	XB	8		✓	✓	✓		
Bosnia and Herzegovina	BA	5	✓	✓	✓	✓		
Botswana	BW	8	✓	✓	✓	✓		
Brazil	BR	8	✓	✓	✓	✓		
Brunei Darussalam	BN	8		✓	✓	✓		
Bulgaria	BG	3	✓	✓	✓	✓		✓
Burkina Faso	BF	8	✓	✓	✓	✓		
Burundi	BI	8			✓	✓		
Cambodia	KH	8	✓	✓	✓	✓		
Cameroon	CM	8		✓	✓	✓		
Canada	CA	5	✓	✓	✓	✓		
Canary Islands, The	IC	4			✓	✓		
Cape Verde	CV	8			✓	✓		
Cayman Islands	KY	8			✓	✓		
Central African Republic	CF	8			✓	✓		
Chad	TD	8			✓	✓		
Chile	CL	8	✓	✓	✓	✓		
China	CN	7	✓	✓	✓	✓		
Colombia	CO	8	✓	✓	✓	✓		
Comoros	KM	8			✓	✓		
Congo	CG	8			✓	✓		
Congo, The Democratic Republic of	CD	8		✓	✓	✓		
Cook Islands	CK	8			✓	✓		
Costa Rica	CR	8	✓	✓	✓	✓		
Cote d'Ivoire	CI	8	✓	✓	✓	✓		
Croatia	HR	3	✓	✓	✓	✓		✓
Cuba	CU	8			✓	✓		
Curacao	XC	8	✓	✓	✓	✓		
Cyprus	CY	3	✓	✓	✓	✓		
Czech Republic	CZ	1	✓	✓	✓	✓		✓
Denmark	DK	3	✓	✓	✓	✓		✓
Djibouti	DJ	8			✓	✓		
Dominica	DM	8			✓	✓		
Dominican Republic	DO	8	✓	✓	✓	✓		

✓ = Service available

Table continues overleaf

\*For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [dhl.com.pl/contact](https://dhl.com.pl/contact).

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## SERVICE CAPABILITY AND RATING ZONES\*

Country/territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Ecuador	EC	8	✓	✓	✓	✓		
Egypt	EG	8	✓	✓	✓	✓		
El Salvador	SV	8	✓	✓	✓	✓		
Equatorial Guinea	GQ	8			✓	✓		
Eritrea	ER	8			✓	✓		
Estonia	EE	3	✓	✓	✓	✓	✓	✓
Ethiopia	ET	8			✓	✓		
Falkland Islands (Malvinas)	FK	8			✓	✓		
Faroe Islands	FO	6			✓	✓		
Fiji	FJ	8			✓	✓		
Finland	FI	3	✓	✓	✓	✓	✓	✓
France	FR	2	✓	✓	✓	✓	✓	✓
French Guiana	GF	8			✓	✓		
French Polynesia	PF	8			✓	✓		
Gabon	GA	8		✓	✓	✓		
Gambia	GM	8			✓	✓		
Georgia	GE	7			✓	✓		
Germany	DE	1	✓	✓	✓	✓	✓	✓
Ghana	GH	8	✓	✓	✓	✓		
Gibraltar	GI	4	✓	✓	✓	✓	✓	✓
Greece	GR	3	✓	✓	✓	✓	✓	✓
Greenland	GL	6			✓	✓		
Grenada	GD	8			✓	✓		
Guadeloupe	GP	8	✓	✓	✓	✓		
Guam	GU	8			✓	✓		
Guatemala	GT	8	✓	✓	✓	✓		
Guernsey	GG	4	✓	✓	✓	✓		✓
Guinea	GN	8		✓	✓	✓		
Guinea-Bissau	GW	8			✓	✓		
Guyana	GY	8	✓	✓	✓	✓		
Haiti	HT	8		✓	✓	✓		
Honduras	HN	8	✓	✓	✓	✓		
Hong Kong	HK	7	✓	✓	✓	✓		
Hungary	HU	3	✓	✓	✓	✓	✓	✓
Iceland	IS	6	✓	✓	✓	✓		
India	IN	7	✓	✓	✓	✓		
Indonesia	ID	7	✓	✓	✓	✓		
Iran (Islamic Republic of)	IR	8	✓	✓	✓	✓		
Iraq	IQ	8			✓	✓		
Ireland	IE	3	✓	✓	✓	✓	✓	✓
Israel	IL	4	✓	✓	✓	✓		
Italy	IT	2	✓	✓	✓	✓	✓	✓
Jamaica	JM	8		✓	✓	✓		
Japan	JP	7	✓	✓	✓	✓		
Jersey	JE	4	✓	✓	✓	✓		✓
Jordan	JO	7	✓	✓	✓	✓		
Kazakhstan	KZ	8	✓	✓	✓	✓		
Kenya	KE	8	✓	✓	✓	✓		
Kiribati	KI	8			✓	✓		
Korea, Dem. People's Republic	KP	8			✓	✓		
Korea, Republic of	KR	7	✓	✓	✓	✓		
Kosovo	KV	5	✓	✓	✓	✓		
Kuwait	KW	7	✓	✓	✓	✓		
Kyrgyzstan	KG	8			✓	✓		
Lao People's Democratic Republic	LA	8	✓	✓	✓	✓		
Latvia	LV	3	✓	✓	✓	✓	✓	✓
Lebanon	LB	8	✓	✓	✓	✓		
Lesotho	LS	8	✓	✓	✓	✓		
Liberia	LR	8			✓	✓		

✓ = Service available

Table continues overleaf

\*For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [dhl.com/pl/contact](https://dhl.com/pl/contact).

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## SERVICE CAPABILITY AND RATING ZONES\*

Country/territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Libya	LY	8			✓	✓		
Liechtenstein	LI	4	✓	✓	✓	✓	✓	✓
Lithuania	LT	3	✓	✓	✓	✓	✓	✓
Luxembourg	LU	2	✓	✓	✓	✓	✓	✓
Macau	MO	8	✓	✓	✓	✓		
Madagascar	MG	8		✓	✓	✓		
Malawi	MW	8			✓	✓		
Malaysia	MY	8	✓	✓	✓	✓		
Maldives	MV	8			✓	✓		
Mali	ML	8			✓	✓		
Malta	MT	3	✓	✓	✓	✓		
Marshall Islands	MH	8			✓	✓		
Martinique	MQ	8	✓	✓	✓	✓		
Mauritania	MR	8	✓	✓	✓	✓		
Mauritius	MU	8	✓	✓	✓	✓		
Mayotte	YT	8			✓	✓		
Mexico	MX	5	✓	✓	✓	✓		
Micronesia	FM	8			✓	✓		
Moldova, Republic of	MD	5			✓	✓		
Monaco	MC	2	✓	✓	✓	✓		✓
Mongolia	MN	8			✓	✓		
Montserrat	MS	8	✓	✓	✓	✓		
Morocco	MA	8	✓	✓	✓	✓		
Mozambique	MZ	8	✓	✓	✓	✓		
Myanmar (Birma)	MM	8		✓	✓	✓		
Namibia	NA	8	✓	✓	✓	✓		
Nauru	NR	8			✓	✓		
Nepal	NP	8	✓	✓	✓	✓		
Netherlands	NL	2	✓	✓	✓	✓	✓	✓
Nevis	XN	8	✓	✓	✓	✓		
New Caledonia	NC	8			✓	✓		
New Zealand	NZ	8	✓	✓	✓	✓		
Nicaragua	NI	8	✓	✓	✓	✓		
Niger	NE	8			✓	✓		
Nigeria	NG	8	✓	✓	✓	✓		
Niue	NU	8			✓	✓		
North Macedonia	MK	5	✓	✓	✓	✓		
Northern Mariana Islands	MP	8			✓	✓		
Norway	NO	4	✓	✓	✓	✓	✓	✓
Oman	OM	7	✓	✓	✓	✓		
Pakistan	PK	8	✓	✓	✓	✓		
Palau	PW	8			✓	✓		
Panama	PA	8	✓	✓	✓	✓		
Papua New Guinea	PG	8			✓	✓		
Paraguay	PY	8	✓	✓	✓	✓		
Peru	PE	8	✓	✓	✓	✓		
Philippines	PH	8	✓	✓	✓	✓		
Portugal	PT	3	✓	✓	✓	✓	✓	✓
Puerto Rico	PR	8	✓	✓	✓	✓		
Qatar	QA	7	✓	✓	✓	✓		
Republic of Montenegro	ME	5	✓	✓	✓	✓		
Reunion	RE	8		✓	✓	✓		
Romania	RO	3	✓	✓	✓	✓	✓	✓
Russian Federation	RU	6	✓	✓	✓	✓		
Rwanda	RW	8			✓	✓		
Saint Eustatius	XE	8			✓	✓		
Saint Helena	SH	8			✓	✓		
Saint Kitts and Nevis	KN	8	✓	✓	✓	✓		
Saint Lucia	LC	8			✓	✓		

✓ = Service available

Table continues overleaf

\*For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](https://dct.dhl.com). In the case of Day Definite Services, please contact us at [dhl.com.pl/contact](https://dhl.com.pl/contact).



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## SERVICE CAPABILITY AND RATING ZONES\*

Country/territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Saint Vincent and The Grenadines	VC	8			✓	✓		
Samoa	WS	8			✓	✓		
San Marino	SM	4	✓	✓	✓	✓		✓
Sao Tome and Principe	ST	8			✓	✓		
Saudi Arabia	SA	7	✓	✓	✓	✓		
Senegal	SN	8	✓	✓	✓	✓		
Serbia, Republic of	RS	5	✓	✓	✓	✓		
Seychelles	SC	8			✓	✓		
Sierra Leone	SL	8	✓	✓	✓	✓		
Singapore	SG	7	✓	✓	✓	✓		
Slovakia	SK	1	✓	✓	✓	✓	✓	✓
Slovenia	SI	3	✓	✓	✓	✓	✓	✓
Solomon Islands	SB	8			✓	✓		
Somalia	SO	8			✓	✓		
Somaliland, Republic of	XS	8			✓	✓		
South Africa	ZA	8	✓	✓	✓	✓		
South Sudan	SS	8			✓	✓		
Spain	ES	3	✓	✓	✓	✓	✓	✓
Sri Lanka	LK	8	✓	✓	✓	✓		
St. Barthelemy	XY	8	✓	✓	✓	✓		
St. Maarten	XM	8	✓	✓	✓	✓		
Sudan	SD	8		✓	✓	✓		
Suriname	SR	8		✓	✓	✓		
Swaziland	SZ	8	✓	✓	✓	✓		
Sweden	SE	3	✓	✓	✓	✓	✓	✓
Switzerland	CH	4	✓	✓	✓	✓	✓	✓
Syrian Arab Republic	SY	8			✓	✓		
Taiwan	TW	7	✓	✓	✓	✓		
Tanzania, United Republic of	TZ	8	✓	✓	✓	✓		
Thailand	TH	7	✓	✓	✓	✓		
Timor-Leste, D.R. of	TL	8			✓	✓		
Togo	TG	8			✓	✓		
Tonga	TO	8			✓	✓		
Trinidad and Tobago	TT	8	✓	✓	✓	✓		
Tunisia	TN	8		✓	✓	✓		
Turkey	TR	4	✓	✓	✓	✓		
Turkmenistan	TM	7			✓	✓		
Turks and Caicos Islands	TC	8	✓	✓	✓	✓		
Tuvalu	TV	8			✓	✓		
Uganda	UG	8	✓	✓	✓	✓		
Ukraine	UA	6	✓	✓	✓	✓		
United Arab Emirates	AE	7	✓	✓	✓	✓		
United Kingdom	GB	2	✓	✓	✓	✓	✓	✓
United States	US	5	✓	✓	✓	✓		
Uruguay	UY	8	✓	✓	✓	✓		
Uzbekistan	UZ	8		✓	✓	✓		
Vanuatu	VU	8			✓	✓		
Venezuela	VE	8			✓	✓		
Vietnam	VN	8	✓	✓	✓	✓		
Virgin Islands (British)	VG	8	✓		✓	✓		
Virgin Islands (U.S.)	VI	8			✓	✓		
Yemen	YE	8			✓	✓		
Zambia	ZM	8	✓	✓	✓	✓		
Zimbabwe	ZW	8			✓	✓		

✓ = Service available

\*For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at [dct.dhl.com](http://dct.dhl.com). In the case of Day Definite Services, please contact us at [dhl.com.pl/contact](http://dhl.com.pl/contact).

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## TRANSIT TIME<sup>1</sup>

Country/territory	Transit Time		Country/territory	Transit Time		Country/territory	Transit Time		Country/territory	Transit Time	
	Time Definite	Day Definite		Time Definite	Day Definite		Time Definite	Day Definite		Time Definite	Day Definite
Afghanistan	3		Gibraltar	2		Luxembourg	1	3	Samoa	3	
Albania	1		Greece	1-2	5	Latvia	1	2	American Samoa	5	
Algeria	1-2		Grenada	3		Macedonia North	1		San Marino	1-2	5
Andorra	3		Greenland	5		Madagascar	3		Senegal	2	
Angola	3-4		Georgia	2		Mayotte	6		Serbia, Republic Of	1-2	
Anguilla	3		Guam	4		Macao	2		Seychelles	3	
Antigua and Barbuda	3		Guernsey	2		Malawi	3		Sierra Leone	3	
Saudi Arabia	2-4		Guyana	3		Maldives	4		Singapore	2	
Argentina	2-5		French Guiana	3		Malaysia	2-3		Slovakia	1	3
Armenia	2		Guadeloupe	2		Mali	2		Slovenia	1	2
Aruba	3		Guatemala	2		Malta	1		Somalia	6	
Australia	3-4		Guinea	2		Morocco	1-2		Somaliland, Republic Of	6	
Austria	1	2	Guinea-Bissau	5		Martinique	2		Sri Lanka	2	
Azerbaijan	2		Equatorial Guinea	3		Mauritania	3		United States	1-2	
Bahamas	2		Haiti	3		Mauritius	2		Swaziland	2	
Bahrain	2		Spain	1	3-4	Mexico	2-4		Sudan	3	
Bangladesh	3		Netherlands	1	2	Micronesia	6		South Sudan	4	
Barbados	2		Honduras	2		Moldova, Republic Of	2		Suriname	3-4	
Belgium	1	3	Hong Kong	2		Monaco	1		Syrian Arab Republic	7-8	
Belize	3		India	2-3		Mongolia	3		Switzerland	1	3-4
Benin	2		Indonesia	2-4		Montserrat	3		Sweden	1	3-4
Bermuda	2		Iraq	5-7		Mozambique	2-3		French Polynesia	3-4	
Bhutan	5		Iran (Islamic Republic of)	4		Namibia	3-4		Thailand	2-3	
Belarus	2		Ireland	1	3-4	Nauru	5		Taiwan	2	
Myanmar (Birma)	3		Iceland	1		Nepal	3		Tanzania, United Republic Of	2-3	
Bolivia	3		Israel	1-4		Nevis	3		Timor-Leste, D.R. of	4	
Bonaire	3		Jamaica	2-3		Germany	1	2	Togo	2	
Bosnia and Herzegovina	1-2		Japan	2-3		Niger	3		Tonga	5	
Botswana	3		Yemen	4-5		Nigeria	2-3		Trinidad and Tobago	3	
Brazil	2-4		Jersey	2		Nicaragua	2		Tunisia	2	
Brunei Darussalam	3		Jordan	2-4		Niue	5		Turkey	1-4	
Bulgaria	1	3	Cayman Islands	2		Norway	1-2	3-4	Turkmenistan	3	
Burkina Faso	3		Cambodia	2		New Caledonia	5		Turks and Caicos Islands	3	
Burundi	3		Cameroon	2-3		New Zealand	3-4		Tuvalu	5	
Chile	2-3		Canada	2-3		Oman	2-3		Uganda	2	
China	3		Qatar	2		Pakistan	2-3		Ukraine	1-2	
Croatia	1	3-4	Kazakhstan	2-3		Palau	5		Uruguay	2	
Curacao	3		Kenya	2		Panama	2		Uzbekistan	3	
Cyprus	2		Kyrgyzstan	3		Papua New Guinea	3-4		Vanuatu	3-5	
Chad	5		Kiribati	5		Paraguay	2		Venezuela	2-4	
Republic of Montenegro	2		Colombia	2-3		Peru	2-3		Hungary	1	3
Czech Republic	1	2	Comoros	5		Puerto Rico	2-3		United Kingdom	1	3-4
Denmark	1	2	Congo	2		Portugal	1	3-4	Vietnam	2	
Dominica	3		Congo, The Democratic Republic Of	2-3		South Africa	2-3		Italy	1	3-4
Dominican Republic	3-4		Korea, Republic Of	2		Central African Republic	5		Cote d'Ivoire	2	
Djibouti	3		Korea, Democratic People's Republic	8		Cape Verde	6		Saint Helena	7	
Egypt	2-3		Kosovo	2		Reunion	3		Cook Islands	4	
Ecuador	2-3		Costa Rica	2		Russian Federation	1-3		Virgin Islands (British)	3	
Eritrea	4		Cuba	4		Romania	1	3	Virgin Islands (U.S.)	3-4	
Estonia	1	2	Kuwait	2		Rwanda	3		Canary Islands, The	2-3	
Ethiopia	2		Lao People's Democratic Republic	4		St. Barthelemy	3		Marshall Islands	6	
Falkland Islands (Malvinas)	6		Lesotho	3		Saint Eustatius	3		Faroe Islands	2	
Fiji	4		Lebanon	2		Saint Kitts and Nevis	3		Solomon Islands	5	
Philippines	2		Liberia	3		Saint Lucia	3		Sao Tome and Principe	3	
Finland	1-2	3-4	Libya	3-7		St. Maarten	3		Zambia	3-5	
France	1	3-4	Liechtenstein	1-2		Saint Vincent and The Grenadines	3		Zimbabwe	2-3	
Gabon	2		Lithuania	1	2	Northern Mariana Islands	4		United Arab Emirates	2	
Gambia	3					El Salvador	2				

<sup>1</sup>For transit times and the availability of DHL Express 12:00 and DHL Express 9:00 for your origin and destination address, please refer to the DHL Capability Tool at [dct.dhl.com](http://dct.dhl.com). Do you have any questions? Please contact us at [dhl.com.pl/kontakt](mailto:dhl.com.pl/kontakt).

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## DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY

### Origin and Destination Countries Zoning Table

Country/territory	Zone	Country/territory	Zone	Country/territory	Zone	Country/territory	Zone
Afghanistan	ROW	Dominican Republic	AM2	Libya	ROW	Senegal	ROW
Albania	EU3	Ecuador	AM3	Liechtenstein	EU3	Serbia, Republic of	EU3
Algeria	ROW	Egypt	ROW	Lithuania	EU2	Seychelles	ROW
American Samoa	AM2	El Salvador	AM2	Luxembourg	EU1	Sierra Leone	ROW
Andorra	EU2	Eritrea	ROW	Macau	AP1	Singapore	AP1
Angola	ROW	Estonia	EU2	Madagascar	ROW	Slovakia	EU2
Anguilla	AM2	Ethiopia	ROW	Malawi	ROW	Slovenia	EU2
Antigua	AM2	Falkland Islands	ROW	Malaysia	AP1	Solomon Islands	ROW
Argentina	AM3	Faroe Islands	EU2	Maldives	ROW	Somalia	ROW
Armenia	ROW	Fiji	ROW	Mali	ROW	Somaliland, Rep of (North Somalia)	ROW
Aruba	AM2	Finland	EU2	Malta	EU2	South Africa	MA1
Australia	AP2	France	EU1	Marshall Islands	AM2	South Sudan	ROW
Austria	EU1	French Guyana	AM3	Martinique	AM2	Spain	EU1
Azerbaijan	ROW	Gabon	ROW	Mauritania	ROW	Sri Lanka	AP2
Bahamas	AM2	Gambia	ROW	Mauritius	ROW	St Helena	ROW
Bahrain	MA1	Georgia	ROW	Mayotte	ROW	St. Barthelemy	AM2
Bangladesh	AP2	Germany	EU1	Mexico	AM1	St. Eustatius	AM2
Barbados	AM2	Ghana	ROW	Micronesia, Federated States Of	ROW	St. Kitts	AM2
Belarus	ROW	Gibraltar	EU3	Moldova, Republic Of	ROW	St. Lucia	AM2
Belgium	EU1	Greece	EU2	Monaco	EU1	St. Maarten	AM2
Belize	AM2	Greenland	EU2	Mongolia	ROW	St. Vincent	AM2
Benin	ROW	Grenada	AM2	Montenegro, Republic of	EU3	Sudan	ROW
Bermuda	AM2	Guadeloupe	AM2	Montserrat	AM2	Suriname	AM3
Bhutan	ROW	Guam	AM2	Morocco	ROW	Swaziland	ROW
Bolivia	AM3	Guatemala	AM2	Mozambique	ROW	Sweden	EU2
Bonaire	AM2	Guernsey	EU3	Myanmar	ROW	Switzerland	EU3
Bosnia and Herzegovina	EU3	Guinea Republic	ROW	Namibia	ROW	Syria	ROW
Botswana	ROW	Guinea-Bissau	ROW	Nauru, Republic Of	ROW	Tahiti	ROW
Brazil	AM3	Guinea-Equatorial	ROW	Nepal	ROW	Taiwan	AP1
Brunei	ROW	Guyana (British)	AM3	Netherlands, The	EU1	Tanzania	ROW
Bulgaria	EU2	Haiti	AM2	Nevis	AM2	Thailand	AP1
Burkina Faso	ROW	Honduras	AM2	New Caledonia	ROW	Timor-Leste	ROW
Burundi	ROW	Hong Kong	AP1	New Zealand	AP2	Togo	ROW
Cambodia	ROW	Hungary	EU2	Nicaragua	AM2	Tonga	ROW
Cameroon	ROW	Iceland	EU2	Niger	ROW	Trinidad and Tobago	AM2
Canada	AM1	India	AP2	Nigeria	ROW	Tunisia	ROW
Canary Islands, The	EU3	Indonesia	AP2	Niue	ROW	Turkey	EU3
Cape Verde	ROW	Iran (Islamic Republic of)	ROW	North Macedonia	EU3	Turkmenistan NEW	ROW
Cayman Islands	AM2	Iraq	ROW	Norway	EU3	Turks and Caicos Islands	AM2
Central African Republic	ROW	Ireland, Republic Of	EU1	Oman	MA1	Tuvalu	ROW
Chad	ROW	Israel	EU3	Pakistan	ROW	Uganda	ROW
Chile	AM3	Italy	EU1	Palau	AM2	Ukraine	ROW
China, People's Republic	AP1	Jamaica	AM2	Panama	AM2	United Arab Emirates	MA1
Colombia	AM3	Japan	AP1	Papua New Guinea	ROW	United Kingdom	EU1
Commonwealth of the Northern Mariana's Islands	AM2	Jersey	EU3	Paraguay	AM3	United States Of America	AM1
Comoros	ROW	Jordan	ROW	Peru	AM3	Uruguay	AM3
Congo	ROW	Kazakhstan	ROW	Philippines, The	AP2	Uzbekistan	ROW
Congo, The Democratic Republic of	ROW	Kenya	ROW	Poland	EU2	Vanuatu	ROW
Cook Islands	ROW	Kiribati	ROW	Portugal	EU1	Vatican City	EU1
Costa Rica	AM2	Korea, Republic of (South K.)	AP1	Puerto Rico	AM2	Venezuela	AM3
Cote d'Ivoire	ROW	Korea, the D.P.R OF (North K.)	ROW	Qatar	MA1	Vietnam	AP2
Croatia	EU2	Kosovo	ROW	Reunion, Island Of	ROW	Virgin Islands (British)	AM2
Cuba	AM2	Kuwait	MA1	Romania	EU2	Virgin Islands (US)	AM2
Curacao	AM2	Kyrgyzstan	ROW	Russian Federation, The	ROW	Yemen, Republic of	ROW
Cyprus	EU2	Lao People's Democratic Republic	ROW	Rwanda	ROW	Zambia	ROW
Czech Republic, The	EU2	Latvia	EU2	Samoa	ROW	Zimbabwe	ROW
Denmark	EU2	Lebanon	ROW	San Marino	EU1		
Djibouti	ROW	Lesotho	ROW	Sao Tome and Principe	ROW		
Dominica	AM2	Liberia	ROW	Saudi Arabia	MA1		

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Destination zone Origin zone	EU1	EU2	EU3	AP1	AP2	AM1	AM2	AM3	MA1	ROW
EU1	1	2	3	4	5	4	5	6	4	6
EU2	2	2	3	5	5	5	6	6	4	6
EU3	3	3	3	5	6	6	6	6	5	7
AP1	5	6	6	3	4	4	7	7	6	8
AP2	6	6	7	3	4	7	8	8	6	8
AM1	4	5	6	3	6	3	5	5	7	8
AM2	5	6	7	6	8	4	5	6	7	8
AM3	5	6	6	6	8	5	5	5	7	8
MA1	5	5	5	5	5	7	7	7	4	7
ROW	5	5	7	7	7	7	8	8	7	8



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<b>Export</b>								
<b>DHL EXPRESS WORLDWIDE</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Non-dutiable documents up to 2kg								
0.5	435	473	506	508	509	553	572	641
1	537	582	617	618	619	690	717	801
1.5	631	686	726	727	728	821	854	951
2	725	790	835	836	837	952	991	1,101
Non-dutiable documents over 2kg and dutiable packages								
0.5	435	473	506	634	638	701	714	791
1	537	582	617	745	760	838	862	951
1.5	631	686	726	851	869	970	999	1,102
2	725	790	835	957	978	1,102	1,136	1,253
2.5	816	890	946	1,062	1,084	1,229	1,272	1,402
3	898	991	1,052	1,163	1,185	1,344	1,398	1,541
3.5	980	1,092	1,158	1,264	1,286	1,459	1,524	1,680
4	1,062	1,193	1,264	1,365	1,387	1,574	1,650	1,819
4.5	1,144	1,294	1,370	1,466	1,488	1,689	1,776	1,958
5	1,226	1,395	1,476	1,567	1,589	1,804	1,902	2,097
5.5	1,278	1,460	1,547	1,631	1,651	1,888	1,985	2,189
6	1,330	1,525	1,618	1,695	1,713	1,972	2,068	2,281
6.5	1,382	1,590	1,689	1,759	1,775	2,056	2,151	2,373
7	1,434	1,655	1,760	1,823	1,837	2,140	2,234	2,465
7.5	1,486	1,720	1,831	1,887	1,899	2,224	2,317	2,557
8	1,538	1,785	1,902	1,951	1,961	2,308	2,400	2,649
8.5	1,590	1,850	1,973	2,015	2,023	2,392	2,483	2,741
9	1,642	1,915	2,044	2,079	2,085	2,476	2,566	2,833
9.5	1,694	1,980	2,115	2,143	2,147	2,560	2,649	2,925
10	1,746	2,045	2,186	2,207	2,209	2,644	2,732	3,017
11	1,780	2,081	2,236	2,265	2,275	2,736	2,844	3,133
12	1,814	2,117	2,286	2,323	2,341	2,828	2,956	3,249
13	1,848	2,153	2,336	2,381	2,407	2,920	3,068	3,365
14	1,882	2,189	2,386	2,439	2,473	3,012	3,180	3,481
15	1,916	2,225	2,436	2,497	2,539	3,104	3,292	3,597

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules			
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Export</b>								
<b>DHL EXPRESS WORLDWIDE</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
16	1,950	2,261	2,486	2,555	2,605	3,196	3,404	3,713
17	1,984	2,297	2,536	2,613	2,671	3,288	3,516	3,829
18	2,018	2,333	2,586	2,671	2,737	3,380	3,628	3,945
19	2,052	2,369	2,636	2,729	2,803	3,472	3,740	4,061
20	2,086	2,405	2,686	2,787	2,869	3,564	3,852	4,177
21	2,130	2,471	2,768	2,859	2,949	3,654	3,956	4,295
22	2,174	2,537	2,850	2,931	3,029	3,744	4,060	4,413
23	2,218	2,603	2,932	3,003	3,109	3,834	4,164	4,531
24	2,262	2,669	3,014	3,075	3,189	3,924	4,268	4,649
25	2,306	2,735	3,096	3,147	3,269	4,014	4,372	4,767
26	2,350	2,801	3,178	3,219	3,349	4,104	4,476	4,885
27	2,394	2,867	3,260	3,291	3,429	4,194	4,580	5,003
28	2,438	2,933	3,342	3,363	3,509	4,284	4,684	5,121
29	2,482	2,999	3,424	3,435	3,589	4,374	4,788	5,239
30	2,526	3,065	3,506	3,507	3,669	4,464	4,892	5,357
40	2,846	3,645	4,216	4,217	4,379	5,224	5,872	6,497
50	3,166	4,225	4,926	4,927	5,089	5,984	6,852	7,637
60	3,486	4,805	5,636	5,637	5,799	6,744	7,832	8,777
70	3,806	5,385	6,346	6,347	6,509	7,504	8,812	9,917
For each additional 0.5kg								
Above 10kg	17	18	25	29	33	46	56	58
Above 20kg	22	33	41	36	40	45	52	59
For each additional 1kg								
Above 30kg	32	58	71	71	71	76	98	114
Above 70kg	54	75	95	96	96	108	115	150
Above 300kg	71	97	126	126	126	141	149	195

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules			
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Export</b>								
<b>DHL MEDICAL EXPRESS</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	538	586	626	795	822	870	888	982
1	661	716	760	928	971	1,033	1,063	1,174
1.5	771	842	893	1,058	1,105	1,190	1,226	1,353
2	881	968	1,026	1,188	1,239	1,347	1,389	1,532
2.5	988	1,086	1,156	1,316	1,373	1,497	1,552	1,709
3	1,086	1,204	1,286	1,439	1,499	1,635	1,701	1,875
3.5	1,184	1,322	1,416	1,562	1,625	1,773	1,850	2,041
4	1,282	1,440	1,546	1,685	1,751	1,911	1,999	2,207
4.5	1,380	1,558	1,676	1,808	1,877	2,049	2,148	2,373
5	1,478	1,676	1,806	1,931	2,003	2,187	2,297	2,539
5.5	1,536	1,752	1,888	2,005	2,076	2,285	2,395	2,645
6	1,594	1,828	1,970	2,079	2,149	2,383	2,493	2,751
6.5	1,652	1,904	2,052	2,153	2,222	2,481	2,591	2,857
7	1,710	1,980	2,134	2,227	2,295	2,579	2,689	2,963
7.5	1,768	2,056	2,216	2,301	2,368	2,677	2,787	3,069
8	1,826	2,132	2,298	2,375	2,441	2,775	2,885	3,175
8.5	1,884	2,208	2,380	2,449	2,514	2,873	2,983	3,281
9	1,942	2,284	2,462	2,523	2,587	2,971	3,081	3,387
9.5	2,000	2,360	2,544	2,597	2,660	3,069	3,179	3,493
10	2,058	2,436	2,626	2,671	2,733	3,167	3,277	3,599
11	2,094	2,478	2,686	2,741	2,811	3,267	3,407	3,737
12	2,130	2,520	2,746	2,811	2,889	3,367	3,537	3,875
13	2,166	2,562	2,806	2,881	2,967	3,467	3,667	4,013
14	2,202	2,604	2,866	2,951	3,045	3,567	3,797	4,151
15	2,238	2,646	2,926	3,021	3,123	3,667	3,927	4,289
16	2,274	2,688	2,986	3,091	3,201	3,767	4,057	4,427
17	2,310	2,730	3,046	3,161	3,279	3,867	4,187	4,565
18	2,346	2,772	3,106	3,231	3,357	3,967	4,317	4,703
19	2,382	2,814	3,166	3,301	3,435	4,067	4,447	4,841
20	2,418	2,856	3,226	3,371	3,513	4,167	4,577	4,979
21	2,462	2,930	3,314	3,449	3,605	4,265	4,691	5,101

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules			
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Export</b>								
<b>DHL MEDICAL EXPRESS</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
22	2,506	3,004	3,402	3,527	3,697	4,363	4,805	5,223
23	2,550	3,078	3,490	3,605	3,789	4,461	4,919	5,345
24	2,594	3,152	3,578	3,683	3,881	4,559	5,033	5,467
25	2,638	3,226	3,666	3,761	3,973	4,657	5,147	5,589
26	2,682	3,300	3,754	3,839	4,065	4,755	5,261	5,711
27	2,726	3,374	3,842	3,917	4,157	4,853	5,375	5,833
28	2,770	3,448	3,930	3,995	4,249	4,951	5,489	5,955
29	2,814	3,522	4,018	4,073	4,341	5,049	5,603	6,077
30	2,858	3,596	4,106	4,151	4,433	5,147	5,717	6,199
40	3,258	4,246	4,866	4,961	5,233	5,977	6,777	7,479
50	3,658	4,896	5,626	5,771	6,033	6,807	7,837	8,759
60	4,058	5,546	6,386	6,581	6,833	7,637	8,897	10,039
70	4,458	6,196	7,146	7,391	7,633	8,467	9,957	11,319
For each additional 0.5kg								
Above 10kg	18	21	30	35	39	50	65	69
Above 20kg	22	37	44	39	46	49	57	61
For each additional 1kg								
Above 30kg	40	65	76	81	80	83	106	128
Above 70kg	52	72	99	99	99	106	119	148
Above 300kg	58	82	114	114	114	122	136	171

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules	
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Export

### DHL EXPRESS ENVELOPE

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Express Envelope up 0,3kg								
0,3	367	403	426	427	428	469	487	544

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### DHL ECONOMY SELECT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
1	340	365	390	405	17	657	709	781	799
2	421	452	482	502	18	660	712	788	803
3	471	504	537	560	19	663	715	795	807
4	521	556	592	618	20	666	718	802	811
5	571	608	647	676	21	674	724	807	818
6	584	624	664	695	22	682	730	812	825
7	597	640	681	714	23	690	736	817	832
8	610	656	698	733	24	698	742	822	839
9	623	672	715	752	25	706	748	827	846
10	636	688	732	771	26	714	754	832	853
11	639	691	739	775	27	722	760	837	860
12	642	694	746	779	28	730	766	842	867
13	645	697	753	783	29	738	772	847	874
14	648	700	760	787	30	746	778	852	881
15	651	703	767	791	31	755	789	870	900
16	654	706	774	795	32	764	800	888	919

Table continues overleaf

# ZONES AND RATES



The International Specialists		Services		How to Ship with DHL Express		Shipping Tools		Zones and Rates		Simple Rules			
Shipment Price		Optional Services		Surcharges		Customs Services		Service Capability and Rating Zones		Export Services			
<b>Export</b>													
<b>DHL ECONOMY SELECT</b>													
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4				
33	773	811	906	938	60	1,016	1,108	1,392	1,451				
34	782	822	924	957	61	1,025	1,119	1,410	1,470				
35	791	833	942	976	62	1,034	1,130	1,428	1,489				
36	800	844	960	995	63	1,043	1,141	1,446	1,508				
37	809	855	978	1,014	64	1,052	1,152	1,464	1,527				
38	818	866	996	1,033	65	1,061	1,163	1,482	1,546				
39	827	877	1,014	1,052	66	1,070	1,174	1,500	1,565				
40	836	888	1,032	1,071	67	1,079	1,185	1,518	1,584				
41	845	899	1,050	1,090	68	1,088	1,196	1,536	1,603				
42	854	910	1,068	1,109	69	1,097	1,207	1,554	1,622				
43	863	921	1,086	1,128	70	1,106	1,218	1,572	1,641				
44	872	932	1,104	1,147	80	1,230	1,346	1,738	1,817				
45	881	943	1,122	1,166	90	1,354	1,474	1,904	1,993				
46	890	954	1,140	1,185	100	1,478	1,602	2,070	2,169				
47	899	965	1,158	1,204	125	1,788	1,922	2,485	2,609				
48	908	976	1,176	1,223	150	2,098	2,242	2,900	3,049				
49	917	987	1,194	1,242	175	2,408	2,562	3,315	3,489				
50	926	998	1,212	1,261	200	2,718	2,882	3,730	3,929				
51	935	1,009	1,230	1,280	225	3,028	3,202	4,145	4,369				
52	944	1,020	1,248	1,299	250	3,338	3,522	4,560	4,809				
53	953	1,031	1,266	1,318	275	3,648	3,842	4,975	5,249				
54	962	1,042	1,284	1,337	300	3,958	4,162	5,390	5,689				
55	971	1,053	1,302	1,356	For each additional 5kg								
56	980	1,064	1,320	1,375	Above 70kg	62	64	83	88				
57	989	1,075	1,338	1,394	Above 300kg	65	74	96	96				
58	998	1,086	1,356	1,413									
59	1,007	1,097	1,374	1,432									

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# ZONES AND RATES



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Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Import</b>								
<b>DHL EXPRESS WORLDWIDE IMPORT</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Non-dutiable documents up to 2kg								
0.5	529	577	614	669	679	719	743	795
1	652	705	751	777	808	859	891	953
1.5	760	827	884	899	931	992	1,032	1,109
2	868	949	1,017	1,021	1,054	1,125	1,173	1,265
Non-dutiable documents over 2kg and dutiable packages								
0.5	529	577	614	770	775	846	851	943
1	652	705	751	891	920	1,013	1,028	1,137
1.5	760	827	884	1,006	1,052	1,171	1,195	1,318
2	868	949	1,017	1,121	1,184	1,329	1,362	1,499
2.5	977	1,065	1,149	1,236	1,321	1,483	1,525	1,680
3	1,078	1,176	1,258	1,347	1,441	1,623	1,673	1,852
3.5	1,179	1,287	1,367	1,458	1,561	1,763	1,821	2,024
4	1,280	1,398	1,476	1,569	1,681	1,903	1,969	2,196
4.5	1,381	1,509	1,585	1,680	1,801	2,043	2,117	2,368
5	1,482	1,620	1,694	1,791	1,921	2,183	2,265	2,540
5.5	1,540	1,689	1,772	1,860	1,994	2,260	2,345	2,644
6	1,598	1,758	1,850	1,929	2,067	2,337	2,425	2,748
6.5	1,656	1,827	1,928	1,998	2,140	2,414	2,505	2,852
7	1,714	1,896	2,006	2,067	2,213	2,491	2,585	2,956
7.5	1,772	1,965	2,084	2,136	2,286	2,568	2,665	3,060
8	1,830	2,034	2,162	2,205	2,359	2,645	2,745	3,164
8.5	1,888	2,103	2,240	2,274	2,432	2,722	2,825	3,268
9	1,946	2,172	2,318	2,343	2,505	2,799	2,905	3,372
9.5	2,004	2,241	2,396	2,412	2,578	2,876	2,985	3,476
10	2,062	2,310	2,474	2,481	2,651	2,953	3,065	3,580
11	2,104	2,356	2,530	2,549	2,709	3,055	3,195	3,694
12	2,146	2,402	2,586	2,617	2,767	3,157	3,325	3,808
13	2,188	2,448	2,642	2,685	2,825	3,259	3,455	3,922
14	2,230	2,494	2,698	2,753	2,883	3,361	3,585	4,036
15	2,272	2,540	2,754	2,821	2,941	3,463	3,715	4,150

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules	
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Import

### DHL EXPRESS WORLDWIDE IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
16	2,314	2,586	2,810	2,889	2,999	3,565	3,845	4,264
17	2,356	2,632	2,866	2,957	3,057	3,667	3,975	4,378
18	2,398	2,678	2,922	3,025	3,115	3,769	4,105	4,492
19	2,440	2,724	2,978	3,093	3,173	3,871	4,235	4,606
20	2,482	2,770	3,034	3,161	3,231	3,973	4,365	4,720
21	2,564	2,838	3,122	3,237	3,315	4,067	4,473	4,844
22	2,646	2,906	3,210	3,313	3,399	4,161	4,581	4,968
23	2,728	2,974	3,298	3,389	3,483	4,255	4,689	5,092
24	2,810	3,042	3,386	3,465	3,567	4,349	4,797	5,216
25	2,892	3,110	3,474	3,541	3,651	4,443	4,905	5,340
26	2,974	3,178	3,562	3,617	3,735	4,537	5,013	5,464
27	3,056	3,246	3,650	3,693	3,819	4,631	5,121	5,588
28	3,138	3,314	3,738	3,769	3,903	4,725	5,229	5,712
29	3,220	3,382	3,826	3,845	3,987	4,819	5,337	5,836
30	3,302	3,450	3,914	3,921	4,071	4,913	5,445	5,960
40	3,712	4,130	4,724	4,741	4,861	5,753	6,555	7,250
50	4,122	4,810	5,534	5,561	5,651	6,593	7,665	8,540
60	4,532	5,490	6,344	6,381	6,441	7,433	8,775	9,830
70	4,942	6,170	7,154	7,201	7,231	8,273	9,885	11,120
For each additional 0.5kg								
Above 10kg	21	23	28	34	29	51	65	57
Above 20kg	41	34	44	38	42	47	54	62
For each additional 1kg								
Above 30kg	41	68	81	82	79	84	111	129
Above 70kg	57	76	99	99	99	111	124	154
Above 300kg	68	84	113	113	113	127	143	177

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules			
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Import</b>								
<b>DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Non-dutiable documents up to 2kg								
0.5	495	594	644	694	743	792	892	991
1	693	832	901	972	1,040	1,109	1,249	1,387
1.5	842	1,010	1,099	1,180	1,268	1,347	1,516	1,684
2	991	1,188	1,297	1,388	1,496	1,585	1,783	1,981
Non-dutiable documents over 2kg and dutiable packages								
0.5	495	594	743	792	842	941	1,090	1,189
1	693	832	1,000	1,070	1,139	1,258	1,447	1,585
1.5	842	1,010	1,198	1,278	1,367	1,496	1,714	1,882
2	991	1,188	1,396	1,486	1,595	1,734	1,981	2,179
2.5	1,140	1,356	1,594	1,694	1,823	1,972	2,248	2,476
3	1,209	1,435	1,693	1,823	1,972	2,140	2,436	2,724
3.5	1,278	1,514	1,792	1,952	2,121	2,308	2,624	2,972
4	1,347	1,593	1,891	2,081	2,270	2,476	2,812	3,220
4.5	1,416	1,672	1,990	2,210	2,419	2,644	3,000	3,468
5	1,485	1,751	2,089	2,339	2,568	2,812	3,188	3,716
5.5	1,545	1,820	2,178	2,458	2,707	2,970	3,366	3,954
6	1,605	1,889	2,267	2,577	2,846	3,128	3,544	4,192
6.5	1,665	1,958	2,356	2,696	2,985	3,286	3,722	4,430
7	1,725	2,027	2,445	2,815	3,124	3,444	3,900	4,668
7.5	1,785	2,096	2,534	2,934	3,263	3,602	4,078	4,906
8	1,845	2,165	2,623	3,053	3,402	3,760	4,256	5,144
8.5	1,905	2,234	2,712	3,172	3,541	3,918	4,434	5,382
9	1,965	2,303	2,801	3,291	3,680	4,076	4,612	5,620
9.5	2,025	2,372	2,890	3,410	3,819	4,234	4,790	5,858
10	2,085	2,441	2,979	3,529	3,958	4,392	4,968	6,096
11	2,205	2,579	3,157	3,747	4,216	4,708	5,324	6,532
12	2,325	2,717	3,335	3,965	4,474	5,024	5,680	6,968
13	2,445	2,855	3,513	4,183	4,732	5,340	6,036	7,404
14	2,565	2,993	3,691	4,401	4,990	5,656	6,392	7,840
15	2,685	3,131	3,869	4,619	5,248	5,972	6,748	8,276

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules	
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services

## Import

### DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
16	2,805	3,269	4,047	4,837	5,506	6,288	7,104	8,712
17	2,925	3,407	4,225	5,055	5,764	6,604	7,460	9,148
18	3,045	3,545	4,403	5,273	6,022	6,920	7,816	9,584
19	3,165	3,683	4,581	5,491	6,280	7,236	8,172	10,020
20	3,285	3,821	4,759	5,709	6,538	7,552	8,528	10,456
21	3,405	3,959	4,937	5,927	6,796	7,868	8,884	10,892
22	3,525	4,097	5,115	6,145	7,054	8,184	9,240	11,328
23	3,645	4,235	5,293	6,363	7,312	8,500	9,596	11,764
24	3,765	4,373	5,471	6,581	7,570	8,816	9,952	12,200
25	3,885	4,511	5,649	6,799	7,828	9,132	10,308	12,636
26	4,005	4,649	5,827	7,017	8,086	9,448	10,664	13,072
27	4,125	4,787	6,005	7,235	8,344	9,764	11,020	13,508
28	4,245	4,925	6,183	7,453	8,602	10,080	11,376	13,944
29	4,365	5,063	6,361	7,671	8,860	10,396	11,732	14,380
30	4,485	5,201	6,539	7,889	9,118	10,712	12,088	14,816
40	5,475	6,391	8,029	9,869	11,498	13,682	15,458	18,776
50	6,465	7,581	9,519	11,849	13,878	16,652	18,828	22,736
60	7,455	8,771	11,009	13,829	16,258	19,622	22,198	26,696
70	8,445	9,961	12,499	15,809	18,638	22,592	25,568	30,656
For each additional 0.5kg								
Above 10kg	60	69	89	109	129	158	178	218
Above 20kg	60	69	89	109	129	158	178	218
For each additional 1kg								
Above 30kg	99	119	149	198	238	297	337	396
Above 70kg	99	119	149	198	238	297	337	396
Above 300kg	104	125	156	208	249	311	353	415

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# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules			
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Import</b>								
<b>DHL IMPORT MEDICAL EXPRESS</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	669	729	776	985	1,022	1,080	1,100	1,219
1	819	883	942	1,133	1,207	1,282	1,316	1,457
1.5	953	1,030	1,105	1,274	1,373	1,476	1,518	1,678
2	1,087	1,177	1,268	1,415	1,539	1,670	1,720	1,899
2.5	1,221	1,318	1,426	1,556	1,707	1,857	1,917	2,118
3	1,344	1,454	1,562	1,696	1,858	2,026	2,096	2,325
3.5	1,467	1,590	1,698	1,836	2,009	2,195	2,275	2,532
4	1,590	1,726	1,834	1,976	2,160	2,364	2,454	2,739
4.5	1,713	1,862	1,970	2,116	2,311	2,533	2,633	2,946
5	1,836	1,998	2,106	2,256	2,462	2,702	2,812	3,153
5.5	1,909	2,081	2,198	2,338	2,549	2,796	2,904	3,279
6	1,982	2,164	2,290	2,420	2,636	2,890	2,996	3,405
6.5	2,055	2,247	2,382	2,502	2,723	2,984	3,088	3,531
7	2,128	2,330	2,474	2,584	2,810	3,078	3,180	3,657
7.5	2,201	2,413	2,566	2,666	2,897	3,172	3,272	3,783
8	2,274	2,496	2,658	2,748	2,984	3,266	3,364	3,909
8.5	2,347	2,579	2,750	2,830	3,071	3,360	3,456	4,035
9	2,420	2,662	2,842	2,912	3,158	3,454	3,548	4,161
9.5	2,493	2,745	2,934	2,994	3,245	3,548	3,640	4,287
10	2,566	2,828	3,026	3,076	3,332	3,642	3,732	4,413
11	2,616	2,878	3,094	3,162	3,398	3,754	3,882	4,537
12	2,666	2,928	3,162	3,248	3,464	3,866	4,032	4,661
13	2,716	2,978	3,230	3,334	3,530	3,978	4,182	4,785
14	2,766	3,028	3,298	3,420	3,596	4,090	4,332	4,909
15	2,816	3,078	3,366	3,506	3,662	4,202	4,482	5,033
16	2,866	3,128	3,434	3,592	3,728	4,314	4,632	5,157
17	2,916	3,178	3,502	3,678	3,794	4,426	4,782	5,281
18	2,966	3,228	3,570	3,764	3,860	4,538	4,932	5,405
19	3,016	3,278	3,638	3,850	3,926	4,650	5,082	5,529
20	3,066	3,328	3,706	3,936	3,992	4,762	5,232	5,653
21	3,154	3,416	3,806	4,030	4,100	4,870	5,370	5,811

Table continues overleaf

# ZONES AND RATES



The International Specialists	Services	How to Ship with DHL Express	Shipping Tools	Zones and Rates	Simple Rules			
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services		
<b>Import</b>								
<b>DHL IMPORT MEDICAL EXPRESS</b>								
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
22	3,242	3,504	3,906	4,124	4,208	4,978	5,508	5,969
23	3,330	3,592	4,006	4,218	4,316	5,086	5,646	6,127
24	3,418	3,680	4,106	4,312	4,424	5,194	5,784	6,285
25	3,506	3,768	4,206	4,406	4,532	5,302	5,922	6,443
26	3,594	3,856	4,306	4,500	4,640	5,410	6,060	6,601
27	3,682	3,944	4,406	4,594	4,748	5,518	6,198	6,759
28	3,770	4,032	4,506	4,688	4,856	5,626	6,336	6,917
29	3,858	4,120	4,606	4,782	4,964	5,734	6,474	7,075
30	3,946	4,208	4,706	4,876	5,072	5,842	6,612	7,233
40	4,486	4,958	5,606	5,816	6,012	6,802	7,822	8,693
50	5,026	5,708	6,506	6,756	6,952	7,762	9,032	10,153
60	5,566	6,458	7,406	7,696	7,892	8,722	10,242	11,613
70	6,106	7,208	8,306	8,636	8,832	9,682	11,452	13,073
For each additional 0.5kg								
Above 10kg	25	25	34	43	33	56	75	62
Above 20kg	44	44	50	47	54	54	69	79
For each additional 1kg								
Above 30kg	54	75	90	94	94	96	121	146
Above 70kg	65	80	109	109	111	123	138	173
Above 300kg	74	95	125	125	128	142	159	198

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# ZONES AND RATES



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## Import

### DHL ECONOMY SELECT IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
1	375	402	430	448	26	782	828	920	952
2	466	496	530	555	27	791	834	927	961
3	520	553	591	621	28	800	840	934	970
4	574	610	652	687	29	809	846	941	979
5	628	667	713	753	30	818	852	948	988
6	644	684	732	774	31	829	864	967	1,007
7	660	701	751	795	32	840	876	986	1,026
8	676	718	770	816	33	851	888	1,005	1,045
9	692	735	789	837	34	862	900	1,024	1,064
10	708	752	808	858	35	873	912	1,043	1,083
11	710	756	815	862	36	884	924	1,062	1,102
12	712	760	822	866	37	895	936	1,081	1,121
13	714	764	829	870	38	906	948	1,100	1,140
14	716	768	836	874	39	917	960	1,119	1,159
15	718	772	843	878	40	928	972	1,138	1,178
16	720	776	850	882	41	939	984	1,157	1,197
17	722	780	857	886	42	950	996	1,176	1,216
18	724	784	864	890	43	961	1,008	1,195	1,235
19	726	788	871	894	44	972	1,020	1,214	1,254
20	728	792	878	898	45	983	1,032	1,233	1,273
21	737	798	885	907	46	994	1,044	1,252	1,292
22	746	804	892	916	47	1,005	1,056	1,271	1,311
23	755	810	899	925	48	1,016	1,068	1,290	1,330
24	764	816	906	934	49	1,027	1,080	1,309	1,349
25	773	822	913	943	50	1,038	1,092	1,328	1,368

Table continues overleaf

# ZONES AND RATES



## The International Specialists

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## Import

### DHL ECONOMY SELECT IMPORT

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
51	1,049	1,104	1,347	1,387	80	1,388	1,474	1,894	1,942
52	1,060	1,116	1,366	1,406	90	1,518	1,616	2,080	2,136
53	1,071	1,128	1,385	1,425	100	1,648	1,758	2,266	2,330
54	1,082	1,140	1,404	1,444	125	1,973	2,113	2,731	2,815
55	1,093	1,152	1,423	1,463	150	2,298	2,468	3,196	3,300
56	1,104	1,164	1,442	1,482	175	2,623	2,823	3,661	3,785
57	1,115	1,176	1,461	1,501	200	2,948	3,178	4,126	4,270
58	1,126	1,188	1,480	1,520	225	3,273	3,533	4,591	4,755
59	1,137	1,200	1,499	1,539	250	3,598	3,888	5,056	5,240
60	1,148	1,212	1,518	1,558	275	3,923	4,243	5,521	5,725
61	1,159	1,224	1,537	1,577	300	4,248	4,598	5,986	6,210
62	1,170	1,236	1,556	1,596	For each additional 5kg				
63	1,181	1,248	1,575	1,615	Above 70kg	65	71	93	97
64	1,192	1,260	1,594	1,634	Above 300kg	73	80	103	106
65	1,203	1,272	1,613	1,653					
66	1,214	1,284	1,632	1,672					
67	1,225	1,296	1,651	1,691					
68	1,236	1,308	1,670	1,710					
69	1,247	1,320	1,689	1,729					
70	1,258	1,332	1,708	1,748					

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# ZONES AND RATES



The International Specialists		Services	How to Ship with DHL Express		Shipping Tools	Zones and Rates		Simple Rules	
Shipment Price	Optional Services	Surcharges	Customs Services	Service Capability and Rating Zones	Export Services	Import Services			
<b>Import</b>									
<b>DHL ECONOMY SELECT IMPORT 3RD COUNTRY</b>									
Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
1	450	481	514	536	26	934	981	1,108	1,129
2	557	592	636	665	27	943	990	1,117	1,137
3	623	662	712	742	28	952	999	1,126	1,145
4	689	732	788	819	29	961	1,008	1,135	1,153
5	755	802	864	896	30	970	1,017	1,144	1,161
6	774	823	886	921	31	986	1,033	1,166	1,185
7	793	844	908	946	32	1,002	1,049	1,188	1,209
8	812	865	930	971	33	1,018	1,065	1,210	1,233
9	831	886	952	996	34	1,034	1,081	1,232	1,257
10	850	907	974	1,021	35	1,050	1,097	1,254	1,281
11	853	909	982	1,027	36	1,066	1,113	1,276	1,305
12	856	911	990	1,033	37	1,082	1,129	1,298	1,329
13	859	913	998	1,039	38	1,098	1,145	1,320	1,353
14	862	915	1,006	1,045	39	1,114	1,161	1,342	1,377
15	865	917	1,014	1,051	40	1,130	1,177	1,364	1,401
16	868	919	1,022	1,057	41	1,146	1,193	1,386	1,425
17	871	921	1,030	1,063	42	1,162	1,209	1,408	1,449
18	874	923	1,038	1,069	43	1,178	1,225	1,430	1,473
19	877	925	1,046	1,075	44	1,194	1,241	1,452	1,497
20	880	927	1,054	1,081	45	1,210	1,257	1,474	1,521
21	889	936	1,063	1,089	46	1,226	1,273	1,496	1,545
22	898	945	1,072	1,097	47	1,242	1,289	1,518	1,569
23	907	954	1,081	1,105	48	1,258	1,305	1,540	1,593
24	916	963	1,090	1,113	49	1,274	1,321	1,562	1,617
25	925	972	1,099	1,121	50	1,290	1,337	1,584	1,641

Table continues overleaf

# ZONES AND RATES



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### DHL ECONOMY SELECT IMPORT 3RD COUNTRY

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
51	1,306	1,353	1,606	1,665	80	1,766	1,827	2,244	2,355
52	1,322	1,369	1,628	1,689	90	1,922	1,997	2,464	2,589
53	1,338	1,385	1,650	1,713	100	2,078	2,167	2,684	2,823
54	1,354	1,401	1,672	1,737	125	2,468	2,592	3,234	3,408
55	1,370	1,417	1,694	1,761	150	2,858	3,017	3,784	3,993
56	1,386	1,433	1,716	1,785	175	3,248	3,442	4,334	4,578
57	1,402	1,449	1,738	1,809	200	3,638	3,867	4,884	5,163
58	1,418	1,465	1,760	1,833	225	4,028	4,292	5,434	5,748
59	1,434	1,481	1,782	1,857	250	4,418	4,717	5,984	6,333
60	1,450	1,497	1,804	1,881	275	4,808	5,142	6,534	6,918
61	1,466	1,513	1,826	1,905	300	5,198	5,567	7,084	7,503
62	1,482	1,529	1,848	1,929	For each additional 5kg				
63	1,498	1,545	1,870	1,953	Above 70kg	78	85	110	117
64	1,514	1,561	1,892	1,977	Above 300kg	90	96	126	127
65	1,530	1,577	1,914	2,001					
66	1,546	1,593	1,936	2,025					
67	1,562	1,609	1,958	2,049					
68	1,578	1,625	1,980	2,073					
69	1,594	1,641	2,002	2,097					
70	1,610	1,657	2,024	2,121					

- Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.
- For more information on our services please check [dhl.com.pl/express](http://dhl.com.pl/express). Should you have any questions, please contact us at [dhl.com.pl/contact](http://dhl.com.pl/contact).
- DHL Express does not accept any pieces or shipments not meeting DHL standards for packing. Refer to our Packing Guide on [dhl.com.pl](http://dhl.com.pl). These network restrictions are subject to change with 30 days' notice.
- In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.

# SIMPLE RULES



The International  
Specialists

Services

How to Ship  
with DHL Express

Shipping  
Tools

Zones and  
Rates

Simple  
Rules

## PROHIBITED AND RESTRICTED COMMODITIES

A variety of laws and regulations, as well as security measures, prevents DHL Express from accepting certain commodities for transport.

### Prohibited goods

- Live animals (Including mammals, reptiles, fish, invertebrates, amphibians insects and birds)
- Human remains or ashes in any form
- Bullion (of any precious metal), loose precious and semi-precious stones, amber
- Cash (current legal tender) (bank notes, currency notes and coins)
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains, or animal-by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law.
- Complete firearms and important parts of firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Illegal goods, such as narcotics, pornography
- Counterfeit goods in breach of IPR
- Medicinal cannabis (in tablet or liquid form)
- Goods illegal in the destination country

### Restricted goods

- Toy guns and replica ammunition
- Tasers and firearm parts
- Antiques and works of art
- Banderols/tax stickers
- Cigarettes, cigars, tobacco products, and electronic cigarettes
- Dangerous and perishable goods
- "Cash-like" negotiable instruments in bearer form
- Jewelry and watches
- Electronics (including phones, tablets, laptops, GPS, power tools)
- Commemorative coins and medals

Restricted goods may be accepted following prior formal consent by DHL Express. Detailed information concerning prohibited and restricted goods is available at DHL Express Customer Service – International Shipments or DHL Express Sales Representative. Any shipment may be inspected if a DHL Express Courier or DHL Express Customer Service staff have doubts about its content.

DHL Express does not accept to carry goods Act of 9 March 2017 on the road monitoring system carriage of goods, and in particular: motor fuels and their derivatives, fuel, oils and lubricants, which can be used as additives for motor fuels, products containing ethyl alcohol (alcohol-based defoamers) ethyl alcohol, diluents and solvents), ethyl alcohol totally contaminated in quantities exceeding 500 kg or 500 liters and tobacco drum irrespective of the quantity. List of goods covered by the monitoring system on [puesc.gov.pl](http://puesc.gov.pl) website.

## GETTING IN TOUCH WITH DHL

### Complaints

We do our best to deliver all of our customers' shipments safely and on time. In case of any complaints or remarks on the quality of our services, please contact us at [dhl.com.pl/resource\\_centre](http://dhl.com.pl/resource_centre).

### Contact DHL Express

We are world's most international express service company and we are passionate about serving our customers. Visit [dhl.com.pl/contact](http://dhl.com.pl/contact) and learn more about us.

## SERVICE POINT DETAILS

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Find your nearest DHL Service Point [here](#).

### **DHL Express Białystok**

Łyski 17  
16-070  
Choroszcz

### **DHL Express Gdańsk**

ul. Słowackiego 202b  
80-298  
Gdańsk

### **DHL Express Katowice**

ul. Wolności 90  
42-625  
Ożarówice

### **DHL Express Kielce**

ul. Skrajna 59B  
25-650  
Kielce

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### **DHL Express Koszalin**

ul. Koszalińska 1  
76-039  
Stare Bielice

### **DHL Express Kraków**

ul. Emila Fieldorfa Nila 14  
32-050  
Skawina

### **DHL Express Łódź**

ul. Olechowska 67a  
92-403  
Łódź

### **DHL Express Lublin**

ul. Chemiczna 19  
20-328  
Lublin

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### **DHL Express Olsztyn**

ul. Piłsudskiego 76  
10-499  
Olsztyn

### **DHL Express Poznań**

ul. Pasjonatów 65  
62-070  
Zakrzewo

### **DHL Express Radom**

ul. Hodowlana 4  
26-612  
Radom

### **DHL Express Rzeszów**

Zaczerwie 915  
32-062  
Zaczerwie

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### **DHL Express Szczecin**

ul. Brzozowa 10  
72-005  
Przeclaw

### **DHL Express Toruń**

ul. Kręta 25  
87-100  
Toruń

### **DHL Express Warsaw**

ul. Wirażowa 37  
02-158  
Warsaw

### **DHL Express Wrocław**

ul. Relaksowa 38  
55-080  
Nowa Wieś Wrocławska

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### **DHL Express Zielona Góra**

ul. Lotników 12 C  
65-138  
Zielona Góra  
Tel: 42 6 345 100

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DHL Express (Poland)

ul. Wirażowa 37  
02-158 Warsaw

[dhlxpress.pl](http://dhlxpress.pl)

MyDHL+

[mydhl.pl](http://mydhl.pl)

Tel. 42 6 345 100

Valid: 1st January 2020

The information in this guide is correct as of 1st January 2020. DHL reserves the right to amend or modify any of the information at any time.