



DHL EXPRESS

SERVICE & RATE GUIDE 2023

POLAND

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CONNECTING YOUR WORLD

Operating in
220+
countries and
territories worldwide



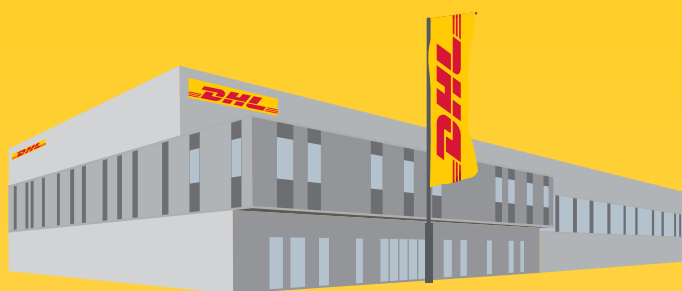
320+
aircraft



2,300+
flights per day



34,600+
vehicles



3,400+
facilities



111,800+
Service Points

By the year 2050,
Deutsche Post DHL Group
aims to achieve net zero
emissions logistics

MISSION 2050
ZERO EMISSIONS
GOGREEN

523
million+
shipments per year



120,000+
employees

370+
TAPA* certifications



Figures are global and are approximate as of the end of 2021
*TAPA = Transported Asset Protection Association

DEAR CUSTOMER

Welcome to the DHL Express Service and Rate Guide 2023. Use this guide to learn how DHL Express products, services and tools can meet your logistics needs. DHL Express is the global market leader and a specialist in Time Definite International (TDI) shipping and courier delivery. We have been building and continuously improving for over 50 years through our team of 120,000 Certified International Specialists, helping more than 2.7 million customers globally.

The world has been buffeted by COVID-19 since 2020. We are proud that DPDHL, having enabled supply chains to move more than 2.5 billion vaccine doses so far, continues to contribute to the solution – and we are adapting every day to a still-evolving situation. Apart from the pandemic, the Ukraine crisis has also added material complexity to global logistics.

In response to these and other uncontrollable events, we continue to make significant **investments** to reinforce the resilience of our global network and secure critical supply chains – thereby continuing to prove our ability to offer reliable services to our customers globally. As an example, we invested in the expansion of our air network, with new airline collaborations with Cargojet and Singapore Airlines in addition to the acquisition of six Boeing 777F aircraft. Over the past year in Poland, we have built a new DHL Service Point in Olsztyn, equipped with photovoltaic panels. These state-of-the-art solutions have also been installed in Toruń and Koszalin. We are increasing the capacity of our sorting centres in Warsaw and Toruń by expanding them and installing modern shipment handling equipment. In addition, we are investing in the electrification of our vehicle fleet. Thirty new DHL Express e-vans hit the Polish streets in 2022. Investments like these allow us to grow the DHL network and improve service quality for you – our customer.

Environmental responsibility continues to be a pillar of our long-term strategy through the DPDHL Sustainability Roadmap. In 2022 we signed ground-breaking agreements with bp and Neste to increase our use of Sustainable Aviation Fuel (SAF). We continue to accelerate the electrification of our last-mile fleet while investing in next-generation technology such as the all-electric Alice airplane, designing and constructing carbon neutral

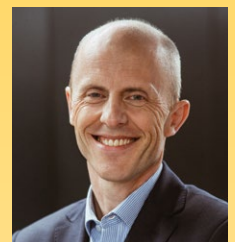
buildings and offering a portfolio of green products. Read more about this on page [4](#) and on the DPDHL Sustainability portal.

As part of Strategy 2025, we continue to earmark **Digitalization** – which we define as the conscious application of technology and enablement of people, as a means to improve – as a key enabler to reach the next level of excellence for our customers, for our employees and to drive operational efficiency. Read about some of the key developments on pages [18](#) and [19](#) and how they benefit you. Try some of them out at MyDHL+ if you haven't already!

We strive to successfully continue our partnership and remain committed to supporting your business anytime and anywhere. **Globalization** remains a powerful force and we invite you to read the first edition of the global DHL Trade Growth Atlas report, which we hope will become a go-to resource for understanding and navigating shifts in the global trade landscape – see page [7](#) for more. Thank you for trusting us to be your Logistics Partner of Choice! Tell us how we can support you further – please reach out to us on MyDHL+, by calling Customer Service on +48 42 6 345 100 or you can reach me directly through this dedicated form: mydhl.express.dhl.

Sincerely,

Tomasz Buraś
Country Manager
DHL Express Poland



SUSTAINABILITY

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Everything we do is to serve one purpose: **Connecting people, improving lives.** To fulfill this purpose, we need to make every dimension of our business sustainable. Our Sustainability Roadmap sets out our ambitions in three focus areas: Environment, Social and Governance (ESG). Find case studies and more details [here](#).

GOGREEN
<29 million

Reduction in our greenhouse gas emissions to under 29 million tonnes

SBTi

Commitment to SBTi (Science-Based Targets initiatives)

OUR TARGETS FOR 2030

€7 billion

Investment of €7 billion in green technologies

30%

SAF blending of 30% for all air transport

CLEAN OPERATIONS FOR CLIMATE PROTECTION



Leader in sustainable aviation

Sustainable Airline Fuel (SAF), one of the key ways to reduce CO₂ in aviation, is already in use in our network. Two landmark collaborations signed by DHL Express with bp and Neste in 2022 are expected to save some **two million tons** of carbon dioxide emissions over the aviation fuel cycle – equivalent to the annual greenhouse gas emissions of approx. 400,000 passenger cars. In this way, we are making significant steps towards our commitment to use **30%** of SAF blending for all air transport by 2030.

Looking even further ahead, DHL is already pioneering next-generation innovations: [read more about Alice](#), the all-electric plane.



Green last-mile and line-haul

Electrify **60%** of last-mile delivery vehicles and increase share of sustainable fuels in line haul to more than **30%** by 2030.



Carbon neutral buildings

Design **100%** of all new buildings to be carbon neutral.



Green product portfolio

Offer green alternatives for **100%** of all core products and solutions.

GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- Strong 'Safety First' culture
- Diverse and inclusive workplace

HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners



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Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

EXPORT SERVICES

DHL Express Worldwide

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3,000kg.

DHL Express Envelope

International door-to-door delivery of lightweight document shipments – weight up to 300 grams – by the end of the next possible business day. Packaging envelope and GoGreen Climate Neutral service included in the price.



DHL Medical Express

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

DHL Economy Select

A reliable economy service for international road shipments, designed for single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines. DHL Economy Select is the ideal choice for less urgent shipments.

Our international services at a glance

	DHL Express Worldwide	DHL Express Envelope	DHL Medical Express	DHL Economy Select
Service description	Delivery by the end of the next possible business day	Delivery by the end of the next possible business day	Priority delivery in the shortest possible time	Priority delivery in the shortest possible time
Money-back guarantee	No	Yes*	Yes*	No
Countries and territories covered	More than 220	More than 220	180	31
Delivery attempts	2	2	2	2
Maximum piece weight (not on pallet)	70kg	0.3kg	30kg	70kg
Maximum pieces per shipment	99	–	99	99
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	32 x 24cm	120 x 80 x 80cm	120 x 80 x 80cm
Maximum pallet weight	1,000kg	Pallets not accepted	Pallets not accepted	1,000kg
Maximum shipment weight	<3,000kg	0.3kg	300kg	<1,000kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted	300 x 200 x 180cm

*Additional terms and conditions apply – see mydhl.express.dhl for details.

**A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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IMPORT SERVICES

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to other destinations as well. We call this a third country shipment..

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 and DHL Express 9:00 services are available for import as well as our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

DHL Import Medical Express

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

DHL Import Express Worldwide

Regular import of spare parts, samples, finished goods or other items, requires comprehensive solutions for you. With DHL Import Express Worldwide we can pick up your shipments from 220 countries and deliver them on the next day or the next possible business day. We also offer delivery by 9:00 and delivery by 12:00 services with guarantee full transport costs refund*.

DHL Express Worldwide Import 3rd Country

DHL Economy Select Import 3rd Country

Should a customer need to send a shipment between two countries, or inside one country** (applies only to DHL Import Express Worldwide 3rd Country), without repacking in Poland, it is possible to use the third country option. It enables payment for the service in Poland with a DHL Import Express account.

DHL Import Economy Select

A reliable economy service for international road shipments, designed for importing single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines.

*According to DHL conditions of cost refund.

**Shipments sent inside one country will be charged based to DHL WORLDWIDE EXPRESS IMPORT 3RD COUNTRY standard pricelist without any discount. For the aforementioned DHL Express services, general terms and conditions available at mydhl.express.dhl are applied.



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GLOBAL TRADE AND YOU

A series of crises has put international trade at the center of the debate about economic growth and resilience. What are the current prospects for globalization and trade? Is there cause for concern? Is trade still an attractive source of growth? We deep dived into the data and conducted a thorough, fact-based analysis – and the results might just surprise you. In partnership with NYU Stern's Center for the Future of Management and its DHL Initiative on Globalization, the 'DHL Trade Growth Atlas' examines global trade growth trends and the trade patterns of 173 countries worldwide that combined make up more than 99% of world trade, GDP and population. Despite recent shocks and worsening macroeconomic conditions in much of the world, the study overall gives an upbeat assessment of the prospects for future trade growth.

We know the value of understanding the long-term global trade landscape for navigating short-term shifts in economic and trade growth. We help our customers make sense of what this means for their business to maximize the enormous potential of globalization and international trade.

Global trade surprisingly resilient through COVID-19 pandemic

Trade likely to grow faster in 2022 and 2023 than in previous decade

Shift in mix of products traded by advanced vs. emerging economies



POWERING UP THE POTENTIAL OF INTERNATIONAL E-COMMERCE

Discover and grow

Visit dhl.com/discover to learn more about how DHL helps e-commerce companies ranging from start-ups to large enterprises, advising them on how to grow internationally. Our e-commerce focussed country guides, white papers such as 'The Ultimate B2B E-Commerce Guide', customer and trend research and market intelligence tools can enable you to better understand your customers and their shipping requirements to take the next step in your e-commerce journey.

International e-commerce

We help our customers go global with ease and speed to maximize the enormous potential of international e-commerce. DHL supports our customers' international growth with:

- Global reach
- Express delivery options
- Flexible delivery options for receivers (see 'On Demand Delivery' on page 15)
- Duty billing options and customs expertise
- Consultative advice for our customers on how to increase sales and grow cross-border

Fast, flexible and easy

Consumers expect everything 'on demand' – anytime, anywhere. DHL shipping options give customers a distinct competitive edge: over 90% of online consumers look at the available delivery options before going to the checkout, and their decision is influenced by delivery speed, flexibility and ease.



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OPTIONAL SERVICES

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DHL Express offers a wide range of optional services – from non-standard deliveries and billing options to climate neutral shipping.

Delivery service by 9:00 (10:30 to the USA)

Delivery service by 9:00 (10:30 to the USA) on the next day or on the next possible business day is offered to the majority of business centers in Europe, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee in accordance with DHL Express conditions of cost refund* and is suitable for pieces up to 30kg and shipments up to 300kg.

Delivery service by 12:00

Delivery service by 12:00 on the next day or on the next possible business day. DHL Express 12:00 offers a money-back guarantee in accordance with DHL Express conditions of cost refund* and allows for heavier pieces up to 70kg and shipments up to 300kg.

Shipment Insurance

Shipment Insurance can be arranged for shipments containing valuable goods, although some restrictions and limitations may apply. The service availability will depend on the destination and content of the shipment. DHL's Shipment Insurance meets the general requirements for loss and damage to goods in transit. Physical loss or damage of goods is covered, subject to specific limitations and exclusions as described in our Terms and Conditions, Section 8*.

Extended Liability

Upon a customer's request, this service extends standard DHL Express liability, as described in services general terms and conditions*, when sending valuable documents such as passports or visa applications. In case of loss or damage of such documents, it provides coverage and compensation in the fixed amount of 1,700 PLN.

GoGreen Climate Neutral

The service comprises the calculation of carbon emissions at shipment level through a specialized tool, the offsetting of those carbon emissions through DHL's Carbon Management activities, and the annual certification of those offsetting activities by an accredited third party, Société Générale de Surveillance (SGS).

Verbal Notification

At shipper's request, a proactive notification service given by Customer Service verbally by phone at an agreed time and to a

specific contact person, informing the customer on selected key transport events, incidents, or confirming delivery. Electronic notifications such as emails or text messages generated through shipping tools via self service or arranged by CS through other systems remain free of charge.

Proof of Delivery (POD)

At sender's request, proof of delivery (a document with scanned receiver's signature) is handed to the Sender. Payable service available at DHL Express Customer Service – International Shipments. Service available for up to 90 days from the date of delivery.

Electronic Proof of Delivery (ePOD)

Service enabling confirmation of delivery in the form of an electronic document with the scan of recipient's signature. Available for free in the DHL ProView tool and at mydhl.express.dhl. Service available for up to 90 days from the date of delivery.

Residential Address

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the On Demand Delivery website: ondemand.dhl.com.

Duty Tax Paid (DTP)

At Customer's request, DHL clears the shipment at destination and arranges for the applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at origin or third country, rather than the receiver of the shipment being billed at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were paid.

Saturday Pickup

At shipper's request, an ad-hoc pickup of a shipment up to 300kg and pieces up to 30kg on a Saturday, at selected postal code areas that have the operational capability, in countries where Saturday is not a normal working day.

Saturday Delivery

At shipper's request, the destination country will deliver shipments up to 300kg or pieces up to 30kg on a Saturday. The service is available to selected service areas that perform deliveries on Saturdays in addition to the normal operating schedule Monday-Friday i.e. day 6.

*According to DHL conditions of cost refund. For the aforementioned DHL Express services, general terms and conditions available at mydhl.express.dhl are applied.

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Neutral Delivery

An optional delivery service, allowing the shipper or importer to maintain confidentiality over the declared value of the goods. The delivery facility ensures any shipment documentation that might reveal the value of the goods has been removed by the origin before delivery.

Change of Billing

The Change of Billing service applies when a customer requests a change of defined billing information on an already issued invoice, which is not due to DHL Express' fault and which will result in a reissuing of the invoice and, in case of account change, crediting of the old account and debiting of the new account.

eInvoice

Electronic equivalent of the printed invoice. eInvoice is a multifunctional, reliable and easy-to-use service. It enables email notifications regarding the invoice, as well as viewing and printing waybills for invoiced shipments. eInvoice can be activated and accessed at ebilling.dhl.com/customer/pl/.

Packaging

All standard packaging delivered ad hoc by courier at the time of collection or as part of our DHL EXPRESS EASY offer is free of charge. Charges apply for all DHL standard packaging items including plastic flyers provided in bulks or stacks. By contacting the Customer Service Department, we also offer specialised packaging for controlled positive or negative temperatures. DHL Express specialists will competently advise on the selection of appropriate packaging. More information on: mydhl.express.dhl.

Dedicated Delivery

At customer's request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier. This definition can include a direct delivery from the Gateway through a dedicated courier.

Hold for Collection

At shipper request a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver's address. This service is booked through Customs Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee phone number is mandatory. HFC does not support collections at locations other than the default delivery facility.

Dedicated Pickup

At shipper's request, an immediate or non-routine, once-only pickup of a shipment within a normal working day, weekend or a holiday that may involve a specific vehicle such as tail lift truck or more than one courier. This definition can include a direct connection to the Gateway through a dedicated courier or a pickup after the booking cut-off.

Direct Signature

Upon customer's request, DHL will obtain signature from the receiver or a representative at the delivery address. In case no one is at the delivery address, DHL will reattempt delivery. DSR shipments cannot be re-routed, dropped in a post box or left with the neighbor. The receiver is authorized to arrange an alternative delivery time at the same delivery address or to collect the shipment from a DHL owned service point.

Adult Signature

At Customer's request, DHL will obtain a delivery signature from an adult at the stipulated delivery address. If, for local legislative reasons, proof of the receivers age needs to be verified, DHL may need to request presentation of a valid government-issued personal identification document.

Signature Release

Upon receiver's request, DHL is authorized to leave the shipment in a designated place without proof of delivery signature. The service is selected through ODD either before or after a failed delivery attempt. The delivery courier is given instruction <no signature required>. Selected customers may as well pre-book NSR service as their default delivery option.

Verified Delivery

At the Shipper's request, the delivery of a shipment/piece to the Consignee, against presentation to the courier of the shipment's unique electronic authentication token, in form of a QR code.

Paperless Trade

Allows the shipper to provide supporting paperwork such as customs invoices electronically when using PLT enabled shipping tools. Country specific restrictions or value limits may apply.

Leave with Neighbor

Upon receivers request, DHL Express is authorized to deliver when necessary to an address that is adjacent to the receiver's or with a security guard/gatekeeper against a third party signature as proof of delivery. The service is selected through On Demand Delivery (ODD) either before or after a failed delivery attempt. The delivery courier is given instruction <leave with neighbor>.

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SURCHARGES

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

Fuel Surcharge

Fuel surcharge is added to the basic price of shipment and extra services and additional charges related to transportation. The amount of the surcharge is determined based on average market price of aviation fuel. The current amount of fuel surcharge is available at mydhl.express.dhl.

Category B Biological Materials (UN3373)

Applies when the handling and transportation of MEDICAL EXPRESS shipments involves Biological Substances Category B (UN3373) packed in compliance with IATA Packing Instruction 650.

Dry Ice (UN1845)

A surcharge is applied per shipment when the handling and transportation of shipments involves Dry Ice UN1845 used as a freezing agent for non-dangerous goods such as diagnostic specimens. The surcharge does not include the cost of specialized packaging or the cost of dry ice.

Lithium-ion Batteries (section II, PI966)

Service and air transport of deliveries containing lithium-ion batteries packed with equipment in accordance with section II of IATA Packaging Instruction PI 966 (i.e. the lithium battery installed in the device plus two spare batteries). Deliveries must be packed and labeled in accordance with valid instructions.

Lithium-ion Batteries (section II, PI967)

Service and air transport of deliveries containing lithium-ion batteries contained in equipment in accordance with section II of IATA Packaging Instruction PI 967. Deliveries must be packed and labeled in accordance with valid instructions.

Lithium-metal Batteries (section II, PI 969)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI 969). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions. Lithium-metal batteries in bulk (PI 968) are not allowed in DHL Express air transport service.

Lithium-metal Batteries (section II, PI 970)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI 970). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions.

ID 8000 Consumer Goods

Finished consumer products, these are all articles classified as hazardous materials and belong to: Class 2 – gases (non-toxic aerosols only), Class 3 – flammable liquids classified in Packing Group II and III (perfumes, paints, nail varnishes, removers, etc.), Subclass 6.1 – toxic substances of low toxicity (e-cigarette liquids, etc.) and dangerous goods UN3077, UN3082, UN3175, UN3334 and UN3335 provided they do not present an additional hazard. All consumer goods require a Material Safety Data Sheet to be presented by the sender and preparation for transportation in accordance with IATA DGR Y963 guidelines. At least two completed copies of the Shipper's Declaration for Dangerous Goods are required.

Dangerous Goods

Handling and transportation of shipments containing goods qualified as dangerous, in accordance with IATA Dangerous Goods Regulations. This service applies to lithium batteries in Section IB and section II PI 965-CAO.

Not Restricted Dangerous Goods

Some dangerous goods are Not Restricted according to a special Provision or Exempt from the IATA Dangerous Goods Regulations, if they are packed and documented accordingly. This is applicable for: Exempt human or animal specimens and Not Restricted as per special provision.

ADR Load Exemptions

A surcharge is applied per shipment when the handling and transportation of DDI shipments involves substances and commodities exceeding the limits of Limited Quantities set by ADR. DHL Express does not accept: Explosive material of Class 1, Division 2.3 Toxic gas, Division 6.2 infectious substances, Radioactive material of Class 7, High Consequence Dangerous Goods.

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Dangerous Goods in Excepted Quantities (EQ)

Air and road transport of shipments containing substances and dangerous goods in excepted quantities (EQ – Excepted Quantities).

Dangerous Goods in Limited Quantities (LQ)

Handling and transportation of shipments containing limited quantities (LQ – Limited Quantities) of dangerous substances and goods (in accordance with ADR 3.4 regulations). This definition does not apply to: dry ice (UN1845), category B biological material (UN3373), dangerous goods in excepted quantities and lithium batteries, for which there are special types of services. This service is available for road transport.

Non Stackable Pallet

A fixed surcharge is applied to every pallet in a shipment that cannot be stacked, either on request of the shipper or by nature of the shape, content or packaging of the goods on the pallet. This surcharge applies to domestic and international shipments and does not apply to pieces below 30kg.

Oversized Piece

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 120cm.

Overweight Piece

A fixed surcharge is applied to every piece, including a pallet, that exceeds a scale or volumetric weight of 70kg.

Remote Area Service

Service which makes shipment pickup and delivery possible in a remote location which is not normally covered by DHL Express. The charge will be billed for pickup from remote location and for delivery to remote location.

Elevated Risk

Additional surcharges apply when shipping to or from a destination country where DHL Express is operating at elevated risk due to continuous state of war, civil unrest or continuous threats from terrorism. The list of destination countries in scope is published online at mydhl.express.dhl.

Restricted Destination

A surcharge applies when shipping to or importing from a destination country that is subject to specific trade restrictions imposed by the UN Security Council or national legislation such as the EEAS of the European Union or the US Office of Foreign Assets Control (OFAC). The list of destination countries in scope is published online at mydhl.express.dhl.

Address Correction

If delivery address provided by the sender is incorrect, DHL Express will ascertain the correct one (within Service Area delivery) with either receiver or sender.

Data Entry

This fixed surcharge applies for each shipment consigned with non-electronic, paper based manual waybills. Electronic shipping documentation incurs no additional charges.

Emergency Situations

DHL Express reserves the right to apply surcharges to retrieve costs related to temporary emergencies beyond DHL's control that could not be reasonably foreseen. All such surcharges will be temporary and will apply except for rates. The customer will receive notification eight days in advance of any additional extra charges, stating the reasons for the charge.

Peak Season

A temporary surcharge, which allows us to cover part of the operating cost increases resulting from necessary air network adjustments during Peak Season. May be applied at any time of year, but usually before or during the fall/winter holidays and Chinese New Year. The customer will receive notification eight days in advance of any additional extra charges, stating the reasons for the charge.

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DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our online tool tas.dhl.com we provide essential customs information to help you prepare your shipments.

Non-Routine Entry

Applied in selected countries, when importing goods with an aggregated declaration value or weight exceeding the limits set by destination Customs Authorities, or due to other regulatory requirements are excluded from routine clearance on a consolidated manifest and thus require clearance under an individual entry form.

Duty Tax Importer

At Customer's request, DHL clears the shipment at destination and arranges for any applicable import duties, taxes and regulatory charges to be invoiced to a specified DHL account at destination. The duty tax payer will be invoiced an extra charge based on a flat rate or a percentage of the fiscal charges that were advanced.

Clearance Authorization

Applies when the designated importer has specifically requested to be contacted by DHL before customs clearance is initiated. Charges to be applied against any import where DHL is required to intercept the inbound process and contact an importer where there is no indication on the shipment paperwork or regulatory requirements to do so.

Multiline Entry Clearance

The clearance of a shipment with multiple commodities or multiple origins for the same commodity. Charges apply when more than 5 lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture. The costs of this service shall be borne by the importer/exporter, recipient/sender – as authorized Customs Agency DHL Express.

Bonded Transit

At customer's request, the transit of a shipment under customs bond. Can arise when delivering ship spares to a foreign ship at anchor, aircraft parts to an aircraft on ground or to a customer's own bonded warehouse. Can apply also when shipments move domestically from/to a Free Trade Zone/Bonded Warehouse.

Post Clearance Modification

DHL can modify the value, commodity, country of manufacture, or terms of trade information after the import clearance process for goods, to correct or elaborate on what was submitted previously to Customs. Modifications are also necessary when import details such as the VAT number are incorrect on the declaration.

Physical Intervention

A surcharge applies for shipments being intercepted for physical examination by Customs Authorities. Arrangements for inspections may also include full or partial unloading of a vehicle; the specific marking of prototypes, mutilation of samples or the examination of shipment content.



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CUSTOMS SERVICES CONTINUED

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Bonded Storage

Storage charges apply when the shipment cannot be released by Customs due to inaccurate or missing paperwork. Charges take effect three calendar days after the freight arrival date or broker notification, whichever is later. The charge applies to the duty and taxes payer.

Preferential Origin

At shipper's request, the preparation or provision of a Certificate of Origin or other similar forms by DHL to certify the goods in a particular export shipment have been produced, manufactured or processed in a particular country allowing preferential rates of duty to be claimed at destination. Common examples are EUR1, Form A, ATR1.*

Broker Notification

At importer's request, DHL will provide the necessary paperwork to the customers designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed.

* available only in selected DHL GTW

Release to Broker

At importer's request, the release of a DHL shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customers nominated broker for clearance and last mile delivery.

Export Declaration

At the client's request, the export declaration required to issue the IE599 message. Applies also in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight.

Temporary Import Export

At Customer's request DHL facilitates the temporary import/export of goods by submitting required documents such as an ATA Carnet and adhering to required clearance procedures as specified by Customs.



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SAMEDAY

Perfect solution for urgent deliveries

- Fast shipment pickup, shipping earliest possible flight, delivery to the indicated address in the shortest possible time
- Dedicated transport of shipments from DHL Express Service Center directly to the recipient (immediately after the arrival of the aircraft or after Customs clearance)
- Shipment pickup from the sender after the courier's working hours and delivery to the nearest DHL terminal
- Dedicated air or road transport for urgent shipments (courier on board) and non-standard dimensions/weight (cargo charter)
- First Flight Out/Next Flight Out – service of urgent cargo sent from or outside the European Union using the fastest available commercial air connections (both passenger and freight)
- High value transport and convoys service
- Dangerous goods transport (DGR and ADR)
- Full dangerous shipments support i.e. packaging, labeling, issuing DGD in line with ICAO guidelines
- Road and air transport at controlled temperatures

Operating Monday to Friday, from 7 a.m. to 10 p.m.
Shipments are delivered 24/7.

Telephone number: +48 22 420 91 91
SameDayPoland@dhl.com



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PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

1 Shipment weight

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment. Helpful application calculating volumetric weight is available at mydhl.express.dhl.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

2 Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

3 Documentation required: invoice

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



Information on how to pack shipments can be found at mydhl.express.dhl.

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PREPARING YOUR SHIPMENT INVOICE

Your invoice will require the following details:

1. BANK DETAILS

These are the bank details that will be used for the transaction between the seller and buyer. These details are not required for non-commercial/proforma invoices.

2. DESCRIPTION

Generic or broad descriptions are no longer permitted and are likely to cause delays. Descriptions should include the items, how many there are, what they are made of, and what they will be used for. Describing items as 'samples', 'parts' or 'electronics' is not acceptable for customs classification, safety and security reasons. Instead of 'electronics', for example, use a description such as 'television'.

3. COMMODITY CODE

This is the product identification code used by the exporting country to classify the goods to be exported. It assists clearance and avoids delays.

4. COUNTRY OF MANUFACTURE/ORIGIN

This relates to the place of manufacture, not the country of export. If items are manufactured in more than one country, please list the origins.

5. TOTAL DECLARED VALUE

This is the total value of the transaction for customs purposes based on the Incoterm selected. The total declared value should include freight and insurance charges if the seller is responsible for these two elements.

6. TYPE OF EXPORT

The options are: (1) Permanent; (2) Temporary; and (3) Repair & Return.

7. INCOTERM

Insert the Incoterm that best describes the terms of the transaction. For example, DAP (Delivered At Place).

8. REASON FOR EXPORT

This could be: For Sale; For Repair; After Repair; Gift; Sample; Personal Use Not For Resale; Replacement; Intercompany Transfer; or Personal Effects.

Commercial invoice						
Bank details				Exporter		
1.				Tax ID/VAT number		
Importer (bill to)				Date		
				Waybill number		
				Invoice number		
				Exporter code		
				Receiver if different from Importer		
				Tax ID/VAT number		
				Shipment reference		
Full description of goods	Commodity code	Item quantity	Unit value [Currency]	Subtotal value [Currency]	Net weight	Country of manufacture/origin
2.	3.					4.
Freight						
Insurance						
Total declared value/currency				Total net weight/kg(s)		
5.						
Total pieces				Total gross weight/kg(s)		
6. Type of export						
7. Incoterms						
8. Reason for export						
I/We hereby certify that the information contained in this invoice is true and correct and that the contents of the shipments are as stated above.						
Position in company				Signature		
				Company stamp		



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PACKAGING YOUR SHIPMENT

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment. The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet



DHL packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes. The items available include:



Cardboard envelope
Dimensions: 35 x 27.5cm
Suggested weight: up to 0.5kg
Free packaging



Standard flyer
Protection for main packaging
Dimensions: 42.5 x 32.5cm
Free packaging



Box 2
Dimensions: 33.7 x 18.2 x 10cm
Suggested weight: up to 1kg
Free packaging



Box 3
Dimensions: 33.7 x 32.2 x 10cm
Suggested weight: up to 2kg
Free packaging



Box 4
Dimensions: 33.7 x 32.2 x 18cm
Suggested weight: up to 5kg
Free packaging

For more information please refer to the Packing Guide available on mydhl.express.dhl.

PAYING FOR YOUR SHIPMENT

Customers can pay for DHL Express services either with cash, a credit card (at a DHL Express Customer Service Point only) or by bank transfer (after opening a DHL Express Customer Account – on the basis of separate agreement concerning such payment method). Custom and tax duties can be paid with cash, a credit card or by bank transfer (in the latter case, only on the basis of separate DHL Express approval expressed after the customer's corresponding obligation).

DIGITALIZATION

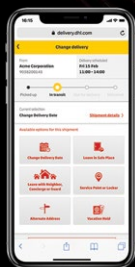
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Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DPDHL's Strategy 2025. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.



ondemand.dhl.com

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



Scheduled delivery



Signature release/leave your signature



Alternative address



Collect from Service Point



Vacation hold



Leave with neighbor or concierge

DHL EXPRESS COMMERCE

Take your website international with DHL Express Commerce. Offer your customers all the benefits of DHL Express at your checkout in real-time. Import, manage and ship their orders quickly and efficiently with no complicated development. Add the power of DHL Express to your e-commerce business quickly and easily, giving you the competitive edge. DHL Express Commerce integrates with the biggest e-commerce platforms, including: Magento, Shopify, WooCommerce, Amazon and eBay. Please register here: dhlexpresscommerce.com

MYDHL+

mydhl.express.dhl

MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.



DHL EXPRESS MOBILE APP

The DHL Express Mobile app lets you track your shipments and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.



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DIGITAL ASSISTANT

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple online channels and platforms, and in 41 languages, including Polish. It tracks your shipments, answers queries and directs you to FAQs.



[Chat with us now!](#)



ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customer-facing activities. Examples include the use of articulated robotic arms for sorting inbound packages to last-mile delivery routes. We have four such robots in use globally, with this number set to double soon.

Our robots help get couriers out on the road faster – which means your parcels get delivered faster.



DIGITAL TRUST

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our binding Corporate Rules and by our [Data Privacy Policy](#) apply throughout the DPDHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive [Information Security](#) and [Data Protection](#) approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.

DPDHL acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DPDHL will act as a data controller when an individual is executing their rights under privacy legislations.

CUSTOMER SHIPPING INTEGRATION

Using EDI and XML Services enables you to incorporate DHL's online shipping capabilities into your own website, warehouse or customer service application. This provides global shipment tracking while making it faster and easier to access information about transit times, rates and courier bookings.

SPECIFIC SOLUTIONS

DHL offers additional capabilities for businesses requiring more specialized solutions – for example, its Medical Express and Collect & Return services.

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CALCULATE THE PRICE OF YOUR SHIPMENT



Determine which zone your destination is in (pages [23 - 29](#)) and whether yours is a document or non-document shipment.



Do you need your shipments to arrive by the end of business or earlier in the day (see pages [5 - 6](#))?



Based on weight (page [11](#)), zone and speed, confirm your base price (pages [30 - 35](#) for exports and page [36 - 45](#) for imports).



Add any optional services (pages [8 - 9](#)) and check if any surcharges apply (pages [10 - 11](#)).

Base price + Optional services + Surcharges = Total price

OPTIONAL SERVICES

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Optional services	Charging method	Charge
Delivery service by 9:00	Per shipment	113 PLN
Delivery service by 10:30 (to the USA)	Per shipment	45 PLN
Delivery service by 12:00	Per shipment	23 PLN
Shipment Insurance	By shipment value	1% of declared value, not less than 52 PLN
Extended Liability	Per shipment	18 PLN
GoGreen Climate Neutral Per shipment	Per shipment	0.45 PLN for each kg of the shipment
Verbal Notification	Per shipment	23 PLN
Proof of Delivery (POD)	Per shipment	23 PLN
Electronic Proof of Delivery (ePOD)	Per shipment	Free of charge
Residential Address	Per shipment	14 PLN
Duties Taxes Paid (DTP)	% of fiscal charges	2% of fiscal charges with a minimum of 69 PLN
Saturday Pickup	Per shipment	97 PLN
Saturday Delivery	Per shipment	145 PLN
Neutral Delivery	Per shipment	23 PLN
Change of Payer	Per invoice	45 PLN
eInvoice		Free of charge
Packaging		Standard packaging free of charge
Plastic flyers	Per stack (100 flyers)	97 PLN
Dedicated Delivery	Per shipment	194 PLN per shipment or 2.20 PLN per kg
Hold for Collection	Per shipment	Free of charge
Dedicated Pickup	Per shipment	97 PLN per shipment or 2.20 PLN per kg
Direct Signature	Per shipment	23 PLN
Adult Signature	Per shipment	24 PLN
Signature Release	Per shipment	Free of charge
Verified Delivery	Per shipment	24 PLN
Paperless Trade	Per shipment	Free of charge
Leave with Neighbor	Per shipment	Free of charge

All prices are in PLN and will be increased by adding any appropriate taxes on goods and services. Find more information on Optional Services at mydhl.express.dhl. Should you have any questions, please contact us at mydhl.express.dhl.

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SURCHARGES

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Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Current rate available at mydhl.express.dhl
Category B Biological Materials (UN3373)	Per piece	Free of charge (Service available for DHL Medical Express only)
Dry Ice (UN1845)*	Per piece	45 PLN
Lithium-ion Batteries (Section II, PI966)*	Per piece	23 PLN
Lithium-ion Batteries (Section II, PI967)*	Per piece	Free of charge
Lithium-metal Batteries (Section II, PI 969)*	Per piece	23 PLN
Lithium-metal Batteries (Section II, PI 970)*	Per piece	Free of charge
ID 8000 Consumer Goods*	Per piece	97 PLN
Dangerous Goods*	Per piece	387 PLN
Not Restricted Dangerous Goods	Per piece	Free of charge
ADR Load Exemptions*	Per piece	387 PLN
Dangerous Goods in Excepted Quantities (EQ)*	Per piece	23 PLN
Dangerous Goods in Limited Quantities (LQ)*	Per shipment	97 PLN
Non Stackable Pallet	Per piece	1,210 PLN
Oversized Piece	Per piece	242 PLN
Overweight Piece	Per piece	436 PLN
Remote Area Service	Per shipment	2.20 PLN for each kg of the shipment, not less than 97 PLN
Elevated Risk	Per shipment	90 PLN
Restricted Destination	Per shipment	145 PLN
Delivery Address Correction	Per shipment	45 PLN
Data Entry*	Per shipment	23 PLN

*Additional charge applies for the Customers with permanent DHL Express transportation service contract.

All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

Should you have any questions, please contact us on mydhl.express.dhl.

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CUSTOMS SERVICES

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Customs services	Charging method	Net charge	Gross charge*
Non-Routine Entry	Per shipment	45 PLN	55.35 PLN
Duty Tax Importer	% of fiscal charges	2.5% of customs duties and taxes, not less than 69 PLN	2.5% of customs duties and taxes, not less than 84.87 PLN
Clearance Authorization	Per shipment	45 PLN	55.35 PLN
Multiline Entry	Rate per line, after the 5th line	23 PLN	28.29 PLN
Bonded Transit	Per shipment	218 PLN	268.14 PLN
Post Clearance Modification	Per shipment	242 PLN	297.66 PLN
Physical Intervention	Per shipment	97 PLN	119.31 PLN
Bonded Storage	Per shipment, per day after three calendar days	48 PLN per shipment and 0.97 PLN per kg (both per day after three calendar days)	59.04 PLN per shipment and 1.19 PLN per kg per day
Preferential Origin	Per shipment	23 PLN	28.29 PLN
Broker Notification	Per shipment	45 PLN	55.35 PLN
Release to Broker	Per shipment	194 PLN	238.61 PLN
Export Declaration	Per shipment	45 PLN	55.35 PLN
Temporary Import Export	Per shipment	194 PLN	238.61 PLN

*23% Value Added Tax (VAT) applied.

DHL reserves the right to call for prepaid payment of customs and tax costs, as well as commission for clearance of dutiable packages.

More information on customs clearance can be found at mydhl.express.dhl.

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SERVICE CAPABILITY AND RATING ZONES¹

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Afghanistan	AF	7			✓	✓		
Albania	AL	4	✓	✓	✓	✓		
Algeria	DZ	7		✓	✓	✓		
American Samoa	AS	7	✓	✓	✓	✓		
Andorra	AD	4	✓	✓	✓	✓		
Angola	AO	7	✓	✓	✓	✓		
Anguilla	AI	7	✓	✓	✓	✓		
Antigua and Barbuda	AG	7	✓	✓	✓	✓		
Argentina	AR	7	✓	✓	✓	✓		
Armenia	AM	6		✓	✓	✓		
Aruba	AW	7	✓	✓	✓	✓		
Australia	AU	7	✓	✓	✓	✓		
Austria	AT	2	✓	✓	✓	✓	✓	✓
Azerbaijan	AZ	6		✓	✓	✓		
Bahamas	BS	7	✓	✓	✓	✓		
Bahrain	BH	6	✓	✓	✓	✓		
Bangladesh	BD	7	✓	✓	✓	✓		
Barbados	BB	7	✓	✓	✓	✓		
Belarus	BY	7			*	*		
Belgium	BE	2	✓	✓	✓	✓	✓	✓
Belize	BZ	7	✓	✓	✓	✓		
Benin	BJ	7		✓	✓	✓		
Bermuda	BM	7		✓	✓	✓		
Bhutan	BT	7			✓	✓		
Bolivia	BO	7	✓	✓	✓	✓		
Bonaire	XB	7	✓	✓	✓	✓		
Bosnia and Herzegovina	BA	4	✓	✓	✓	✓		
Botswana	BW	7	✓	✓	✓	✓		
Brazil	BR	7	✓	✓	✓	✓		
Brunei Darussalam	BN	7		✓	✓	✓		
Bulgaria	BG	3	✓	✓	✓	✓	✓	✓
Burkina Faso	BF	7	✓	✓	✓	✓		
Burundi	BI	7			✓	✓		
Cambodia	KH	7		✓	✓	✓		
Cameroon	CM	7		✓	✓	✓		
Canada	CA	5	✓	✓	✓	✓		
Canary Islands, The	IC	4	✓	✓	✓	✓		
Cape Verde	CV	7			✓	✓		
Cayman Islands	KY	7	✓	✓	✓	✓		
Central African Republic	CF	7			✓	✓		
Chad	TD	7			✓	✓		
Chile	CL	7	✓	✓	✓	✓		
China	CN	6	✓	✓	✓	✓		
Colombia	CO	7	✓	✓	✓	✓		
Commonwealth No.Mariana Islands	MP	7			✓	✓		
Comoros	KM	7			✓	✓		
Congo	CG	7			✓	✓		
Congo, The Democratic Republic of	CD	7		✓	✓	✓		
Cook Islands	CK	7			✓	✓		
Costa Rica	CR	7	✓	✓	✓	✓		
Cote d'Ivoire	CI	7	✓	✓	✓	✓		
Croatia	HR	3	✓	✓	✓	✓	✓	✓
Cuba	CU	7			✓	✓		
Curacao	XC	7	✓	✓	✓	✓		
Cyprus	CY	3	✓	✓	✓	✓		
Czech Republic	CZ	1	✓	✓	✓	✓	✓	✓
Denmark	DK	3	✓	✓	✓	✓	✓	✓
Djibouti	DJ	7			✓	✓		
Dominica	DM	7	✓	✓	✓	✓		

✓ = Service available * Service temporarily suspended

Table continues overleaf

¹For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at dct.dhl.com. In the case of Day Definite Services, please contact us at mydhl.express.dhl.

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Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Dominican Republic	DO	7	✓	✓	✓	✓		
Ecuador	EC	7	✓	✓	✓	✓		
Egypt	EG	7	✓	✓	✓	✓		
El Salvador	SV	7	✓	✓	✓	✓		
Equatorial Guinea	GQ	7			✓	✓		
Eritrea	ER	7			✓	✓		
Estonia	EE	3	✓	✓	✓	✓	✓	✓
Eswatini	SZ	7	✓	✓	✓	✓		
Ethiopia	ET	7			✓	✓		
Falkland Islands (Malvinas)	FK	7			✓	✓		
Faroe Islands	FO	4			✓	✓		
Fiji	FJ	7			✓	✓		
Finland	FI	3	✓	✓	✓	✓	✓	✓
France	FR	2	✓	✓	✓	✓	✓	✓
French Guyana	GF	7	✓	✓	✓	✓		
Gabon	GA	7		✓	✓	✓		
Gambia	GM	7			✓	✓		
Georgia	GE	6		✓	✓	✓		
Germany	DE	1	✓	✓	✓	✓	✓	✓
Ghana	GH	7	✓	✓	✓	✓		
Gibraltar	GI	4	✓	✓	✓	✓	✓	✓
Greece	GR	3	✓	✓	✓	✓	✓	✓
Greenland	GL	4			✓	✓		
Grenada	GD	7	✓	✓	✓	✓		
Guadeloupe	GP	7	✓	✓	✓	✓		
Guam	GU	7		✓	✓	✓		
Guatemala	GT	7	✓	✓	✓	✓		
Guernsey	GG	4	✓	✓	✓	✓		
Guinea	GN	7		✓	✓	✓		
Guinea-Bissau	GW	7			✓	✓		
Guyana	GY	7	✓	✓	✓	✓		
Haiti	HT	7		✓	✓	✓		
Honduras	HN	7	✓	✓	✓	✓		
Hong Kong SAR China	HK	6	✓	✓	✓	✓		
Hungary	HU	3	✓	✓	✓	✓	✓	✓
Iceland	IS	4	✓	✓	✓	✓		
India	IN	6	✓	✓	✓	✓		
Indonesia	ID	6	✓	✓	✓	✓		
Iran (Islamic Republic of)	IR	7			✓	✓		
Iraq	IQ	7			✓	✓		
Ireland	IE	3	✓	✓	✓	✓	✓	✓
Israel	IL	4	✓	✓	✓	✓		
Italy	IT	2	✓	✓	✓	✓	✓	✓
Jamaica	JM	7			✓	✓		
Japan	JP	6	✓	✓	✓	✓		
Jersey	JE	4	✓	✓	✓	✓		
Jordan	JO	6	✓	✓	✓	✓		
Kazakhstan	KZ	7	✓	✓	✓	✓		
Kenya	KE	7	✓	✓	✓	✓		
Kiribati	KI	7			✓	✓		
Korea, Democratic People's Republic	KP	7			✓	✓		
Korea, Republic of	KR	6	✓	✓	✓	✓		
Kosovo	KV	4	✓	✓	✓	✓		
Kuwait	KW	6	✓	✓	✓	✓		
Kyrgyzstan	KG	7		✓	✓	✓		
Lao People's Democratic Republic	LA	7	✓	✓	✓	✓		
Latvia	LV	3	✓	✓	✓	✓	✓	✓
Lebanon	LB	7	✓	✓	✓	✓		
Lesotho	LS	7	✓	✓	✓	✓		
Liberia	LR	7			✓	✓		

✓ = Service available

Table continues overleaf

¹For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at dct.dhl.com. In the case of Day Definite Services, please contact us at mydhl.express@dhl.com.

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SERVICE CAPABILITY AND RATING ZONES¹

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Libya	LY	7			✓	✓		
Liechtenstein	LI	4	✓	✓	✓	✓	✓	✓
Lithuania	LT	3	✓	✓	✓	✓	✓	✓
Luxembourg	LU	2	✓	✓	✓	✓	✓	✓
Macau SAR China	MO	7	✓	✓	✓	✓		
Macedonia North	MK	4	✓	✓	✓	✓		
Madagascar	MG	7		✓	✓	✓		
Malawi	MW	7			✓	✓		
Malaysia	MY	7	✓	✓	✓	✓		
Maldives	MV	7			✓	✓		
Mali	ML	7		✓	✓	✓		
Malta	MT	3	✓	✓	✓	✓		
Marshall Islands	MH	7		✓	✓	✓		
Martinique	MQ	7	✓	✓	✓	✓		
Mauritania	MR	7			✓	✓		
Mauritius	MU	7	✓	✓	✓	✓		
Mayotte	YT	7			✓	✓		
Mexico	MX	5	✓	✓	✓	✓		
Micronesia	FM	7			✓	✓		
Moldova, Republic of	MD	7		✓	✓	✓		
Monaco	MC	2	✓	✓	✓	✓	✓	✓
Mongolia	MN	7			✓	✓		
Montserrat	MS	7		✓	✓	✓		
Morocco	MA	7	✓	✓	✓	✓		
Mozambique	MZ	7	✓	✓	✓	✓		
Myanmar (Birma)	MM	7		✓	✓	✓		
Namibia	NA	7	✓	✓	✓	✓		
Nauru	NR	7			✓	✓		
Nepal	NP	7		✓	✓	✓		
Netherlands	NL	2	✓	✓	✓	✓	✓	✓
Nevis	XN	7	✓	✓	✓	✓		
New Caledonia	NC	7			✓	✓		
New Zealand	NZ	7	✓	✓	✓	✓		
Nicaragua	NI	7	✓	✓	✓	✓		
Niger	NE	7			✓	✓		
Nigeria	NG	7	✓	✓	✓	✓		
Niue	NU	7			✓	✓		
Norway	NO	4	✓	✓	✓	✓	✓	✓
Oman	OM	6	✓	✓	✓	✓		
Pakistan	PK	7	✓	✓	✓	✓		
Palau	PW	7			✓	✓		
Panama	PA	7	✓	✓	✓	✓		
Papua New Guinea	PG	7			✓	✓		
Paraguay	PY	7	✓	✓	✓	✓		
Peru	PE	7	✓	✓	✓	✓		
Philippines	PH	7	✓	✓	✓	✓		
Portugal	PT	3	✓	✓	✓	✓	✓	✓
Puerto Rico	PR	7	✓	✓	✓	✓		
Qatar	QA	6	✓	✓	✓	✓		
Republic of Montenegro	ME	4	✓	✓	✓	✓		
Reunion	RE	7		✓	✓	✓		
Romania	RO	3	✓	✓	✓	✓	✓	✓
Russian Federation	RU	7			*	*		
Rwanda	RW	7			✓	✓		
Saint Eustatius	XE	7	✓	✓	✓	✓		
Saint Helena	SH	7			✓	✓		
Saint Kitts and Nevis	KN	7	✓	✓	✓	✓		
Saint Lucia	LC	7		✓	✓	✓		

✓ = Service available * Service temporarily suspended

Table continues overleaf

¹For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at dct.dhl.com. In the case of Day Definite Services, please contact us at mydhl.express@dhl.com.

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SERVICE CAPABILITY AND RATING ZONES¹

Country/Territory	Code	Zone	Time Definite Services				Day Definite Services	
			DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Saint Vincent and The Grenadines	VC	7		✓	✓	✓		
Samoa	WS	7			✓	✓		
San Marino	SM	4	✓	✓	✓	✓		✓
Sao Tome and Principe	ST	7			✓	✓		
Saudi Arabia	SA	6	✓	✓	✓	✓		
Senegal	SN	7	✓	✓	✓	✓		
Serbia, Republic of	RS	4	✓	✓	✓	✓	✓	
Seychelles	SC	7			✓	✓		
Sierra Leone	SL	7		✓	✓	✓		
Singapore	SG	6	✓	✓	✓	✓		
Slovakia	SK	1	✓	✓	✓	✓	✓	✓
Slovenia	SI	3	✓	✓	✓	✓	✓	✓
Solomon Islands	SB	7			✓	✓		
Somalia	SO	7			✓	✓		
Somaliland, Republic of	XS	7			✓	✓		
South Africa	ZA	7	✓	✓	✓	✓		
South Sudan	SS	7			✓	✓		
Spain	ES	3	✓	✓	✓	✓	✓	✓
Sri Lanka	LK	7	✓	✓	✓	✓		
St. Barthelemy	XY	7	✓	✓	✓	✓		
St. Maarten	XM	7	✓	✓	✓	✓		
Sudan	SD	7		✓	✓	✓		
Suriname	SR	7		✓	✓	✓		
Sweden	SE	3	✓	✓	✓	✓	✓	✓
Switzerland	CH	4	✓	✓	✓	✓	✓	✓
Syria	SY	7			✓	✓		
Tahiti	PF	7			✓	✓		
Taiwan	TW	6	✓	✓	✓	✓		
Tajikistan	TJ	7			✓	✓		
Tanzania, United Republic of	TZ	7	✓	✓	✓	✓		
Thailand	TH	6	✓	✓	✓	✓		
Timor-Leste, D.R. of	TL	7		✓	✓	✓		
Togo	TG	7			✓	✓		
Tonga	TO	7			✓	✓		
Trinidad and Tobago	TT	7	✓	✓	✓	✓		
Tunisia	TN	7			✓	✓		
Turkiye	TR	4	✓	✓	✓	✓		
Turkmenistan	TM	6		✓	✓	✓		
Turks and Caicos Islands	TC	7	✓	✓	✓	✓		
Tuvalu	TV	7			✓	✓		
Uganda	UG	7	✓	✓	✓	✓		
Ukraine	UA	6			✓	✓		
United Arab Emirates	AE	6	✓	✓	✓	✓		
United Kingdom	GB	4	✓	✓	✓	✓	✓	✓
United States	US	5	10:30	✓	✓	✓		
Uruguay	UY	7	✓	✓	✓	✓		
Uzbekistan	UZ	7		✓	✓	✓		
Vatican	VA	3		✓	✓	✓		
Vanuatu	VU	7			✓	✓		
Venezuela	VE	7	✓	✓	✓	✓		
Vietnam	VN	6	✓	✓	✓	✓		
Virgin Islands (British)	VG	7	✓	✓	✓	✓		
Virgin Islands (U.S.)	VI	7			✓	✓		
Yemen	YE	7	✓	✓	✓	✓		
Zambia	ZM	7	✓	✓	✓	✓		
Zimbabwe	ZW	7	✓	✓	✓	✓		

✓ = Service available

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TRANSIT TIME¹

Country/Territory	Transit time		Country/Territory	Transit time		Country/Territory	Transit time		Country/Territory	Transit time	
	Time Definite	Day Definite		Time Definite	Day Definite		Time Definite	Day Definite		Time Definite	Day Definite
Afghanistan	4		Ecuador	2-3		Liechtenstein	1-2		Sao Tome and Principe	3	
Albania	1		Egypt	2-3		Lithuania	1	3	Saudi Arabia	2-4	
Algeria	1-2		El Salvador	2		Luxembourg	1	3	Senegal	2	
American Samoa	5		Equatorial Guinea	3		Macau SAR China	3		Serbia, Republic of	1-2	5-7
Andorra	3		Eritrea	4		Macedonia North	2		Seychelles	3	
Angola	4-5		Estonia	1	4	Madagascar	3		Sierra Leone	3	
Anguilla	3		Eswatini	3		Malawi	3-5		Singapore	2	
Antigua and Barbuda	3		Ethiopia	2		Malaysia	2-5		Slovakia	1	3
Argentina	2-5		Falkland Islands (Malvinas)	6		Maldives	4		Slovenia	1	2
Armenia	2		Faroe Islands	2		Mali	2		Solomon Islands	5	
Aruba	3		Fiji	4		Malta	1		Somalia	6	
Australia	3-7		Finland	1-2	5-7	Marshall Islands	6		Somaliland, Republic of	6	
Austria	1	2	France	1	3-4	Martinique	2		South Africa	2-5	
Azerbaijan	2		French Guyana	3		Mauritania	3		South Sudan	4	
Bahamas	2		Gabon	2		Mauritius	3		Spain	1	5-6
Bahrain	2		Gambia	3		Mayotte	6		Sri Lanka	2	
Bangladesh	3		Georgia	2		Mexico	2-4		St. Barthelemy	3	
Barbados	2		Germamy	1	2-4	Micronesia	6		St. Maarten	3	
Belarus*	2		Ghana	2-3		Moldova, Republic of	2		Sudan	3	
Belgium	1	3	Gibraltar	2		Monaco	1-2		Suriname	4	
Belize	3		Greece	1-2	4-7	Mongolia	3		Swaziland	3	
Benin	2		Greenland	5		Montserrat	3		Sweden	1	3-4
Bermuda	2		Grenada	3		Morocco	1-2		Switzerland	1	5
Bhutan	7		Guadeloupe	2		Mozambique	3-4		Syrian Arab Republic	7-8	
Bolivia	3		Guam	4		Myanmar (Birma)	4		Tahiti	8	
Bonaire	3		Guatemala	2		Namibia	3-5		Taiwan	2	
Bosnia and Herzegovina	1-2		Guernsey	2		Nauru	5		Tajikistan	4	
Botswana	3		Guinea	2		Nepal	3		Tanzania, United Republic of	2-3	
Brazil	3-7		Guinea-Bissau	5		Netherlands	1	2	Thailand	2-4	
Brunei Darussalam	3		Guyana	3		Nevis	3		Timor-Leste, D.R. of	11	
Bulgaria	1	3	Haiti	3		New Caledonia	5		Togo	2	
Burkina Faso	3		Honduras	2		New Zealand	3-6		Tonga	5	
Burundi	3		Hong Kong SAR China	2		Nicaragua	2		Trinidad and Tobago	3	
Cambodia	2		Hungary	1	3	Niger	3		Tunisia	2	
Cameroon	2-5		Iceland	1		Nigeria	2-4		Turkiye	2-5	
Canada	2-4		India	2-8		Niue	5		Turkmenistan	7	
Canary Islands, The	2		Indonesia	2-5		Norway	1-2	4-8	Turks and Caicos Islands	3	
Cape Verde	6		Iran (Islamic Republic of)	4		Oman	2-3		Tuvalu	10	
Cayman Islands	2		Iraq	5-7		Pakistan	2-3		Uganda	2-3	
Central African Republic	5		Ireland	1	4	Palau	5		Ukraine	14	
Chad	6		Israel	3-4		Panama	2		United Arab Emirates	2	
Chile	2-3		Italy	1-2	4-7	Papua New Guinea	4-5		United Kingdom	1-2	3-5
China	2-5		Jamaica	2-3		Paraguay	2		United States	1-4	
Colombia	2-3		Japan	2-3		Peru	2-3		Uruguay	2	
Commonwealth No. Mariana Islands	4		Jersey	2		Philippines	2-5		Uzbekistan	3	
Comoros	5		Jordan	2-4		Portugal	1-3	6	Vanuatu	5	
Congo	2		Kazakhstan	2-5		Puerto Rico	2-3		Venezuela	3-4	
Congo, The Democratic Republic of	2-6		Kenya	2-3		Qatar	2		Vietnam	2	
Cook Islands	4		Kiribati	10-13		Republic of Montenegro	2		Virgin Islands (British)	3	
Costa Rica	2		Korea, Democratic People's Republic	8		Reunion	4		Virgin Islands (U.S.)	3	
Cote d'Ivoire	2		Korea, Republic of	2		Romania	1	3	Yemen	4-6	
Croatia	1	3	Kosovo	2		Russian Federation*	1-4		Zambia	3-5	
Cuba	4		Kuwait	2		Rwanda	3		Zimbabwe	3-6	
Curacao	3		Kyrgyzstan	4		Saint Eustatius	3				
Cyprus	2		Lao People's Democratic Republic	4		Saint Helena	9				
Czech Republic	1	2	Latvia	1	3	Saint Kitts and Nevis	3				
Denmark	1	3	Lebanon	2		Saint Lucia	3				
Djibouti	3		Lesotho	3		Saint Vincent and The Grenadines	3				
Dominica	3		Liberia	3		Samoa	3				
Dominican Republic	3-4		Libya	7		San Marino	1-2	5			

* Service temporarily suspended

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DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY

Origin and Destination Countries Zoning Table

Country/Territory	Zone	Country/Territory	Zone	Country/Territory	Zone	Country/Territory	Zone
Afghanistan	ROW	Dominican Republic	AM2	Liberia	ROW	Saudi Arabia	MA1
Albania	EU3	Ecuador	AM3	Libya	ROW	Senegal	ROW
Algeria	ROW	Egypt	ROW	Liechtenstein	EU3	Serbia, Republic of	EU3
American Samoa	AM2	El Salvador	AM2	Lithuania	EU2	Seychelles	ROW
Andorra	EU2	Eritrea	ROW	Luxembourg	EU1	Sierra Leone	ROW
Angola	ROW	Estonia	EU2	Macau SAR China	AP1	Singapore	AP1
Anguilla	AM2	Eswatini	ROW	Madagascar	ROW	Slovakia	EU2
Antigua	AM2	Ethiopia	ROW	Malawi	ROW	Slovenia	EU2
Argentina	AM3	Falkland Islands	ROW	Malaysia	AP1	Solomon Islands	ROW
Armenia	ROW	Faroe Islands	EU3	Maldives	ROW	Somalia	ROW
Aruba	AM2	Fiji	ROW	Mali	ROW	Somaliland, Rep of (North Somalia)	ROW
Australia	AP2	Finland	EU2	Malta	EU2	South Africa	MA1
Austria	EU1	France	EU1	Marshall Islands	AM2	South Sudan	ROW
Azerbaijan	ROW	French Guiana	AM3	Martinique	AM2	Spain	EU1
Bahamas	AM2	Gabon	ROW	Mauritania	ROW	Sri Lanka	AP2
Bahrain	MA1	Gambia	ROW	Mauritius	ROW	St Helena	ROW
Bangladesh	AP2	Georgia	ROW	Mayotte	ROW	St. Barthelemy	AM2
Barbados	AM2	Germany	EU1	Mexico	AM1	St. Eustatius	AM2
Belarus	ROW	Ghana	ROW	Micronesia, Federated States of	ROW	St. Kitts	AM2
Belgium	EU1	Gibraltar	EU3	Moldova, Republic of	ROW	St. Lucia	AM2
Belize	AM2	Greece	EU2	Monaco	EU1	St. Maarten	AM2
Benin	ROW	Greenland	EU3	Mongolia	ROW	St. Vincent	AM2
Bermuda	AM2	Grenada	AM2	Montenegro, Republic of	EU3	Sudan	ROW
Bhutan	ROW	Guadeloupe	AM2	Montserrat	AM2	Suriname	AM3
Bolivia	AM3	Guam	AM2	Morocco	ROW	Sweden	EU2
Bonaire	AM2	Guatemala	AM2	Mozambique	ROW	Switzerland	EU3
Bosnia and Herzegovina	EU3	Guernsey	EU3	Myanmar	ROW	Syria	ROW
Botswana	ROW	Guinea Republic	ROW	Namibia	ROW	Tahiti	ROW
Brazil	AM3	Guinea-Bissau	ROW	Nauru, Republic of	ROW	Taiwan	AP1
Brunei	ROW	Guinea-Equatorial	ROW	Nepal	ROW	Tanzania	ROW
Bulgaria	EU2	Guyana (British)	AM3	Netherlands, The	EU1	Thailand	AP1
Burkina Faso	ROW	Haiti	AM2	Nevis	AM2	Timor-Leste	ROW
Burundi	ROW	Honduras	AM2	New Caledonia	ROW	Togo	ROW
Cambodia	ROW	Hong Kong SAR China	AP1	New Zealand	AP2	Tonga	ROW
Cameroon	ROW	Hungary	EU2	Nicaragua	AM2	Trinidad and Tobago	AM2
Canada	AM1	Iceland	EU3	Niger	ROW	Tunisia	ROW
Canary Islands, The	EU3	India	AP2	Nigeria	ROW	Turkey	EU3
Cape Verde	ROW	Indonesia	AP2	Niue	ROW	Turkmenistan	ROW
Cayman Islands	AM2	Iran (Islamic Republic of)	ROW	North Macedonia	EU3	Turks and Caicos Islands	AM2
Central African Republic	ROW	Iraq	ROW	Norway	EU3	Tuvalu	ROW
Chad	ROW	Ireland, Republic of	EU1	Oman	MA1	Uganda	ROW
Chile	AM3	Israel	EU3	Pakistan	ROW	Ukraine	ROW
China, People's Republic	AP1	Italy	EU1	Palau	AM2	United Arab Emirates	MA1
Colombia	AM3	Jamaica	AM2	Panama	AM2	United Kingdom	EU2
Commonwealth No. Mariana Islands	AM2	Japan	AP1	Papua New Guinea	ROW	United States of America	AM1
Comoros	ROW	Jersey	EU3	Paraguay	AM3	Uruguay	AM3
Congo	ROW	Jordan	ROW	Peru	AM3	Uzbekistan	ROW
Congo, The Democratic Republic of	ROW	Kazakhstan	ROW	Philippines, The	AP2	Vanuatu	ROW
Cook Islands	ROW	Kenya	ROW	Poland	EU2	Vatican City	EU1
Costa Rica	AM2	Kiribati	ROW	Portugal	EU1	Venezuela	AM3
Cote d'Ivoire	ROW	Korea, Republic of (South Korea)	AP1	Puerto Rico	AM2	Vietnam	AP2
Croatia	EU2	Korea, the D.P.R. of (North Korea)	ROW	Qatar	MA1	Virgin Islands (British)	AM2
Cuba	AM2	Kosovo	ROW	Reunion, Island of	ROW	Virgin Islands (US)	AM2
Curacao	AM2	Kuwait	MA1	Romania	EU2	Yemen, Republic of	ROW
Cyprus	EU2	Kyrgyzstan	ROW	Russian Federation, The	ROW	Zambia	ROW
Czech Republic, The	EU2	Lao People's Democratic Republic	ROW	Rwanda	ROW	Zimbabwe	ROW
Denmark	EU2	Latvia	EU2	Samoa	ROW		
Djibouti	ROW	Lebanon	ROW	San Marino	EU1		
Dominica	AM2	Lesotho	ROW	Sao Tome and Principe	ROW		

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Domestic zone Origin zone	EU1	EU2	EU3	AP1	AP2	AM1	AM2	AM3	MA1	ROW
EU1	1	2	3	4	5	4	5	6	4	6
EU2	2	2	3	5	5	5	6	6	4	6
EU3	3	3	3	5	6	6	6	6	5	7
AP1	5	6	6	3	4	4	7	7	6	8
AP2	6	6	7	3	4	7	8	8	6	8
AM1	4	5	6	3	6	3	5	5	7	8
AM2	5	6	7	6	8	4	5	6	7	8
AM3	5	6	6	6	8	5	5	5	7	8
MA1	5	5	5	5	5	7	7	7	4	7
ROW	5	5	7	7	7	7	8	8	7	8



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DHL EXPRESS WORLDWIDE



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Non-dutiable documents up to 2kg							
0.5	321	347	370	377	388	421	470
1	396	427	452	459	472	527	587
1.5	465	504	532	540	554	628	696
2	534	581	612	621	636	729	805
Non-dutiable documents over 2kg and dutiable packages							
0.5	321	347	370	460	474	525	579
1	396	427	452	544	566	633	698
1.5	465	504	532	622	648	734	808
2	534	581	612	700	730	835	918
2.5	601	655	694	777	807	935	1,027
3	661	730	772	852	882	1,027	1,130
3.5	721	805	850	927	957	1,119	1,233
4	781	880	928	1,002	1,032	1,211	1,336
4.5	841	955	1,006	1,077	1,107	1,303	1,439
5	901	1,030	1,084	1,152	1,182	1,395	1,542
5.5	941	1,078	1,135	1,200	1,229	1,456	1,609
6	981	1,126	1,186	1,248	1,276	1,517	1,676
6.5	1,021	1,174	1,237	1,296	1,323	1,578	1,743
7	1,061	1,222	1,288	1,344	1,370	1,639	1,810
7.5	1,101	1,270	1,339	1,392	1,417	1,700	1,877
8	1,141	1,318	1,390	1,440	1,464	1,761	1,944
8.5	1,181	1,366	1,441	1,488	1,511	1,822	2,011
9	1,221	1,414	1,492	1,536	1,558	1,883	2,078
9.5	1,261	1,462	1,543	1,584	1,605	1,944	2,145
10	1,301	1,510	1,594	1,632	1,652	2,005	2,212
11	1,325	1,536	1,630	1,672	1,700	2,087	2,296
12	1,349	1,562	1,666	1,712	1,748	2,169	2,380
13	1,373	1,588	1,702	1,752	1,796	2,251	2,464
14	1,397	1,614	1,738	1,792	1,844	2,333	2,548
15	1,421	1,640	1,774	1,832	1,892	2,415	2,632
16	1,445	1,666	1,810	1,872	1,940	2,497	2,716
17	1,469	1,692	1,846	1,912	1,988	2,579	2,800
18	1,493	1,718	1,882	1,952	2,036	2,661	2,884

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Export

DHL EXPRESS WORLDWIDE



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,517	1,744	1,918	1,992	2,084	2,743	2,968
20	1,541	1,770	1,954	2,032	2,132	2,825	3,052
21	1,575	1,816	2,014	2,090	2,190	2,901	3,138
22	1,609	1,862	2,074	2,148	2,248	2,977	3,224
23	1,643	1,908	2,134	2,206	2,306	3,053	3,310
24	1,677	1,954	2,194	2,264	2,364	3,129	3,396
25	1,711	2,000	2,254	2,322	2,422	3,205	3,482
26	1,745	2,046	2,314	2,380	2,480	3,281	3,568
27	1,779	2,092	2,374	2,438	2,538	3,357	3,654
28	1,813	2,138	2,434	2,496	2,596	3,433	3,740
29	1,847	2,184	2,494	2,554	2,654	3,509	3,826
30	1,881	2,230	2,554	2,612	2,712	3,585	3,912
40	2,111	2,660	3,064	3,132	3,222	4,295	4,772
50	2,341	3,090	3,574	3,652	3,732	5,005	5,632
60	2,571	3,520	4,084	4,172	4,242	5,715	6,492
70	2,801	3,950	4,594	4,692	4,752	6,425	7,352
For each additional 1kg							
30.1 - 70.0	23	43	51	52	51	71	86
70.1 - 300.0	39	55	70	70	72	84	108
300.1 - 3,000	53	71	91	92	92	108	143

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Export

DHL MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
0.5	472	498	521	611	625	676	731
1	547	578	603	695	717	784	850
1.5	616	655	683	773	799	885	960
2	685	732	763	851	881	986	1,070
2.5	752	806	845	928	958	1,086	1,179
3	812	881	923	1,003	1,033	1,178	1,282
3.5	872	956	1,001	1,078	1,108	1,270	1,385
4	932	1,031	1,079	1,153	1,183	1,362	1,488
4.5	992	1,106	1,157	1,228	1,258	1,454	1,591
5	1,052	1,181	1,235	1,303	1,333	1,546	1,694
5.5	1,092	1,229	1,286	1,351	1,380	1,607	1,761
6	1,132	1,277	1,337	1,399	1,427	1,668	1,828
6.5	1,172	1,325	1,388	1,447	1,474	1,729	1,895
7	1,212	1,373	1,439	1,495	1,521	1,790	1,962
7.5	1,252	1,421	1,490	1,543	1,568	1,851	2,029
8	1,292	1,469	1,541	1,591	1,615	1,912	2,096
8.5	1,332	1,517	1,592	1,639	1,662	1,973	2,163
9	1,372	1,565	1,643	1,687	1,709	2,034	2,230
9.5	1,412	1,613	1,694	1,735	1,756	2,095	2,297
10	1,452	1,661	1,745	1,783	1,803	2,156	2,364
11	1,476	1,687	1,781	1,823	1,851	2,238	2,448
12	1,500	1,713	1,817	1,863	1,899	2,320	2,532
13	1,524	1,739	1,853	1,903	1,947	2,402	2,616
14	1,548	1,765	1,889	1,943	1,995	2,484	2,700
15	1,572	1,791	1,925	1,983	2,043	2,566	2,784
16	1,596	1,817	1,961	2,023	2,091	2,648	2,868
17	1,620	1,843	1,997	2,063	2,139	2,730	2,952
18	1,644	1,869	2,033	2,103	2,187	2,812	3,036

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DHL MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,668	1,895	2,069	2,143	2,235	2,894	3,120
20	1,692	1,921	2,105	2,183	2,283	2,976	3,204
21	1,726	1,967	2,165	2,241	2,341	3,052	3,290
22	1,760	2,013	2,225	2,299	2,399	3,128	3,376
23	1,794	2,059	2,285	2,357	2,457	3,204	3,462
24	1,828	2,105	2,345	2,415	2,515	3,280	3,548
25	1,862	2,151	2,405	2,473	2,573	3,356	3,634
26	1,896	2,197	2,465	2,531	2,631	3,432	3,720
27	1,930	2,243	2,525	2,589	2,689	3,508	3,806
28	1,964	2,289	2,585	2,647	2,747	3,584	3,892
29	1,998	2,335	2,645	2,705	2,805	3,660	3,978
30	2,032	2,381	2,705	2,763	2,863	3,736	4,064
40	2,262	2,811	3,215	3,283	3,373	4,446	4,924
50	2,492	3,241	3,725	3,803	3,883	5,156	5,784
60	2,722	3,671	4,235	4,323	4,393	5,866	6,644
70	2,952	4,101	4,745	4,843	4,903	6,576	7,504
For each additional 1kg							
30.1 - 70.0	23	43	51	52	51	71	86
70.1 - 300.0	39	55	70	70	72	84	108
300.1 - 3,000	53	71	91	92	92	108	143

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DHL EXPRESS ENVELOPE



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Express Envelope up to 0.3kg							
0.3	270	294	309	316	325	356	398

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DHL ECONOMY SELECT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
1	249	268	286	299	26	521	551	613	635
2	309	332	354	370	27	527	556	617	641
3	346	370	394	413	28	533	561	621	647
4	383	408	434	456	29	539	566	625	653
5	420	446	474	499	30	545	571	629	659
6	429	457	485	513	31	552	579	642	673
7	438	468	496	527	32	559	587	655	687
8	447	479	507	541	33	566	595	668	701
9	456	490	518	555	34	573	603	681	715
10	465	501	529	569	35	580	611	694	729
11	467	503	535	572	36	587	619	707	743
12	469	505	541	575	37	594	627	720	757
13	471	507	547	578	38	601	635	733	771
14	473	509	553	581	39	608	643	746	785
15	475	511	559	584	40	615	651	759	799
16	477	513	565	587	41	622	659	772	813
17	479	515	571	590	42	629	667	785	827
18	481	517	577	593	43	636	675	798	841
19	483	519	583	596	44	643	683	811	855
20	485	521	589	599	45	650	691	824	869
21	491	526	593	605	46	657	699	837	883
22	497	531	597	611	47	664	707	850	897
23	503	536	601	617	48	671	715	863	911
24	509	541	605	623	49	678	723	876	925
25	515	546	609	629	50	685	731	889	939

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DHL ECONOMY SELECT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
51	692	739	902	953
52	699	747	915	967
53	706	755	928	981
54	713	763	941	995
55	720	771	954	1,009
56	727	779	967	1,023
57	734	787	980	1,037
58	741	795	993	1,051
59	748	803	1,006	1,065
60	755	811	1,019	1,079
61	762	819	1,032	1,093
62	769	827	1,045	1,107
63	776	835	1,058	1,121
64	783	843	1,071	1,135
65	790	851	1,084	1,149
66	797	859	1,097	1,163
67	804	867	1,110	1,177
68	811	875	1,123	1,191
69	818	883	1,136	1,205
70	825	891	1,149	1,219

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
80	921	993	1,281	1,357
90	1,017	1,095	1,413	1,495
100	1,113	1,197	1,545	1,633
125	1,353	1,452	1,875	1,978
150	1,593	1,707	2,205	2,323
175	1,833	1,962	2,535	2,668
200	2,073	2,217	2,865	3,013
225	2,313	2,472	3,195	3,358
250	2,553	2,727	3,525	3,703
275	2,793	2,982	3,855	4,048
300	3,033	3,237	4,185	4,393
For each additional 5kg				
Above 70kg	48	51	66	69
Above 300kg	53	59	74	76

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DHL EXPRESS WORLDWIDE IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Non-dutiable documents up to 2kg							
0.5	386	420	446	483	496	540	578
1	477	515	546	565	593	650	697
1.5	555	604	643	656	684	755	812
2	633	693	740	747	775	860	927
Non-dutiable documents over 2kg and dutiable packages							
0.5	386	420	446	560	570	624	690
1	477	515	546	650	677	752	830
1.5	555	604	643	734	775	874	961
2	633	693	740	818	873	996	1,092
2.5	713	778	838	904	973	1,117	1,225
3	787	860	919	988	1,060	1,224	1,351
3.5	861	942	1,000	1,072	1,147	1,331	1,477
4	935	1,024	1,081	1,156	1,234	1,438	1,603
4.5	1,009	1,106	1,162	1,240	1,321	1,545	1,729
5	1,083	1,188	1,243	1,324	1,408	1,652	1,855
5.5	1,126	1,240	1,300	1,377	1,461	1,714	1,931
6	1,169	1,292	1,357	1,430	1,514	1,776	2,007
6.5	1,212	1,344	1,414	1,483	1,567	1,838	2,083
7	1,255	1,396	1,471	1,536	1,620	1,900	2,159
7.5	1,298	1,448	1,528	1,589	1,673	1,962	2,235
8	1,341	1,500	1,585	1,642	1,726	2,024	2,311
8.5	1,384	1,552	1,642	1,695	1,779	2,086	2,387
9	1,427	1,604	1,699	1,748	1,832	2,148	2,463
9.5	1,470	1,656	1,756	1,801	1,885	2,210	2,539
10	1,513	1,708	1,813	1,854	1,938	2,272	2,615
11	1,543	1,740	1,855	1,900	1,984	2,364	2,701
12	1,573	1,772	1,897	1,946	2,030	2,456	2,787
13	1,603	1,804	1,939	1,992	2,076	2,548	2,873
14	1,633	1,836	1,981	2,038	2,122	2,640	2,959
15	1,663	1,868	2,023	2,084	2,168	2,732	3,045
16	1,693	1,900	2,065	2,130	2,214	2,824	3,131
17	1,723	1,932	2,107	2,176	2,260	2,916	3,217
18	1,753	1,964	2,149	2,222	2,306	3,008	3,303

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Import

DHL EXPRESS WORLDWIDE IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,783	1,996	2,191	2,268	2,352	3,100	3,389
20	1,813	2,028	2,233	2,314	2,398	3,192	3,475
21	1,871	2,078	2,299	2,376	2,460	3,272	3,569
22	1,929	2,128	2,365	2,438	2,522	3,352	3,663
23	1,987	2,178	2,431	2,500	2,584	3,432	3,757
24	2,045	2,228	2,497	2,562	2,646	3,512	3,851
25	2,103	2,278	2,563	2,624	2,708	3,592	3,945
26	2,161	2,328	2,629	2,686	2,770	3,672	4,039
27	2,219	2,378	2,695	2,748	2,832	3,752	4,133
28	2,277	2,428	2,761	2,810	2,894	3,832	4,227
29	2,335	2,478	2,827	2,872	2,956	3,912	4,321
30	2,393	2,528	2,893	2,934	3,018	3,992	4,415
40	2,683	3,028	3,483	3,524	3,598	4,822	5,365
50	2,973	3,528	4,073	4,114	4,178	5,652	6,315
60	3,263	4,028	4,663	4,704	4,758	6,482	7,265
70	3,553	4,528	5,253	5,294	5,338	7,312	8,215
For each additional 1kg							
30.1 - 70.0	29	50	59	59	58	83	95
70.1 - 300.0	43	57	73	73	73	91	114
300.1 - 3,000	53	71	92	92	92	107	143

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DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Non-dutiable documents up to 2kg								
0.5	410	490	529	569	613	653	732	816
1	573	686	743	797	860	914	1,026	1,142
1.5	696	835	903	971	1,045	1,110	1,247	1,389
2	819	984	1,063	1,145	1,230	1,306	1,468	1,636
Non-dutiable documents over 2kg and dutiable packages								
0.5	410	490	613	653	693	772	896	975
1	573	686	827	881	940	1,033	1,190	1,301
1.5	696	835	987	1,055	1,125	1,229	1,411	1,548
2	819	984	1,147	1,229	1,310	1,425	1,632	1,795
2.5	942	1,118	1,307	1,403	1,495	1,621	1,853	2,042
3	996	1,180	1,390	1,508	1,618	1,762	2,009	2,249
3.5	1,050	1,242	1,473	1,613	1,741	1,903	2,165	2,456
4	1,104	1,304	1,556	1,718	1,864	2,044	2,321	2,663
4.5	1,158	1,366	1,639	1,823	1,987	2,185	2,477	2,870
5	1,212	1,428	1,722	1,928	2,110	2,326	2,633	3,077
5.5	1,263	1,486	1,798	2,022	2,226	2,457	2,782	3,273
6	1,314	1,544	1,874	2,116	2,342	2,588	2,931	3,469
6.5	1,365	1,602	1,950	2,210	2,458	2,719	3,080	3,665
7	1,416	1,660	2,026	2,304	2,574	2,850	3,229	3,861
7.5	1,467	1,718	2,102	2,398	2,690	2,981	3,378	4,057
8	1,518	1,776	2,178	2,492	2,806	3,112	3,527	4,253
8.5	1,569	1,834	2,254	2,586	2,922	3,243	3,676	4,449
9	1,620	1,892	2,330	2,680	3,038	3,374	3,825	4,645
9.5	1,671	1,950	2,406	2,774	3,154	3,505	3,974	4,841
10	1,722	2,008	2,482	2,868	3,270	3,636	4,123	5,037
11	1,816	2,116	2,626	3,050	3,488	3,890	4,413	5,399
12	1,910	2,224	2,770	3,232	3,706	4,144	4,703	5,761
13	2,004	2,332	2,914	3,414	3,924	4,398	4,993	6,123
14	2,098	2,440	3,058	3,596	4,142	4,652	5,283	6,485
15	2,192	2,548	3,202	3,778	4,360	4,906	5,573	6,847
16	2,286	2,656	3,346	3,960	4,578	5,160	5,863	7,209
17	2,380	2,764	3,490	4,142	4,796	5,414	6,153	7,571
18	2,474	2,872	3,634	4,324	5,014	5,668	6,443	7,933

Table continues overleaf

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DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
19	2,568	2,980	3,778	4,506	5,232	5,922	6,733	8,295
20	2,662	3,088	3,922	4,688	5,450	6,176	7,023	8,657
21	2,756	3,196	4,066	4,870	5,668	6,430	7,313	9,019
22	2,850	3,304	4,210	5,052	5,886	6,684	7,603	9,381
23	2,944	3,412	4,354	5,234	6,104	6,938	7,893	9,743
24	3,038	3,520	4,498	5,416	6,322	7,192	8,183	10,105
25	3,132	3,628	4,642	5,598	6,540	7,446	8,473	10,467
26	3,226	3,736	4,786	5,780	6,758	7,700	8,763	10,829
27	3,320	3,844	4,930	5,962	6,976	7,954	9,053	11,191
28	3,414	3,952	5,074	6,144	7,194	8,208	9,343	11,553
29	3,508	4,060	5,218	6,326	7,412	8,462	9,633	11,915
30	3,602	4,168	5,362	6,508	7,630	8,716	9,923	12,277
40	4,432	5,148	6,592	8,218	9,590	11,186	12,713	15,537
50	5,262	6,128	7,822	9,928	11,550	13,656	15,503	18,797
60	6,092	7,108	9,052	11,638	13,510	16,126	18,293	22,057
70	6,922	8,088	10,282	13,348	15,470	18,596	21,083	25,317
For each additional 1kg								
30.1 - 70.0	83	98	123	171	196	247	279	326
70.1 - 300.0	83	98	123	171	196	247	279	326
300.1 - 3,000	96	113	142	188	226	285	322	377

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DHL IMPORT MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
0.5	537	571	597	711	721	775	841
1	628	666	697	801	828	903	981
1.5	706	755	794	885	926	1,025	1,112
2	784	844	891	969	1,024	1,147	1,243
2.5	864	929	989	1,055	1,124	1,268	1,376
3	938	1,011	1,070	1,139	1,211	1,375	1,502
3.5	1,012	1,093	1,151	1,223	1,298	1,482	1,628
4	1,086	1,175	1,232	1,307	1,385	1,589	1,754
4.5	1,160	1,257	1,313	1,391	1,472	1,696	1,880
5	1,234	1,339	1,394	1,475	1,559	1,803	2,006
5.5	1,277	1,391	1,451	1,528	1,612	1,865	2,082
6	1,320	1,443	1,508	1,581	1,665	1,927	2,158
6.5	1,363	1,495	1,565	1,634	1,718	1,989	2,234
7	1,406	1,547	1,622	1,687	1,771	2,051	2,310
7.5	1,449	1,599	1,679	1,740	1,824	2,113	2,386
8	1,492	1,651	1,736	1,793	1,877	2,175	2,462
8.5	1,535	1,703	1,793	1,846	1,930	2,237	2,538
9	1,578	1,755	1,850	1,899	1,983	2,299	2,614
9.5	1,621	1,807	1,907	1,952	2,036	2,361	2,690
10	1,664	1,859	1,964	2,005	2,089	2,423	2,766
11	1,694	1,891	2,006	2,051	2,135	2,515	2,852
12	1,724	1,923	2,048	2,097	2,181	2,607	2,938
13	1,754	1,955	2,090	2,143	2,227	2,699	3,024
14	1,784	1,987	2,132	2,189	2,273	2,791	3,110
15	1,814	2,019	2,174	2,235	2,319	2,883	3,196
16	1,844	2,051	2,216	2,281	2,365	2,975	3,282
17	1,874	2,083	2,258	2,327	2,411	3,067	3,368
18	1,904	2,115	2,300	2,373	2,457	3,159	3,454

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DHL IMPORT MEDICAL EXPRESS



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,934	2,147	2,342	2,419	2,503	3,251	3,540
20	1,964	2,179	2,384	2,465	2,549	3,343	3,626
21	2,022	2,229	2,450	2,527	2,611	3,423	3,720
22	2,080	2,279	2,516	2,589	2,673	3,503	3,814
23	2,138	2,329	2,582	2,651	2,735	3,583	3,908
24	2,196	2,379	2,648	2,713	2,797	3,663	4,002
25	2,254	2,429	2,714	2,775	2,859	3,743	4,096
26	2,312	2,479	2,780	2,837	2,921	3,823	4,190
27	2,370	2,529	2,846	2,899	2,983	3,903	4,284
28	2,428	2,579	2,912	2,961	3,045	3,983	4,378
29	2,486	2,629	2,978	3,023	3,107	4,063	4,472
30	2,544	2,679	3,044	3,085	3,169	4,143	4,566
40	2,834	3,179	3,634	3,675	3,749	4,973	5,516
50	3,124	3,679	4,224	4,265	4,329	5,803	6,466
60	3,414	4,179	4,814	4,855	4,909	6,633	7,416
70	3,704	4,679	5,404	5,445	5,489	7,463	8,366
For each additional 1kg							
30.1 - 70.0	29	50	59	59	58	83	95
70.1 - 300.0	43	57	73	73	73	91	114
300.1 - 3,000	53	71	92	92	92	107	143

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Import

DHL ECONOMY SELECT IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
1	275	295	316	329
2	342	364	390	407
3	381	407	436	455
4	420	450	482	503
5	459	493	528	551
6	472	506	542	567
7	485	519	556	583
8	498	532	570	599
9	511	545	584	615
10	524	558	598	631
11	525	561	602	635
12	526	564	606	639
13	527	567	610	643
14	528	570	614	647
15	529	573	618	651
16	530	576	622	655
17	531	579	626	659
18	532	582	630	663
19	533	585	634	667
20	534	588	638	671
21	541	591	644	677
22	548	594	650	683
23	555	597	656	689
24	562	600	662	695
25	569	603	668	701

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
26	576	606	674	707
27	583	609	680	713
28	590	612	686	719
29	597	615	692	725
30	604	618	698	731
31	612	627	712	745
32	620	636	726	759
33	628	645	740	773
34	636	654	754	787
35	644	663	768	801
36	652	672	782	815
37	660	681	796	829
38	668	690	810	843
39	676	699	824	857
40	684	708	838	871
41	692	717	852	885
42	700	726	866	899
43	708	735	880	913
44	716	744	894	927
45	724	753	908	941
46	732	762	922	955
47	740	771	936	969
48	748	780	950	983
49	756	789	964	997
50	764	798	978	1,011

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DHL ECONOMY SELECT IMPORT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
51	772	807	992	1,025
52	780	816	1,006	1,039
53	788	825	1,020	1,053
54	796	834	1,034	1,067
55	804	843	1,048	1,081
56	812	852	1,062	1,095
57	820	861	1,076	1,109
58	828	870	1,090	1,123
59	836	879	1,104	1,137
60	844	888	1,118	1,151
61	852	897	1,132	1,165
62	860	906	1,146	1,179
63	868	915	1,160	1,193
64	876	924	1,174	1,207
65	884	933	1,188	1,221
66	892	942	1,202	1,235
67	900	951	1,216	1,249
68	908	960	1,230	1,263
69	916	969	1,244	1,277
70	924	978	1,258	1,291

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
80	1,026	1,088	1,406	1,445
90	1,128	1,198	1,554	1,599
100	1,230	1,308	1,702	1,753
125	1,485	1,583	2,072	2,138
150	1,740	1,858	2,442	2,523
175	1,995	2,133	2,812	2,908
200	2,250	2,408	3,182	3,293
225	2,505	2,683	3,552	3,678
250	2,760	2,958	3,922	4,063
275	3,015	3,233	4,292	4,448
300	3,270	3,508	4,662	4,833
For each additional 5kg				
Above 70kg	51	55	74	77
Above 300kg	58	63	83	85

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Import

DHL ECONOMY SELECT IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
1	330	354	378	394	26	690	725	816	832
2	409	436	468	489	27	697	731	821	839
3	457	487	524	546	28	704	737	826	846
4	505	538	580	603	29	711	743	831	853
5	553	589	636	660	30	718	749	836	860
6	568	605	652	678	31	729	760	853	877
7	583	621	668	696	32	740	771	870	894
8	598	637	684	714	33	751	782	887	911
9	613	653	700	732	34	762	793	904	928
10	628	669	716	750	35	773	804	921	945
11	630	671	723	754	36	784	815	938	962
12	632	673	730	758	37	795	826	955	979
13	634	675	737	762	38	806	837	972	996
14	636	677	744	766	39	817	848	989	1,013
15	638	679	751	770	40	828	859	1,006	1,030
16	640	681	758	774	41	839	870	1,023	1,047
17	642	683	765	778	42	850	881	1,040	1,064
18	644	685	772	782	43	861	892	1,057	1,081
19	646	687	779	786	44	872	903	1,074	1,098
20	648	689	786	790	45	883	914	1,091	1,115
21	655	695	791	797	46	894	925	1,108	1,132
22	662	701	796	804	47	905	936	1,125	1,149
23	669	707	801	811	48	916	947	1,142	1,166
24	676	713	806	818	49	927	958	1,159	1,183
25	683	719	811	825	50	938	969	1,176	1,200

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Import

DHL ECONOMY SELECT IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
51	949	980	1,193	1,217	80	1,274	1,317	1,674	1,714
52	960	991	1,210	1,234	90	1,390	1,445	1,832	1,888
53	971	1,002	1,227	1,251	100	1,506	1,573	1,990	2,062
54	982	1,013	1,244	1,268	125	1,796	1,893	2,385	2,497
55	993	1,024	1,261	1,285	150	2,086	2,213	2,780	2,932
56	1,004	1,035	1,278	1,302	175	2,376	2,533	3,175	3,367
57	1,015	1,046	1,295	1,319	200	2,666	2,853	3,570	3,802
58	1,026	1,057	1,312	1,336	225	2,956	3,173	3,965	4,237
59	1,037	1,068	1,329	1,353	250	3,246	3,493	4,360	4,672
60	1,048	1,079	1,346	1,370	275	3,536	3,813	4,755	5,107
61	1,059	1,090	1,363	1,387	300	3,826	4,133	5,150	5,542
62	1,070	1,101	1,380	1,404	For each additional 5kg				
63	1,081	1,112	1,397	1,421	Above 70kg	58	64	79	87
64	1,092	1,123	1,414	1,438	Above 300kg	67	70	93	93
65	1,103	1,134	1,431	1,455					
66	1,114	1,145	1,448	1,472					
67	1,125	1,156	1,465	1,489					
68	1,136	1,167	1,482	1,506					
69	1,147	1,178	1,499	1,523					
70	1,158	1,189	1,516	1,540					

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PROHIBITED AND RESTRICTED COMMODITIES

A variety of laws and regulations, as well as security measures, prevents DHL Express from accepting certain commodities for transport.

Prohibited goods

- Live animals (Including mammals, reptiles, fish, invertebrates, amphibians insects and birds)
- Human remains or ashes in any form
- Bullion (of any precious metal), loose precious and semi-precious stones, amber
- Cash (current legal tender) (bank notes, currency notes and coins)
- Hunting (animal) trophies, animal parts such as ivory and shark's fin, animal remains, or animal-by-products and derived products not intended for human consumption, prohibited for movement by the CITES Convention and/or local law
- Complete firearms and important parts of firearms, ammunition, explosives/explosive devices including inert explosives and test pieces, air guns, replica and imitation firearms
- Illegal goods, such as narcotics, pornography
- Counterfeit goods in breach of IPR
- Medicinal cannabis (in tablet or liquid form)
- Goods illegal in the destination country

Restricted goods

- Toy guns and replica ammunition
- Tasers and firearm parts
- Antiques and works of art
- Banderols/tax stickers
- Cigarettes, cigars, tobacco products, and electronic cigarettes
- Dangerous and perishable goods
- "Cash-like" negotiable instruments in bearer form
- Jewelry and watches
- Electronics (including phones, tablets, laptops, GPS, power tools)
- Commemorative coins and medals

Restricted goods may be accepted following prior formal consent by DHL Express. Detailed information concerning prohibited and restricted goods is available at DHL Express Customer Service – International Shipments or DHL Express Sales Representative. Any shipment may be inspected if a DHL Express Courier or DHL Express Customer Service staff have doubts about its content.

DHL Express does not accept to carry goods Act of 9 March 2017 on the road monitoring system carriage of goods, and in particular: motor fuels and their derivatives, fuel, oils and lubricants, which can be used as additives for motor fuels, products containing ethyl alcohol (alcohol-based defoamers) ethyl alcohol, diluents and solvents), ethyl alcohol totally contaminated in quantities exceeding 500kg or 500 liters and tobacco drum irrespective of the quantity. List of goods covered by the monitoring system on puesc.gov website.

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Complaints

We do our best to deliver all of our customers' shipments safely and on time. In case of any complaints or remarks on the quality of our services, please contact us at mydhl.express.dhl.

Contact DHL Express

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