

# SERVICE & RATE GUIDE 2025

POLAND

### **GET STARTED**

**Connecting Your World** 

**Dear Customer** 

Sustainability

Service Offering

How to Ship with DHL Express

Digitalization

**Zones and Rates** 

Ready to ship? Get a quote from MyDHL+











# **CONNECTING YOUR WORLD**





500+ airports served worldwide

aircraft

2,300+ flights per day



**116,000** employees

**3,800** facilities

34,600

# 288 million

Time Definite shipments per year



in X

By the year 2050,

DHL Group aims to achieve net zero emissions logistics

**GOGREEN** 



Figures are global and are approximate as of the end of 2023

\*Transported Asset Protection Association

# **DEAR CUSTOMER**

Welcome to the DHL Express Service and Rate Guide for 2025. If you are reading this, it means you have a personal or business need to move something, from somewhere, to somewhere and you want it done quickly, securely and reliably. You have come to the right place – we are here to help you!

As the global market leader in Time Definite International (TDI) shipping and courier delivery, and the most international company in the world, this is what we do! We move over 1 million shipments every working day, from point A to point B in 220 countries and territories, as quickly, securely and reliably as possible and with as much transparency as possible. Over 3 million customers of all sizes around the world – from small businesses to big multinationals - put their trust in us, and our team of 116,000 Certified International Specialists strive to exceed their expectations on every single shipment.

Across the globe, 2024 was another year of tremendous challenges and opportunities. Geopolitical dynamics and supply chain disruptions continue to reshape the logistics landscape, yet our commitment to delivering stable, reliable services globally remains unwavering. The strength of the unique DHL network allows us to be there for our customers regardless of external circumstances. We constantly invest in this network to enhance its resilience and adaptability, thereby ensuring our customers' businesses are supported. As examples, we are upgrading the aircraft fleet with eight new Boeing 777 freighters and have made significant investments in designing carbon neutral facilities and enhancing digital security infrastructure.

In a rapidly changing world, we are constantly investing resources in upgrading our facilities and systems in Poland to provide the highest quality of service our customers expect. As we continue to evolve, we also continue to make our employees and shipments safer and more secure. The field of green logistics is an important area of investment for us. In use more Sustainable Aviation Fuel (SAF). These investments aim to ensure the DHL network is future-proofed while continuously elevating the quality of service we deliver to you, our customer.

Sustainability and Digitalization continue to be long-term focus areas for building the next generation of logistics capabilities and are integral to our corporate strategy. This year DHL Express took further steps in the journey to achieving netzero emissions by 2050 through increasing our Sustainable Aviation Fuel (SAF) utilization and electric vehicles. Join us in this journey by using our GoGreen Plus service to support your own decarbonization goals; your customers are likely already making purchase decisions based on the carbon footprint of your products and services: give them another reason to say 'Yes' to choosing you. Next, leverage our digital capabilities to enhance your customers' experience. Use MyGTS to avoid customs errors related shipment delays, or give your customer more choices using On Demand Delivery (ODD). Need help? Engage with our **Digital Assistants** which are rolling out across the world, to make it easier for you to get answers and help whenever you need it!

I invite you to use this guide and the resources it points to, to discover exciting opportunities, to gain knowledge for making a more informed decision on your logistics needs and to learn how DHL Express products, services and tools can meet them. Thank you again for partnering and trusting us to be your Logistics Partner of Choice. How can we support your growth? Reach out to us on MyDHL+ or by calling Customer Service on +48 42 6 345 100.



# **Emission**

# **SUSTAINABILITY**

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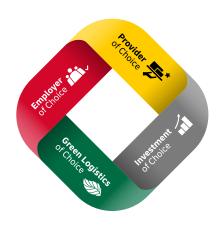
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# OUR SUSTAINABILITY JOURNEY

**2000s** First environmental report

2010s Target 2050: net-zero emissions logistics

2020s Sustainability roadmap

- 2030

Reduce our greenhouse gas emissions to under 29 million metric tons, in line with Science Based Target Initiative (SBTi) criteria

SAF blending of 30% for all air transport

Electrify 60% of last-mile delivery vehicles

2050

Net-zero emissions

# CLEAN OPERATIONS FOR CLIMATE PROTECTION

#### Leader in sustainable aviation

DHL Express <u>GoGreen Plus</u> is a dedicated



solution to help businesses reduce the carbon emissions associated with their shipments through the use of <u>Sustainable Aviation Fuel (SAF)</u>. GoGreen Plus uses SAF to enable customers to reduce the CO2e emissions associated with their shipments, and is currently supported by three of the industry's largest collaborations with BP, Neste and World Energy.

In contrast to 'offsetting' – where businesses 'neutralize' their emissions through environmental programs – GoGreen Plus is 'insetting'. Insetting's impact is greater because it directly reduces emissions within a company's value chain, resulting in significant reductions in scope 3 emissions. Here is how you can get on board:

- With the **GoGreen Plus Basic model**, a fixed CO2e reduction (insetting) will be achieved on all your air express shipments.
- In MyDHL+, you can opt for GoGreen Plus and choose which shipments to invest in with SAF.
- Alternatively, choose a **Customized Offer** for a bespoke insetting plan.



#### Green last-mile and line-haul

Electrify **60%** of last-mile delivery vehicles.



#### Carbon neutral buildings

Design 100% of all new buildings to be carbon neutral.



#### **Green product portfolio**

Our GoGreen Plus service allows customers shipping TDI to inset their CO2 air emissions by up to **90%**.



#### GREAT COMPANY TO WORK FOR ALL

- Attract and retain the best talent
- 'Safety First' culture
- Diverse and inclusive workplace



# HIGHLY TRUSTED COMPANY

- Compliance as an integral part of daily business
- Effective governance set-up across our organization
- Like-minded and compliant suppliers and partners





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Our core services are Time Definite International (TDI) and offer you secure door-to-door delivery of goods and documents to and from virtually every country and territory. Whether you need your shipments delivered at the start, middle or end of a business day, our services offer full track-and-trace visibility so you always know where your shipments are.

#### **EXPORT SERVICES**

#### **DHL Express Worldwide**

Our most popular product, DHL Express Worldwide, offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 3,000kg.

#### **DHL Express Envelope**

International door-to-door delivery of lightweight document shipments — weight up to 300 grams — by the end of the next possible business day. Packaging envelope and GoGreen Plus carbon-reduced service included in the price.



#### **DHL Medical Express**

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

#### **DHL Economy Select**

A reliable economy service for international road shipments, designed for single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines. DHL Economy Select is the ideal choice for less urgent shipments.

#### Our international services at a glance

	DHL Express Worldwide	DHL Express Envelope	DHL Medical Express	DHL Economy Select
Service description	Delivery by the end of the next possible business day	Delivery by the end of the next possible business day	Priority delivery in the shortest possible time	Priority delivery in the shortest possible time
Money-back guarantee	No	Yes*	Yes*	No
Countries and territories covered	More than 220	More than 220	180	31
Delivery attempts	2	2	2	2
Maximum piece weight (not on pallet)	70kg	0.3kg	30kg	70kg
Maximum pieces per shipment	99	-	99	99
Maximum piece dimensions (L x W x H)**	120 x 80 x 80cm	32 x 24cm	120 x 80 x 80cm	120 x 80 x 80cm
Maximum shipment weight	<3,000kg	0.3kg	300kg	<1,000kg
Maximum pallet weight	1,000kg	Pallets not accepted	Pallets not accepted	1,000kg
Maximum pallet dimensions (L x W x H)	300 x 200 x 160cm	Pallets not accepted	Pallets not accepted	300 x 200 x 180cm

<sup>\*</sup>Additional terms and conditions apply – see mydhl.express.dhl for details.

<sup>\*\*</sup>A shipment is deemed unacceptable if its packaging is absent or inadequate, or if transporting the shipment would present risks of damaging equipment, other packages or injuring personnel. DHL reserves the right to either not accept or return the shipment to the shipper. These network restrictions are subject to change with 30 days' notice.

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#### **IMPORT SERVICES**

With the DHL Express Worldwide Import product, you can import shipments from over 220 countries and territories in the world. This is more than any other express delivery company can offer. What's more, customers in, say, the USA can order an import from China not just to the USA, but to any other destinations as well – we call this a Third Country shipment.

There is no need for local brokers or forwarders to get involved in any part of the process. You are in full control, and able to manage all aspects of your imports in a very simple way.

If you need a faster delivery, our DHL Express 12:00 and DHL Express 9:00 services are available for import as well as our DHL Economy Select Import service for less urgent shipments throughout Europe. You can order an import from another country, to be delivered to your country or any other destination, by using our dedicated electronic shipping solution for imports. You will have one account number, one invoice in a single currency and a fixed price that means you know exactly what you will pay.

#### **DHL Import Medical Express**

Excellent service for medical and health industry. Includes shipment and priority handling of category B biological materials (UN 3373). Medical Express shipments are monitored 24/7 via Global Quality Centers, ensuring all necessary steps are taken.

#### **DHL Import Express Worldwide**

Regular import of spare parts, samples, finished goods or other items, requires comprehensive solutions for you. With DHL Import Express Worldwide we can pick up your shipments from 220 countries and deliver them on the next day or the next possible business day. We also offer delivery by 9:00 and delivery by 12:00 services with guarantee full transport costs refund\*.

# DHL Express Worldwide Import 3rd Country DHL Economy Select Import 3rd Country

Should a customer need to send a shipment between two countries, or inside one country\*\* (applies only to DHL Import Express Worldwide 3rd Country), without repacking in Poland, it is possible to use the third country option. It enables payment for the service in Poland with a DHL Import Express account.

#### **DHL Import Economy Select**

A reliable economy service for international road shipments, designed for importing single or multi-piece shipments and pallets in Europe. Affordable prices for a convenient door-to-door service, strictly keeping to deadlines.

\*According to DHL conditions of cost refund.

\*\*Shipments sent inside one country will be charged based to DHL WORLDWIDE EXPRESS IMPORT 3RD COUNTRY standard pricelist without any discount. For the aforementioned DHL Express services, general terms and conditions available at mydhl.express.dhl are applied.



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#### **ENABLING YOUR GROWTH**

We aim to empower our customers' success, not only through excellence and innovation, but also by arming them with research and insights. Discover two tools here that can help you plan for the future.

#### **ARE YOU CONNECTED?**

To be successful in today's evolving world, it is crucial to understand trends around connectedness and globalization.

The latest edition of the <u>DHL Global Connectedness Report 2024</u>, released in partnership with New York University's Stern School of Business, revealed a remarkable finding: even in times marked by severe conflict, globalization reached a record high in 2022 and remained near that level in 2023.





#### **Globalization continues**

- Despite recent crises, globalization shows no signs of reversing, due to the resilience and growth of international flows of trade, capital, information and people.
- Globalization has not given way to regionalization. Most international flows have taken place over stable or longer distances.

- The world's current depth of global connectedness is only 25%.
- There is still ample room for growth. The world's absolute level of globalization remains limited; domestic flows still far exceed international flows.



What are the social, business and technology trends disrupting the logistics industry? What do they mean for your business? The <u>Logistics Trend Radar</u> examines increasingly important trends: 40 in all. Two very current clusters emphasized in more detail are **Sustainability** and **Artificial Intelligence (AI)**.

The Logistics Trend Radar looks at Sustainability and the logistics solutions that address this, from Renewable Energy Infrastructure to Sustainable Fuels and more. Special focus is also given to many aspects of AI that influence logistics and the supply chain, from Advanced Analytics, AI Ethics, Audio AI and Computer Vision to Generative AI.

Shape your tomorrow with sharp and timely insights. Take advantage of the Logistics Trend Radar research to discover how you can leverage key trends within your supply chain.



DHL Logistics Trend Radar is a registered

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#### **OPTIONAL SERVICES**

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DHL Express offers a wide range of optional services – from nonstandard deliveries and billing options to emission-reduced shipping.

#### Delivery service by 9:00 (10:30 to the USA)

Delivery service by 9:00 (10:30 to the USA) on the next day or on the next possible business day is offered to the majority of business centers in Europe, Africa, Asia and the Americas. DHL Express 9:00 features a money-back guarantee in accordance with DHL Express conditions of cost refund\* and is suitable for pieces up to 30kg and shipments up to 300kg.

#### Delivery service by 12:00

Delivery service by 12:00 on the next day or on the next possible business day. DHL Express 12:00 offers a money-back guarantee in accordance with DHL Express conditions of cost refund\* and allows for heavier pieces up to 70 kg and shipments up to 300kg.

#### **Shipment Insurance**

Shipment Insurance can be arranged for shipments containing valuable goods, although some restrictions and limitations may content of the shipment. DHL's Shipment Insurance meets the general requirements for loss and damage to goods in transit. Physical loss or damage of goods is covered, subject to specific limitations and exclusions as described in our Terms and Conditions, Section 8\*.

#### **Extended Liability**

If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend coverage and compensation beyond the DHL standard liability described in our Terms and Conditions\*. In the event of full or partial loss to a document shipment, a fixed amount of 1,700 PLN will be paid regardless of the replacement cost of the document.

#### GoGreen Plus – Carbon Reduced

When selected, DHL will reduce (inset) CO2 emissions from air transport through the purchase of Sustainable Aviation Fuel (SAF). SAF can reduce lifecycle carbon emissions by up to 80% compared to traditional jet fuel. GoGreen Plus – Carbon Reduced service, supports Scope 3 emission reductions in alignment with the Science Based Target initiative. The process is audited annually by SGS (Société Générale de Surveillance) to ensure compliance with regulations and standards. Alternative reduction levels and CO2 emission reports are available on contractual basis only. Please contact your Sales Representative for more information.

#### **Verbal Notification**

Customer Service will contact you by phone and provide verbal updates on agreed key transport events or incidents with a potential impact on transit time. Electronic notifications such as emails or text messages generated through shipping tools via self service or arranged by CS through other systems remain free of charge.

#### **Proof of Delivery (POD)**

At sender's request, proof of delivery (a document with scanned receiver's signature) is handed to the Sender. Payable service available at DHL Express Customer Service – International Shipments. Service available for up to 90 days from the date of delivery.

#### **Electronic Proof of Delivery (ePOD)**

Service enabling confirmation of delivery in the form of an electronic document with the scan of recipient's signature. Available for free in the DHL ProView tool and at <a href="mailto:mydhl.express.dhl">mydhl.express.dhl</a>. Service available for up to 90 days from the date of delivery.

#### **Residential Address**

Customers shipping to a home or private residence can activate specific delivery options by designating the delivery address as residential. For such shipments, DHL Express will proactively notify the receiver via email or SMS about the shipment's progress. Receivers can then select the most suitable delivery option on the On Demand Delivery website: <a href="mailto:ondemand.dhl.com">ondemand.dhl.com</a>.

#### **Duty Tax Paid (DTP)**

DHL Express can arrange for the shipper or a third party to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever duties, taxes or other regulatory fees occur, and shipper has requested that those are to be billed outside of the destination country.

#### **Saturday Pickup**

In countries where Saturday is not a normal working day, DHL can arrange an ad-hoc pickup of smaller shipments up to 30kg. The service is available at selected postal locations only. For further details contact Customer Service.

#### **Saturday Delivery**

At shipper's request, the destination country will deliver shipments up to 300kg or pieces up to 30kg on a Saturday. The service is available to selected service areas that perform deliveries on Saturdays in addition to the normal operating schedule Monday-Friday i.e. day 6. We offer Saturday delivery services to key cities in more than 70 countries.

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#### **Neutral Delivery**

This service allows for the delivery of any shipment, without its value being shared or exposed to the receiver. DHL will ensure any paperwork exposing the value of the goods is removed from the shipment prior to delivery.

#### **Change of Billing**

This applies when a customer requests a change of defined billing information on an already issued invoice, which will result in a reissuing of the invoice and, in case of an account change, crediting of the old account and debiting of the new. The service is available up to 80 calendar days from the date of shipment.

#### elnvoice

Electronic equivalent of the printed invoice. eInvoice is a multifunctional, reliable and easy-to-use service. It enables email notifications regarding the invoice, as well as viewing and printing waybills for invoiced shipments. eInvoice can be activated and accessed at ebilling.dhl.com/customer/pl/.

#### **Packaging**

All standard packaging delivered ad hoc by courier at the time of collection or as part of our DHL EXPRESS EASY offer is free of charge. Charges apply for all DHL standard packaging items including plastic flyers provided in bulks or stacks (bulk or stack may contain 10, 20, 50 or 100 pieces). We also offer specialised packaging for controlled positive or negative temperatures. DHL Express specialists will competently advise on the selection of appropriate packaging. More information on: <a href="maybdl-express.dhl">mydhl.express.dhl</a> and <a href="https://oso.dhl.com/.</a>

#### **Dedicated Delivery**

On customer request, an immediate or non-routine, once-only delivery of a shipment within a normal working day or a holiday that involves a specific vehicle such as tail lift truck or more than one courier. For further assistance please contact your local Customer Service.

#### **Hold for Collection**

On shipper request a shipment is held at the default DHL delivery facility at destination for consignee collection, rather than attempt a delivery at the receiver's address. This service is booked through Customs Service or supporting shipping tools. The destination will notify the receiver when and at which facility the shipment is ready to collect. A consignee cell number is mandatory. HFC does not support collections at locations other than the default delivery facility.

#### **Dedicated Pickup**

If your business needs a dedicated vehicle to collect unusual shipments, or a pickup outside normal business hours, we can arrange this for you. On shipper's request, an immediate or nonroutine, once-only pickup of a shipment within a normal working day, weekend or a holiday that may involve a specific vehicle such as tail lift truck or more than one courier. This definition can include a direct connection to the Gateway through a dedicated courier or a pickup after the booking cut-off. For futher details contact Customer Service.

#### **Direct Signature**

If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed or delivered at an alternative address.

#### **Adult Signature**

At Customer's request, DHL will obtain a delivery signature from an adult at the stipulated delivery address. If, for local legislative reasons, proof of the receivers age needs to be verified, DHL may need to request presentation of a valid government-issued personal identification document.

#### **No Signature Required**

On receiver's request, DHL is authorized to leave the shipment in a designated place without proof of delivery signature. The service is selected through ODD either before or after a failed delivery attempt. The delivery courier is given instruction <no signature required>. Selected customers may as well pre-book NSR service as their default delivery option.

#### **Verified Delivery**

On shipper request, DHL will verify the delivery of a shipment to the consignee, through a unique electronic authentication token, in form of a QR code.

#### **Paperless Trade**

Allows the shipper to provide supporting paperwork such as customs invoices electronically when using PLT enabled shipping tools. Country specific restrictions or value limits may apply.

#### **Leave with Neighbor**

Upon receivers request, DHL Express is authorized to deliver when necessary to an address that is adjacent to the receiver's or with a security guard /gatekeeper against a third party signature as proof of delivery. The service is selected through On Demand Delivery (ODD) either before or after a failed delivery attempt. The delivery courier is given instruction <leave with neighbor>.

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#### **SURCHARGES**

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In order to maintain a consistently high level of service, in specific circumstances DHL Express levies a surcharge for exceptional activities, ensuring that these surcharges are fair for all of our customers.

#### **Fuel Surcharge**

The jet fuel surcharge will be based on the daily average spot prices for US Gulf Coast (USGC) kerosene-type jet fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. The diesel fuel surcharge will be based on the daily average spot prices for US Gulf Coast (USGC) Ultra-Low-Sulfur No. 2 Diesel Fuel, as reported by the U.S. Department of Energy between 3rd week release of prior month to 3rd week release of actual month. For example, the daily average price for fuel from 18th April to 15th May is used to determine the applicable surcharge in June.

The fuel surcharge applies to transportation charges on all services and to the following surcharges (where applicable):Dedicated Delivery, Dedicated Pickup, Demand Surcharge, Elevated Risk, Emergency Situation, Non-Conveyable Piece, Non-Stackable Pallet, Oversize Piece, Overweight Piece, Residential Address, Remote Area Delivery, Remote Area Pickup, Saturday Delivery, Saturday Pickup.

DHL reserves the right to change the fuel surcharge index and table with or without notice. Both the amount and duration of the surcharge will be determined at DHL's sole discretion. The current amount of fuel surcharge is available at mydhl.express.dhl.

#### Category B Biological Materials (UN3373)

Shipments containing Biological Substances Category B (UN3373) packed in compliance with IATA Packing Instruction 650 or genetically modified organisms as per UN3245 are only accepted in combination with DHL Medical Express. Air transportation service only and contractual agreement required. Approved shippers only.

#### **Dry Ice (UN1845)**

A surcharge is applied per shipment when the handling and transportation of shipments involves Dry Ice UN1845 used as a freezing agent for non-dangerous goods such as diagnostic specimens. The surcharge does not include the cost of specialized packaging or the cost of dry ice. Contractual agreement required. Approved shippers only.

#### Lithium-ion Batteries (section II, PI966)

Service and air transport of deliveries containing lithium-ion batteries packed with equipment in accordance with section II of IATA Packaging Instruction PI966 (i.e. the lithium battery installed in the device plus two spare batteries). Deliveries must be packed and labeled in accordance with valid instructions. Accepted from approved shippers only.

#### Lithium-ion Batteries (section II, PI967)

Service and air transport of deliveries containing lithium-ion batteries contained in equipment in accordance with section II of IATA Packaging Instruction PI967. Deliveries must be packed and labeled in accordance with valid instructions.

#### Lithium-metal Batteries (section II, P1969)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI969). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions. Lithium-metal batteries in bulk (PI968) are not allowed in DHL Express air transport service. Approved shippers only.

#### Lithium-metal Batteries (section II, P1970)

Applicable only for service and air transport of deliveries containing lithium-metal batteries packed with a device, prepared in accordance with the section II of IATA Packaging Instruction (PI970). All deliveries containing lithium-metal batteries must be packed and labelled in accordance with valid IATA instructions.

#### **ID 8000 Consumer Goods**

A surcharge is applied for shipments containing consumer goods such as perfumes, aftershaves, aerosols, nail varnish as covered by the IATA ID8000 section and packed in a form intended for retail sale and shipped to private individuals (B2C). Contractual agreement required. Finished consumer products, these are all articles classified as hazardous materials and belong to: Class 2 - gases (non-toxic aerosols only), Class 3 flammable liquids classified in Packing Group II and III (perfumes, paints, nail varnishes, removers, etc.), Subclass 6.1 - toxic substances of low toxicity (e-cigarette liquids, etc.) and dangerous goods UN3077, UN3082, UN3175, UN3334 and UN3335 provided they do not present an additional hazard. All consumer goods require a Material Safety Data Sheet to be presented by the sender and preparation for transportation in accordance with IATA DGR Y963 guidelines. At least two completed copies of the Shipper's Declaration for Dangerous Goods are required.

#### **Full Dangerous Goods**

A surcharge is applied per shipment when the transportation of shipments involves handling substances and commodities classified as fully regulated in accordance with the IATA Dangerous Goods Regulations. This service applies to lithium batteries in Section IB and section II P1965-CAO. Contractual agreement required. Approved shippers only.

#### **Not Restricted Dangerous Goods**

Some dangerous goods are Not Restricted according to a special Provision or Exempt from the IATA Dangerous Goods Regulations, if they are packed and documented accordingly. This is applicable for: Exempt human or animal specimens and Not Restricted as per special provision.

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#### **ADR Load Exemptions**

A charge is applied per shipment when the handling and transportation of DDI shipments involves substances and commodities exceeding the limits of Limited Quantities set by ADR. DHL Express does not accept: Explosive material of Class 1, Division 2.3 Toxic gas, Division 6.2 infectious substances, Radioactive material of Class 7, High Consequence Dangerous Goods. Approved shippers only.

#### Dangerous Goods in Excepted Quantities (EQ)

This fixed surcharge is applied when the handling and the air and road transportation of shipments involves substances and commodities that are in Excepted Quantities in compliance with IATA Dangerous Goods Regulations. Contractual agreement required. Approved shippers only.

#### Dangerous Goods in Limited Quantities (LQ)

Handling and transportation of shipments containing limited quantities (LQ – Limited Quantities) of dangerous substances and goods (in accordance with ADR 3.4 regulations). Such dangerous goods are restricted to no more than 30 kg per piece. This definition does not apply to: dry ice (UN1845), category B biological material (UN3373), dangerous goods in excepted quantities and lithium batteries, for which there are special types of services. This service is available for road transport. Contractual agreement required. Approved shippers only.

#### Non Stackable Pallet

This fixed surcharge is applied to every pallet within a shipment that cannot be stacked, either on request by the shipper, or because of its shape, content or packaging. This surcharge does not apply to pallets below 30kg. This surcharge applies to domestic and international shipments.

#### **Oversized Piece**

This fixed surcharge applies to every piece, including a pallet, with a single dimension in excess of 100cm. Does not apply to pieces already subject to Overweight Piece surcharge. Applies to domestic and international shipments.

#### **Overweight Piece**

A fixed surcharge is applied to every piece, including a pallet, that exceeds a scale or volumetric weight of 70kg. Applies to domestic and international shipments.

#### Non-Conveyable Piece

This surcharge applies to any piece within a shipment with an actual weight between 25kg and 70kg. The surcharge does not apply to pieces already subject to Overweight or Oversize Piece surcharge. The surcharge does not consider volumetric weight. Non-conveyable pieces below 25kg are out of scope.

#### **Remote Area Service**

This surcharge applies when a shipment is collected from or delivered to a location that is distant or difficult to serve. This surcharge applies to domestic and international shipments. A list of postal locations subject to Remote Area surcharge is updated annually and published on mydhl.express.dhl.

#### **Elevated Risk**

A surcharge is applied when shipping to or importing from a destination country, DHL is operating at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Countries affected (subject to change): Afghanistan, Burkina Faso, Haiti, Iraq, Israel, Lebanon, Libya, Mali, Somalia, Sudan, Syria, Ukraine, Venezuela and Yemen. The currant list of destination countries in scope is published online at mydhl.express.dhl.

#### **Restricted Destination**

A surcharge applies when shipping to or importing from a destination country that is subject to specific trade restrictions imposed by the UN Security Council or by national legislation such as the European Union or the US Office of Foreign Assets Control (OFAC). Countries affected (subject to change): Central African Republic, Democratic Republic of the Congo, Iran, Iraq, North Korea, Libya, Somalia, Syria and Yemen. Countries subject to national legislation (subject to change): Afghanistan, Belarus, Lebanon, Myanmar, Russia, Zimbabwe. The current list of destination countries in scope is published online at mydhl.express.dhl.

#### **Address Correction**

A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and DHL is subsequently unable to deliver the shipment. DHL searches and determines the correct address to complete the delivery.

#### **Data Entry**

A surcharge applies if the shipping label is not correctly completed or has not been produced electronically according to DHL standards and therefore requires manual data entry by DHL.

#### **Emergency Situations**

A temporary surcharge, which allows us to cover operating cost increases due to an emergency situation out of DHL's control. Change in market dynamics and air capacity availability is reflected through regular price adjustments. The charge will be applied pro rata based on the chargeable weight (invoiced weight) of a shipment. The customer will receive notification eight days in advance of any additional extra charges, stating the reasons for the charge.

#### **Demand Surcharge**

One or more Demand Surcharge will apply to shipments during a period of high demand. A period of high demand is to be determined by DHL at its own discretion but may include a time of high demand for shipping services or a period with high operational cost. Details regarding the application of Demand Surcharges are set forth at <a href="maydhl.express.dhl">mydhl.express.dhl</a> and will be subject to change upon prior notice. Demand Surcharges apply cumulatively if a shipment and/or individual pieces meet more than one of the specified by DHL criteria. Demand Surcharges apply in addition to the rates and any other applicable charges. The customer will receive notification eight days in advance of any additional extra charges, stating the reasons for the charge.

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DHL Express is the international specialist in shipping, with extensive knowledge and experience of dealing with customs topics worldwide. For your peace of mind, we provide a wide range of customs support for standard as well as non-routine customs-clearance processes. By making sure that clearance is a smooth and efficient process, we ensure your shipments arrive as quickly as possible, and leave you free to focus on your core business. With our new online platform My Global Trade Services (MyGTS) our customers will be able to access International Trade Regulations, Customs Compliance Criteria and landed costs information from one single source, empowering them to reach new markets worldwide.

#### **Non-Routine Entry**

Applies when shipments are subject to non-routine clearance procedures, due to their value, weight and/or commodity as defined by destination Customs Authorities. May also apply in selected countries where DHL is legally obliged to outsource formal clearance entries to a licensed third party broker. DHL will also apply the fee if the customer requests individual entry form in the event that the shipment is eligible for clearance on the consolidated manifest (courier clearance).

#### **Duty Tax Processing: Account Customers**

DHL will accelerate the customs clearance process making prompt payment of duty and tax charges relating to a shipment, while the receiver defers payment until an agreed date.

#### **Duty Tax Processing**

This default service covers any import of a non-document shipment for which DHL has used its own credit line with Customs to advance or guarantee the payment of duties, taxes or regulatory charges on behalf of importers and consumers with whom DHL has no contract.

#### **Clearance Processing**

Applies where additional cost is incurred for importing shipments in alignment with government agency requirements.

#### **Clearance Authorization**

Applies when the designated importer has specifically requested to be contacted by DHL before customs clearance is initiated. Charges to be applied against any import where DHL is required to intercept the inbound process and contact an importer where there is no indication on the shipment paperwork or regulatory requirements to do so.

#### **Multiline Entry Clearance**

The clearance of a shipment with multiple commodities or multiple origins for the same commodity. Charges apply when more than 5 lines are recorded on the customs clearance, for example with different commodities or different countries of manufacture. The cost of this service is borne by the importer/exporter, recipient/shipper in accordance with the authorisation given to the DHL Customs Agency.

#### **Bonded Transit**

Bonded Transit applies to both export and import shipments whenever DHL is required to open, manage or report any form of transfer under bond. At customer's request, the transit of a shipment under customs bond. Can arise when delivering ship spares to a foreign ship at anchor, aircraft parts to an aircraft on ground or to a customer's own bonded warehouse. Can apply also when shipments move domestically from/to a Free Trade Zone/Bonded Warehouse. Always billed to requestor.

#### **Post Clearance Modification**

If requested by Customs authorities or the Importer/Exporter, DHL may add or modify data declared to Customs authorities for clearance purposes. This includes data such as declared values, commodity, classification of the goods, country of manufacture, terms of trade information and importer details, based on documentary evidence gathered grom the or confirmed by the Importer or Exporter. Modifications are also necessary when import details such as the VAT number are incorrect on the declaration.

#### **Physical Intervention**

A surcharge applies for shipments being intercepted for physical examination by Customs Authorities. Arrangements for inspections may also include full or partial unloading of a vehicle; the specific marking of prototypes, mutilation of samples or the examination of shipment content.

#### **Bonded Storage**

Storage charges apply when the shipment cannot be released by Customs due to inaccurate / missing documents / information and/or other important reasons beyond DHL's control affecting the time of customs clearance. Charges take effect three calendar days after the shipment arrival date. The day one we take into account, when calculating the time, is the shipment arrival day. The end of the charging period takes place when the operational activities to prepare the goods for delivery have been completed.

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#### **Permits and Licenses**

To accelerate import of selected controlled commodities, such as medical devices, pharmaceuticals, computer monitors, laser devices, cosmetics, eyeglasses, food and food products, DHL is required to file specific information in order to obtain the required import permits or licenses. Service only available in certain countries.

#### **Preferential Origin**

On shipper request, the preparation or provision of a Certificate of Origin or other similar forms by DHL to certify the goods in a particular export shipment have been produced, manufactured or processed in a particular country allowing preferential rates of duty to be claimed at destination. Common examples are EUR1, Form A, ATR1.\*

#### **Broker Notification**

On importer request, DHL will provide the necessary paperwork to the customer's designated broker to perform the import clearance and resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs or for the release of the shipment.

\* available only in selected DHL GTW

#### **Release to Broker**

On importer request, the release of a DHL shipment to the customers designated customs broker of choice. DHL will transfer the responsibility for a shipment and related customs documentation to the customers nominated broker for clearance and last mile delivery.

#### **Export Declaration**

Applies in countries where an export declaration is required for shipments containing controlled commodities or exceeding a certain value threshold or weight. Where automated export systems are available to the public, shippers may avoid the charge by submitting the export declaration online. In case of IMP billed shipments DHL will submit the export declaration in order to accelerate the export at origin and pass the charge to the payer's account.

#### **Temporary Import Export**

On customer request DHL facilitates the temporary import/ export of goods by submitting required documents such as an ATA Carnet and adhering to required clearance procedures as specified by customs.



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#### **SPECIAL SERVICES**

#### Perfect solution for urgent deliveries

- Fast shipment pickup, shipping earliest possible flight, delivery to the indicated address in the shortest possible time
- Dedicated transport of shipments from DHL Express Service Center directly to the recipient (immediately after the arrival of the aircraft or after Customs clearance)
- Shipment pickup from the sender after the courier's working hours and delivery to the nearest DHL terminal
- Dedicated air or road transport for urgent shipments (courier on board) and non-standard dimensions/weight (cargo charter)
- First Flight Out/Next Flight Out service of urgent cargo sent from or outside the European Union using the fastest available commercial air connections (both passenger and freight)

- High value transport and convoys service
- Dangerous goods transport (DGR and ADR)
- Full dangerous shipments support i.e. packaging, labeling, issuing DGD in line with ICAO guidelines
- Road and air transport at controlled temperatures

Operating Monday to Friday, from 7 a.m. to 10 p.m. Shipments are delivered 24/7.

Telephone number: +48 22 420 91 91 specialservices.pl@dhl.com
SameDayPoland@dhl.com



Detailed information about products and services available can be found at <u>mydhl.express.dhl</u> or at the DHL Express Customer Service – International Shipments mydhl.express.dhl.

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#### PREPARING YOUR SHIPMENT: AS EASY AS 1-2-3

#### **Shipment weight**

- Please weigh and measure your shipment.
- If you are sending a large but lightweight shipment, where its volumetric (dimensional) weight exceeds its actual weight, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method. To calculate the volumetric weight of your shipment, simply multiply the length by height by width in centimeters, then divide the total sum by 5,000 for each piece in the shipment. Helpful application calculating volumetric weight is available at mydhl.express.dhl.
- Any piece in the shipment may be re-weighed and/or re-measured by DHL to confirm this calculation.

#### Documentation required: waybill

- All shipments sent with DHL Express need to have a fully completed DHL waybill or label securely attached to each piece. This will enable the successful movement of your shipment through the DHL network. Each waybill or label is individually numbered to allow you to track your shipment from collection through to delivery.
- Your shipment may also need to be accompanied by customs documentation, such as a commercial or proforma invoice, as well as additional paperwork depending on the contents and value of the shipment and the country you are sending to.

#### **Documentation required: invoice**

- A commercial or proforma invoice is required when sending non-document shipments to countries and territories outside your origin country or customs union. This is essentially a declaration containing all the details of a transaction and is used by customs authorities to assess if duties or taxes are payable.
- A commercial invoice is used when goods are part of a commercial transaction or intended for resale.
- A proforma invoice is used when sending goods of no commercial value (for example, when sending samples).



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#### **PREPARING YOUR SHIPMENT INVOICE**

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#### **PACKAGING YOUR SHIPMENT**

To ensure that your shipments travel safely and securely through the DHL Express global network, it is important that they are packaged and labeled correctly.

#### Packaging guidelines

- If you are re-using envelopes or boxes, please ensure that old labels and markings are removed
- Securely fix a waybill to each piece in your shipment.
   The waybill can be thought of as the shipment's airline ticket and it will delay delivery if it becomes separated from your shipment
- The barcodes on the waybill are scanned at numerous points during your shipment's journey. Please ensure the barcode is flat and not covered by tape, shrinkwrap or strapping
- Place a waybill on the top or side of each piece in your shipment and please ensure it does not overlap the corners or edges of boxes
- Use adequate protective wrapping for fragile or delicate items and ensure they are packed as far away as possible from the corners of boxes
- To prevent injury to our employees, please pay special attention to the packaging of sharp items. There should not be any possibility of the contents piercing the packaging
- Any individual pieces over 70kg should be placed on a pallet. If you are sending a multi-piece shipment, it is not necessary to place the individual pieces on a pallet unless they exceed 70kg. For example, a shipment comprising four 25kg pieces does not have to be placed on a pallet

#### **DHL** packaging

We offer a range of high-quality DHL-branded packaging items, suitable for shipping items of all shapes and sizes.

The items available include:



**Cardboard envelope** Dimensions: 35 x 27.5cm Suggested weight: up to 0.5kg Free packaging



Standard flyer
Protection for main packaging
Dimensions: 42.5 x 32.5cm
Free packaging



Box 2 Dimensions: 33.7 x 18.2 x 10cm Suggested weight: up to 1kg Free packaging



Box 3
Dimensions: 33.7 x 32.2 x 10cm
Suggested weight: up to 2kg
Free packaging



Box 4
Dimensions: 33.7 x 32.2 x 18cm
Suggested weight: up to 5kg

For more information please refer to the Packing Guide available on mydhl.express.dhl.

#### **Prohibited and Restricted Commodities**

Before you ship with DHL Express, visit <u>mydhl.express.dhl</u> to check whether any of your items are prohibited or restricted.



#### **PAYING FOR YOUR SHIPMENT**

Customers can pay for DHL Express services either with cash, a credit card (at a DHL Express Customer ServicePoint only) or by bank transfer (after opening a DHL Express Customer Account – on the basis of separate agreement concerning such payment method). Custom and tax duties can be paid with cash, a credit card or by bank transfer (in the latter case, only on the basis of separate DHL Express approval expressed after the customer's corresponding obligation).

# **DIGITALIZATION**



Digitalization is one of the most important trends impacting logistics, and it is one of the key pillars of DHL Group's strategy. Through digitalization we bring benefits for our customers, our operations and our own people.

We invest continually in market-leading technologies to help our customers to manage and monitor shipments, create shipping labels, get quotes, schedule courier pickups, connect with us and more. Digitalizing our operations provides more transparency, allowing us to better anticipate and meet our customers' needs.

#### **MYDHL+**



MyDHL+ re-imagines the way the shipping business does business, by combining the tools and services our customers use most. With its mobile friendly and intuitive interface, customers can now import, export, schedule a pickup, track shipments and pay bills more quickly than ever – all in one visit, with one password and zero headaches. MyDHL+ makes it incredibly easy to navigate the complexities of international shipping.

#### **DHL EXPRESS COMMERCE**

Take your website international with DHL Express
Commerce. Offer your customers all the benefits of DHL
Express at your checkout in real-time. Import, manage and
ship their orders quickly and efficiently with no complicated
development. Add the power of DHL Express to your
e-commerce business quickly and easily, giving you the
competitive edge. DHL Express Commerce integrates with
the biggest e-commerce platforms, including: Magento,
Shopify, WooCommerce, Amazon and eBay.

# MY GLOBAL TRADE SERVICES



My Global Trade Services (MyGTS) is your digital advisor on cross-border customs information. It is an online self-service portal that helps users pre-plan shipments. If you are wondering what the harmonized system (HS) codes are for your goods, what the estimated total cost of your shipment will be, what can help get your goods cleared or what documentation may be required, find the answers and more on MyGTS.

The benefits? Pre-plan your shipment journeys to minimize delays and unexpected customs or tax costs by better understanding customs requirements and potential prohibitions and restrictions.

dhl.com/express/mygts



#### ON DEMAND DELIVERY

DHL's On Demand Delivery tool keeps receivers informed of shipment progress, allowing them to reschedule, reroute, release or conveniently collect from a DHL Service Point. It is an innovative, easy-to-use, mobile-friendly service, especially for residential deliveries.

Designed to enhance the online shopper's experience, the service is available globally, meaning consistent service standards and a harmonized user experience.



ondemand.dhl.com





Change delivery date



Leave in safe place



Deliver to alternative address



Collect from Service Point or locker



Vacation hold



Leave with neighbor, concierge or guard

### **DIGITALIZATION**



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# DHL EXPRESS MOBILE APP





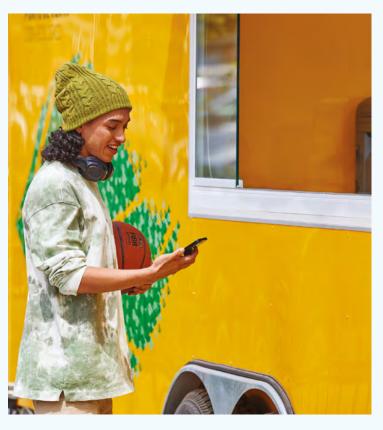
The DHL Express Mobile app lets you track your shipments

and manage your deliveries all in one place. You can locate the nearest DHL Service Point for parcel drop off or collection, and quickly check shipping rates too – right on your smartphone. Advanced GPS location services and camera barcode scanning are also available. Download DHL Express Mobile today, on Android or iOS.









#### **DIGITAL ASSISTANT**

Our Digital Assistant is a live chat helpdesk that offers a 24/7 service across multiple

online channels and platforms, and in 41 languages, including Polish. It tracks your shipments, answers queries and directs you to FAQs.

#### ROBOTICS

Driven by rapid technological advancements and increasing supply chain complexity, robotics solutions are entering the logistics environment, boosting productivity and driving zero-defect processes.

Robots are adopting more roles at DHL Express, assisting workers with the most repetitive and labor-intensive tasks and freeing them up to do higher-order, customerfacing activities. Examples include the use of articulated robotic arms for inducting flyers and small parcels at 99.99% accuracy, ensuring faster processing and fewer mis-sorts. We have four such robots in use globally, with plans for more in the future.

Our robots help connect your shipments through our network at higher speed and quality, by giving operations extra help.

#### **DIGITAL TRUST**

Logistics requires transferring data and content around the world and we embrace a responsibility to do this securely. Our standards led by our Binding Corporate Rules and by our <u>Data Privacy Policy</u> apply throughout the DHL Group and are approved by the Supervisory Authorities. We maintain a comprehensive <u>Information Security</u> and <u>Data Protection</u> approach based on ISO/IEC 27001:2013 and GDPR, to ensure a high standard when managing customer information assets and personal data. We aim to provide a rapid response to any security incident via our 24x7 Cyber Defence Centre (CDC) with global coverage and our global DPO community.

DHL Group acts as controller in respect of any personal data it receives from customers and holds to effectively provide transportation services and in regard to the delivery of any shipments or documents that it processes to perform its contractual obligations. DHL Group will act as a data controller when an individual is executing their rights under privacy legislations.

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#### **OPTIONAL SERVICES**

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Optional services	Charging method	Charge
Delivery service by 9:00	Per shipment	156 PLN
Delivery service by 10:30 (to the USA)	Per shipment	45 PLN
Delivery service by 12:00	Per shipment	23 PLN
Shipment Insurance	by shipment value	1% of declared value, not less than 52 PLN
Extended Liability	Per shipment	23 PLN
GoGreen Plus – Carbon Reduced	Per shipment	Minimum 1.03 PLN per kg
Verbal Notification	Per shipment	23 PLN
Proof of Delivery (POD)	Per shipment	23 PLN
Electronic Proof of Delivery (ePOD)		Free of charge
Residential Address	Per shipment	23 PLN
Duty Tax Paid (DTP)	% of fiscal charges	2% of fiscal charges with a minimum of 71 PLN
Saturday Pickup	Per shipment	134 PLN
Saturday Delivery	Per shipment	178 PLN
Neutral Delivery	Per shipment	23 PLN
Change of Billing	Per invoice	54 PLN
eInvoice		Free of charge
Packaging		Ad hoc packaging at the courier free of charge
Plastic flyers A4	Per stack (100 flyers)	97 PLN
Plastic flyers A3	Per stack (50 flyers)	97 PLN
Bottle Box and Box 1 to 4	Per stack (20 flyers)	57 PLN
Tube 3 and 4, Box 5	Per stack (20 flyers)	120 PLN
Box 6 to 8	Per stack (10 flyers)	120 PLN
Dedicated Delivery	Per invoice	194 PLN per shipment or 2.20 PLN per kg
Hold for Collection		Free of charge
Dedicated Pickup	Per invoice	134 PLN per shipment or 2.20 PLN per kg
Direct Signature	Per invoice	23 PLN
Adult Signature	Per invoice	24 PLN
No Signature Required		Free of charge
Verified Delivery	Per invoice	23 PLN
Paperless Trade		Free of charge
Leave with Neighbor		Free of charge

All prices are in PLN and will be increased by adding any appropriate taxes on goods and services. Find more information on Optional Services at mydhl.express.dhl. Should you have any questions, please contact us at mydhl.express.dhl.

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Surcharges	Charging method	Charge
Fuel Surcharge	Per shipment	Current rate available at mydhl.express.dhl
Category B Biological Materials (UN3373)*		Free of charge (Service available for DHL Medical Express only)
Dry Ice (UN1845)*	Per shipment	54 PLN
Lithium-ion Batteries (section II, PI966)*	Per shipment	23 PLN
Lithium-ion Batteries (section II, PI967)*		Free of charge
Lithium-metal Batteries (section II, PI969)*	Per shipment	23 PLN
Lithium-metal Batteries (section II, PI970)*		Free of charge
ID 8000 Consumer Goods*	Per shipment	111 PLN
Dangerous Goods*	Per shipment	444 PLN
Not Restricted Dangerous Goods		Free of charge
ADR Load Exemptions*	Per shipment	444 PLN
Dangerous Goods in Excepted Quantities (EQ)*	Per shipment	45 PLN
Dangerous Goods in Limited Quantities (LQ)*	Per shipment	111 PLN
Non Stackable Pallet	Per pallet	1,293 PLN
Oversized Piece	Per piece	87 PLN
Overweight Piece	Per piece	436 PLN
Non-ConveyablePiece	Per piece	87 PLN
Remote Area Service	Per shipment	2.22 PLN for each kg of the shipment, not less than 97 PLN
Elevated Risk	Per shipment	134 PLN
Restricted Destination	Per shipment	145 PLN
Address Correction	Per shipment	49 PLN
Data Entry*	Per shipment	45 PLN
Emergency Situations	Variable by lane and weight	Current rate available at mydhl.express.dhl
Demand Surcharge	Variable by lane and weight	Current rate available at mydhl.express.dhl

 $<sup>{}^{\</sup>star}\!Additional\,charge\,applies\,for\,the\,Customers\,with\,permanent\,DHL\,Express\,transportation\,service\,contract.$ All prices are in PLN and will be increased by adding any appropriate taxes on goods and services. Should you have any questions, please contact us on  $\underline{\mathsf{mydhl}.\mathsf{express.dhl}}.$ 

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Customs services	Charging method	Net charge	Gross charge*
Non-Routine Entry	Per shipment	200 PLN	246 PLN
Duty Tax Processing: Account Customers	% of fiscal charges	2.5% of customs duties and taxes, not less than 69 PLN	2.5% of customs duties and taxes, not less than 84.87 PLN
Duty Tax Processing	% of fiscal charges	2.5% of customs duties and taxes, not less than 69 PLN	2.5% of customs duties and taxes, not less than 84.87 PLN
Clearance Processing	Per shipment	45 PLN	55.35 PLN
Clearance Authorization	Per shipment	45 PLN	55.35 PLN
Multiline Entry Clearance	Rate per line, after the 5th line	23 PLN	28.29 PLN
Bonded Transit	Per shipment	218 PLN	268.14 PLN
Post Clearance Modification	Per shipment	345 PLN	424.35 PLN
Physical Intervention	Per shipment	97 PLN	119.31 PLN
Bonded Storage	Per shipment, per day, after three calendar days	49 PLN per shipment and 1.00 PLN per kg (both per day after three calendar days)	60.27 PLN per shipment and 1.23 PLN per kg (both per day after three calendar days)
Permits and Licenses	Per shipment	200 PLN	246 PLN
Preferential Origin	Per shipment	45 PLN	55.35 PLN
Broker Notification	Per shipment	54 PLN	66.42 PLN
Release to Broker	Per shipment	200 PLN	246 PLN
Export Declaration	Per shipment	45 PLN for shipments exceeding a certain declared value	55.35 PLN
Temporary Import Export	Per shipment	200 PLN	246 PLN

<sup>\*23%</sup> Value Added Tax (VAT) applied.

DHL reserves the right to call for prepaid payment of customs and tax costs, as well as commission for clearance of dutiable packages. More information on customs clearance can be found at <a href="mailto:mydhl.express.dhl">mydhl.express.dhl</a>.



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				Time Definite	Day Definite Services			
Country/Territory	Code	Zone	DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Afghanistan	AF	7			✓	✓		
Albania	AL	4	✓	✓	✓	✓		
Algeria	DZ	7		✓	✓	✓		
American Samoa	AS	7	✓	✓	✓	✓		
Andorra	AD	4	✓	✓	✓	✓		
Angola	AO	7	✓	✓	✓	✓		
Anguilla	Al	7	✓	✓	✓	✓		
Antigua and Barbuda	AG	7	✓	✓	✓	✓		
Argentina	AR	7	✓	✓	✓	✓		
Armenia	AM	6		✓	✓	✓		
Aruba	AW	7	✓	✓	✓	✓		
Australia	AU	7	✓	✓	✓	✓		
Austria	AT	2	✓	✓	✓	✓	✓	✓
Azerbaijan	AZ	6		✓	✓	✓		
Bahamas	BS	7	✓	✓	<b>√</b>	✓		
Bahrain	BH	6	√ ·	✓	<b>√</b>	<b>√</b>		
Bangladesh	BD	7	· ✓	· ✓	· ✓	· ✓		
Barbados	BB	7	· ✓	·	· /			
Belarus	BY	7			*	*		
Belgium	BE	2	✓	<b>✓</b>	✓	✓	<b>√</b>	<b>√</b>
Belize	BZ	7	· /	· /	· /	<del>,</del> √	,	· ·
Benin	BJ	7	· · · · · · · · · · · · · · · · · · ·	<b>√</b>	<b>√</b>	<u> </u>		
Bermuda	BM	7		<b>√</b>	<b>√</b>	<u> </u>		
	_	7		· · ·	<b>√</b>	<u>√</u>		
Bhutan	BT			,				
Bolivia	BO	7	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Bonaire	XB	7	✓	✓	<b>√</b>	<b>√</b>		
Bosnia and Herzegovina	BA	4	✓	✓	✓	✓		
Botswana	BW	7	✓	✓	✓	✓		
Brazil	BR	7	✓	✓	<b>√</b>	<b>√</b>		
Brunei Darussalam	BN	7		✓	✓	✓		
Bulgaria	BG	3	✓	✓	✓	✓	✓	✓
Burkina Faso	BF	7	✓	✓	✓	✓		
Burundi	BI	7			✓	✓		
Cambodia	KH	7	✓	✓	✓	✓		
Cameroon	CM	7		✓	✓	✓		
Canada	CA	5	✓	✓	✓	✓		
Canary Islands, The	IC	4	✓	✓	✓	✓		
Cape Verde	CV	7			✓	✓		
Cayman Islands	KY	7	✓	✓	✓	✓		
Central African Republic	CF	7			✓	✓		
Chad	TD	7			✓	✓		
Chile	CL	7	✓	✓	<b>√</b>	✓		
China	CN	6	√ ·	✓	<b>√</b>	<b>√</b>		
Colombia	CO	7	· ✓	· ✓	<u>√</u>	· ✓		
Comoros	KM	7			· /			
Congo	CG	7			· /	<u>·</u> ✓		
Congo, The Democratic Republic Of	CD	7		<b>✓</b>	· ✓	<u> </u>		
Cook Islands	CK	7		·	<b>→</b>	<del>- √</del>		
Costa Rica	CR	7	✓	✓	<b>√</b>	<u>v</u>		
Cote d'Ivoire	CI	7	<b>√</b>	<b>√</b>	<b>√</b>			
Croatia	HR	3	<b>√</b>	<b>√</b>	<b>√</b>	<u>√</u>	✓	<b>✓</b>
Cuba	CU	7	٧	٧	<b>√</b>	<u> </u>	٧	· · ·
	XC	7	✓	<b>✓</b>	<b>√</b>	<u> </u>		
Curacao								
Cyprus	CY C7	3	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	,	
Czech Republic	CZ	1	✓	✓	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
Denmark	DK	3	✓	✓	✓	✓	✓	✓
Djibouti	DJ	7			✓	✓		
Dominica	DM	7	✓	✓	✓	✓		
Dominican Republic	DO	7	✓	✓	✓	✓		

<sup>√ =</sup> Service available \* Service temporarily suspended

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				Time Definite	Day Definite Services			
Country/Territory	Code	Zone	DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Ecuador	EC	7	✓	✓	✓	✓		
Egypt	EG	7	✓	✓	✓	✓		
El Salvador	SV	7	✓	✓	✓	✓		
Equatorial Guinea	GQ	7			✓	✓		
Eritrea	ER	7			✓	✓		
Estonia	EE	3	✓	✓	✓	✓	✓	✓
Eswatini	SZ	7	✓	✓	✓	✓		
Ethiopia	ET	7			✓	✓		
Falkland Islands (Malvinas)	FK	7			✓	✓		
Faroe Islands	FO	4			✓	✓		
Fiji	FJ	7			✓	✓		
Finland	FI	3	✓	✓	✓	✓	✓	✓
France	FR	2	✓	✓	✓	✓	✓	✓
French Guyana	GF	7	✓	✓	✓	✓		
Gabon	GA	7		✓	√	<b>√</b>		
Gambia	GM	7			<b>√</b>	<b>√</b>		
Georgia	GE	6		✓	<b>√</b>	✓		
Germany	DE	1	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	✓	✓
Ghana	GH	7	✓	✓	<b>√</b>	✓		
Gibraltar	GI	4	✓	✓	✓	✓		
Greece	GR	3	✓	✓	✓	<b>√</b>	✓	✓
Greenland	GL	4			✓	✓		
Grenada	GD	7	✓	✓	✓	<b>√</b>		
Guadeloupe	GP	7	✓	✓	✓	✓		
Guam	GU	7		✓	✓	✓		
Guatemala	GT	7	✓	✓	✓	✓		
Guernsey	GG	4	✓	✓	✓	✓		
Guinea	GN	7		✓	✓	✓		
Guinea-Bissau	GW	7			✓	✓		
Guyana	GY	7	✓	<b>✓</b>	✓	<b>√</b>		
Haiti	HT	7		<b>√</b>	√	<b>√</b>		
Honduras	HN	7	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Hong Kong SAR China	HK	6	✓	<b>√</b>	✓	<b>√</b>		
Hungary	HU	3	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	✓	✓
Iceland	IS	4	✓	<b>√</b>	√	<u>√</u>		
India	IN	6	<b>√</b>	<b>√</b>	<b>√</b>	<u>√</u>		
Indonesia	ID	6	✓	✓	<b>√</b>	<b>√</b>		
Iran (Islamic Republic of)	IR	7			<b>√</b>	<u>√</u>		
Iraq	IQ	7		,	<b>√</b>	<b>√</b>		
Ireland	IE	3	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	✓	✓
Israel	IL	4	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Italy	IT	2	✓	<b>√</b>	<b>√</b>	<u>√</u>	✓	✓
Jamaica	JP	7	,	<b>√</b>	<b>√</b>	<u>√</u>		
Japan	JE JE	6	<b>√</b>	<b>√</b>	<b>√</b>	<u> </u>		
Jersey		4				<u>√</u>		
Jordan	JO V7	6	✓ ✓	<b>√</b>	√ √	<u>√</u>		
Kazakhstan Kenya	KZ KE	7	<b>✓</b>	<b>√</b>	<b>√</b>	✓		
			<b>V</b>	<b>V</b>				
Kiribati	KI KP	7			✓ ✓	<u>√</u>		
Korea, Democratic People's Republic			,					
Korea, Republic Of	KR	6	<b>√</b>	<b>✓</b>	<b>√</b>	<b>√</b>		
Kosovo	KV	4				<b>√</b>		
Kuwait	KW	6	✓	<b>√</b>	<b>√</b>	<b>√</b>		
Kyrgyzstan	KG	7	,	<b>√</b>	<b>√</b>	<b>√</b>		
Lao People's Democratic Republic	LA	7	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	,	
Latvia	LV	3	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	✓	✓
Lebanon	LB	7	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Lesotho	LS	7	✓	✓	✓	<b>√</b>		
Liberia	LR	7			✓	✓		

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				Time Definite	Day Definite Services			
Country/Territory	Code	Zone	DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Libya	LY	7			✓	✓		
Liechtenstein	LI	4	✓	✓	✓	✓	✓	✓
Lithuania	LT	3	✓	✓	✓	√	✓	✓
Luxembourg	LU	2	✓	✓	✓	✓	✓	✓
Macau SAR China	МО	7	✓	✓	✓	✓		
Macedonia North	MK	4	✓	✓	✓	✓		
Madagascar	MG	7		✓	✓	✓		
Malawi	MW	7			✓	✓		
Malaysia	MY	7	✓	<b>√</b>	✓	✓		
Maldives	MV	7			✓	✓		
Mali	ML	7		<b>√</b>	✓	✓		
Malta	MT	3	✓	✓	· ✓	✓		
Marshall Islands	MH	7		· ✓	·			
Martinique	MQ	7	✓	<b>√</b>	<b>√</b>			
Mauritania	MR	7	•	·	<b>√</b>	<u>v</u>		
Mauritius	MU	7	<b>√</b>	<b>✓</b>	<b>√</b>	<u>√</u>		
Mayotte	YT	7	<b>v</b>	٧	<b>√</b>	<u> </u>		
			,					
Mexico	MX	5	✓	✓	<b>√</b>	<b>√</b>		
Micronesia	FM	7			<b>√</b>	✓		
Moldova, Republic Of	MD	7		✓	<b>√</b>	✓		
Monaco	MC	2	✓	✓	✓	✓	✓	✓
Mongolia	MN	7			✓	✓		
Montserrat	MS	7		✓	✓	✓		
Morocco	MA	7	✓	✓	✓	✓		
Mozambique	MZ	7	✓	✓	✓	✓		
Myanmar	MM	7		✓	✓	✓		
Namibia	NA	7	✓	✓	✓	✓		
Nauru	NR	7			✓	✓		
Nepal	NP	7		✓	✓	✓		
Netherlands	NL	2	✓	✓	✓	✓	✓	<b>√</b>
Nevis	XN	7	<b>√</b>	<b>√</b>	✓	✓		
New Caledonia	NC	7			√ ·	✓		
New Zealand	NZ	7	✓	✓	· ·			
Nicaragua	NI	7	· ✓	· ·	·			
Niger	NE	7	· · · · · · · · · · · · · · · · · · ·	·	· ✓	<u>·</u> ✓		
Nigeria	NG	7	✓	✓	· ✓	<u> </u>		
Niue	NU	7	V	· · ·	<u>√</u>	<u> </u>		
	NO	4	<b>√</b>	<b>√</b>	<b>√</b>	<u> </u>	<b>√</b>	✓
Norway							<b>V</b>	
Oman	OM	6	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Pakistan	PK	7	✓	✓	<b>√</b>	<b>√</b>		
Palau	PW	7		,	<b>√</b>	<b>√</b>		
Panama	PA	7	✓	✓	<b>√</b>	<u> </u>		
Papua New Guinea	PG	7		,	<b>√</b>	<u> </u>		
Paraguay	PY	7	✓	✓	<b>√</b>	✓		
Peru	PE	7	✓	✓	<b>√</b>	✓		
Philippines	PH	7	✓	✓	✓	✓		
Portugal	PT	3	✓	✓	✓	✓	✓	✓
Puerto Rico	PR	7	✓	✓	✓	✓		
Qatar	QA	6	✓	✓	✓	✓		
Republic of Montenegro	ME	4	✓	✓	✓	✓		
Reunion	RE	7		✓	✓	✓		
Romania	RO	3	✓	✓	✓	✓	✓	✓
Russian Federation	RU	7			*	*		
Rwanda	RW	7			✓	✓		
Saint Eustatius	XE	7	✓	✓	✓	✓		
Saint Helena	SH	7		-	<b>√</b>	<u> </u>		
Saint Kitts and Nevis	KN	7	✓	✓	· ·	<u>,</u> ✓		
	LC	7	·	·	· ✓	<u> </u>		

<sup>√ =</sup> Service available \* Service temporarily suspended

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				Time Definite	Day Definite Services			
Country/Territory	Code	Zone	DHL Express 9:00	DHL Express 12:00	DHL Express Worldwide	Imports	DHL Economy Select	DHL Economy Select Import
Saint Vincent and The Grenadines	VC	7		✓	✓	✓		
Saipan (Commonwealth No. Mariana Islands)	MP	7			✓	✓		
Samoa	WS	7			✓	✓		
San Marino	SM	4	✓	✓	✓	✓		✓
Sao Tome and Principe	ST	7			✓	✓		
Saudi Arabia	SA	6	✓	✓	✓	✓		
Senegal	SN	7	✓	✓	✓	✓		
Serbia, Republic Of	RS	4	✓	<b>√</b>	✓	✓	✓	✓
Seychelles	SC	7			<b>√</b>	<b>√</b>		
Sierra Leone	SL	7		✓	✓	✓		
Singapore	SG	6	<b>✓</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Slovakia	SK	1	· ·	<u>√</u>	<b>√</b>	<b>√</b>	✓	<b>√</b>
Slovenia	SI	3	· ·	· /	· /	<del>- √</del>	· ·	· /
Solomon Islands	SB	7	· ·	· ·		<del></del> -√	•	· ·
Somalia	SO	7			<u> </u>	<u> </u>		
	XS	7			<u> </u>	<u> </u>		
Somaliland, Republic Of South Africa	ZA	7	<b>√</b>	<b>√</b>	<u> </u>	<u> </u>		
			✓	<b>√</b>				
South Sudan	SS	7			<u> </u>	<u>√</u>		
Spain	ES	3	✓	<b>√</b>	✓	<u>√</u>	✓	✓
Sri Lanka	LK	7	✓	✓	✓	✓		
St. Barthelemy	XY	7	✓	✓	✓	✓		
St. Maarten	XM	7	✓	✓	✓	✓		
Sudan	SD	7		✓	✓	✓		
Suriname	SR	7		✓	✓	✓		
Sweden	SE	3	✓	✓	✓	✓	✓	✓
Switzerland	CH	4	✓	✓	✓	✓	✓	✓
Syria	SY	7			✓	✓		
Tahiti	PF	7			✓	✓		
Taiwan, China	TW	6	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Tajikistan	TJ	7			<b>√</b>			
Tanzania, United Republic Of	TZ	7	✓	<b>√</b>	· /	<u>·</u> ✓		
Thailand	TH	6	· ·	· ·	· ✓	<del>-</del> ✓		
Timor-Leste, D.R. of	TL	7	· · · · · · · · · · · · · · · · · · ·	· ·	· /	<del> </del>		
Togo	TG	7		V	<u>√</u>	<u> </u>		
	TO	7			<u> </u>	<u> </u>		
Tonga			,	,				
Trinidad and Tobago	TT	7	<b>√</b>	✓	<u> </u>	<u>√</u>		
Tunisia	TN	7	<b>√</b>		✓	<b>√</b>		
Turrkiye	TR	4	✓	<b>√</b>	✓	<b>√</b>		
Turkmenistan	TM	6		<b>√</b>	<b>√</b>	<b>√</b>		
Turks and Caicos Islands	TC	7	✓	✓	✓	✓		
Tuvalu	TV	7			✓	✓		
Uganda	UG	7	✓	✓	✓	✓		
Ukraine	UA	6	✓	✓	✓	✓		
United Arab Emirates	AE	6	✓	✓	✓	✓		
United Kingdom	GB	4	✓	✓	✓	✓	✓	✓
United States	US	5	10:30	✓	✓	✓		
Uruguay	UY	7	<b>√</b>	<b>√</b>	<b>√</b>	✓		
Uzbekistan	UZ	7		<b>√</b>	<b>√</b>	√ ·		
Vatican	VA	3		<u> </u>	<u>·</u> ✓	<u>·</u>		
Vanuatu	VU	7		·	<u> </u>	<del></del>		
Venezuela	VE	7	<b>✓</b>	<b>√</b>		<u>√</u>		
				<b>√</b>	<u> </u>			
Vietnam	VN	6	<b>√</b>					
Virgin Islands (British)	VG	7	✓	✓	<b>√</b>	<b>√</b>		
Virgin Islands (U.S.)	VI	7			<b>√</b>	<b>√</b>		
Yemen	YE	7	<b>√</b>	<b>√</b>	<b>√</b>	<b>✓</b>		
Zambia	ZM	7	✓	✓	✓	✓		
Zimbabwe	ZW	7	✓	✓	✓	✓		

<sup>✓ =</sup> Service available \* Service temporarily suspended

<sup>&</sup>lt;sup>1</sup>For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at dct.dhl.com. In the case of Day Definite Services, please contact us at mydhl.express.dhl.

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#### TRANSIT TIME<sup>1</sup>

	Trans	it time		Trans	it time		Trans	it time		Trans	it time
Country/Territory	Time Definite	Day Definite	Country/Territory	Time Definite	Day Definite	Country/Territory	Time Definite	Day Definite	Country/Territory	Time Definite	Day Definite
Afghanistan	4		Egypt	2-4		Liechtenstein	1-2	5	Samoa	3	
Albania	1		El Salvador	2		Lithuania	1	2	San Marino	1-2	5
Algeria	1-2		Equatorial Guinea	3		Luxembourg	1	2	Sao Tome and	3	
American Samoa	5		Eritrea	4		Macau SAR China	2		Principe		
Andorra	3		Estonia	1	2	Macedonia North	2		Saudi Arabia	2-4	
Angola	4-5		Eswatini	3		Madagascar	3		Senegal	2	
Anguilla Antiqua and Barbuda	3		Ethiopia Falkland Islands	2		Malawi Malaysia	3-5 2-5		Serbia, Republic Of	1-2	5
Argentina	2-5		(Malvinas)	6		Maldives	4		Seychelles Sierra Leone	3	
Armenia	2-3		Faroe Islands	2		Mali	2		Singapore	2	
Aruba	3		Fiji	4		Malta	1		Slovakia	1	3
Australia	3-6		Finland	1-2	3-4	Marshall Islands	6		Slovenia	1	2
Austria	1	2	France	1	2-3	Martinique	3		Solomon Islands	5	
Azerbaijan	2		French Guyana	3		Mauritania	3		Somalia	6	
Bahamas	3-4		Gabon	2		Mauritius	2		Somaliland,		
Bahrain	2		Gambia	3		Mayotte	6		Republic Of	5	
Bangladesh	3		Georgia	3		Mexico	2-8		South Africa	2-6	
Barbados	3		Germany	1	2	Micronesia	6		South Sudan	4	
Belarus*	*	*	Ghana	2-3		Moldova,			Spain	1	4-5
Belgium	1	2	Gibraltar	2		Republic Of	2		Sri Lanka	2	-
Belize	4		Greece	2	4-7	Monaco	1-2	5	St. Barthelemy	3	
Benin	2		Greenland	5		Mongolia	3		St. Maarten	3	
Bermuda	3		Grenada	3		Montserrat	3		Sudan	4	
Bhutan	5		Guadeloupe	3		Morocco	1-3		Suriname	4	
Bolivia	3		Guam	4		Mozambique	3-6		Sweden	1	3-4
Bonaire	3		Guatemala	2		Myanmar	3		Switzerland	1	3
Bosnia and	2		Guernsey	2		Namibia	3-5		Syrian Arab Republic	8-9	
Herzegovina	2		Guinea	2		Nauru	5		Tahiti	8	
Botswana	3		Guinea-Bissau	5		Nepal	3		Taiwan, China	2	
Brazil	3-7		Guyana	3		Netherlands	1	2	Tajikistan	4	
Brunei Darussalam	3		Haiti	4		Nevis	3		Tanzania, United	2-5	
Bulgaria	1	3	Honduras	2		New Caledonia	5		Republic Of		
Burkina Faso	3		Hong Kong SAR China	2		New Zealand	3-5		Thailand	2-4	
Burundi	3		Hungary	1	2	Nicaragua	3		Timor-Leste, D.R. of	5	
Cambodia	2		Iceland	1		Niger	3		Togo	2	
Cameroon	2-5		India	2-8		Nigeria	2-4		Tonga	5	
Canada	2-5		Indonesia	2-9		Niue	5		Trinidad and Tobago	3	
Canary Islands, The	2		Iran	8		Norway	1-2	3-5	Tunisia	2	
Cape Verde	6		(Islamic Republic of)			Oman	2-3		Turkiye	1-4	
Cayman Islands	3		Iraq Ireland	5-9 1	4	Pakistan Palau	2-4 5		Turkmenistan	7	
Central African Republic	5			2-3	4	Panama	2		Turks and Caicos Islands	3	
Chad	6		Israel Italy	1-2	3-4	Papua New Guinea	4-5		Tuvalu	10	
Chile	2-3		Jamaica	3-4	5-4	Papua New Guinea  Paraguay	2		Uganda	2-3	
China	2-3		Japan	2-5		Peru	2-3		Ukraine	2-3	
Colombia	2-5		Jersey	2		Philippines	2-5		United Arab Emirates	2	
Comoros	5		Jordan	2-4		Portugal	1-3	4	United Kingdom	1	3-4
Congo	2		Kazakhstan	2-5		Puerto Rico	3		United States	1-4	
Congo, The Democratic			Kenya	2-3		Qatar	2		Uruguay	2	
Republic Of	2-6		Kiribati	13-15		Republic of			Uzbekistan	3	
Cook Islands	4		Korea, Democratic			Montenegro	2		Vanuatu	5	
Costa Rica	2		People's Republic	9		Reunion	4		Vatican	1-3	
Cote d'Ivoire	2		Korea, Republic Of	2-3		Romania	1-4	2-6	Venezuela	5-10	
Croatia	1	3	Kosovo	2		Russian Federation*	*	*	Vietnam	2	
Cuba	4		Kuwait	2		Rwanda	3		Virgin Islands	3	
Curacao	3		Kyrgyzstan	4		Saint Eustatius	3		(British)	3	
Cyprus	2		Lao People's			Saint Helena	10		Virgin Islands (U.S.)	3-4	
Czech Republic	1	2	Democratic Republic	4		Saint Kitts and Nevis	3		Yemen	4	
Denmark	1	3	Latvia	1	2	Saint Lucia	3		Zambia	3-5	
Djibouti	3		Lebanon	2		Saint Vincent and	3		Zimbabwe	3-6	
Dominica	3		Lesotho	3		The Grenadines					
Dominican Republic	3-4		Liberia	3		Saipan (Commonwealth	4				
Ecuador	2-3		Libya	7		No. Mariana Islands)					

<sup>\*</sup> Service temporarily suspended

<sup>&</sup>lt;sup>1</sup>For transit times and the availability of Time Definite Services for your origin and destination address please refer to the DHL Capability Tool at dct.dhl.com. In the case of Day Definite Services, please contact us at mydhl.express.dhl.

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#### **DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY**

#### Origin and Destination Countries Zoning Table

Country/Territory	Zone	Country/Territory	Zone	Country/Territory	Zone	Country/Territory	Zone
Afghanistan	ROW	Dominican Republic	AM2	Liberia	ROW	Saudi Arabia	MA1
Albania	EU3	Ecuador	AM3	Libya	ROW	Senegal	ROW
Algeria	ROW	Egypt	ROW	Liechenstein	EU3	Serbia, Republic of	EU3
American Samoa	AM2	El Salvador	AM2	Lithuania	EU2	Seychelles	ROW
Andorra	EU2	Eritrea	ROW	Luxembourg	EU1	Sierra Leone	ROW
Angola	ROW	Estonia	EU2	Macau SAR China	AP1	Singapore	AP1
Anguilla	AM2	Eswatini	ROW	Madagascar	ROW	Slovakia	EU2
Antigua	AM2	Ethiopia	ROW	Malawi	ROW	Slovenia	EU2
Argentina	AM3	Falkland Islands	ROW	Malaysia	AP1	Solomon Islands	ROW
Armenia	ROW	Faroe Islands	EU3	Maldives	ROW	Somalia	ROW
Aruba	AM2	Fiji	ROW	Mali	ROW	Somaliland, Rep of (North Somalia)	ROW
Australia	AP2	Finland	EU2	Malta	EU2	South Africa	MA1
Austria	EU1	France	EU1	Marshall Islands	AM2	South Sudan	ROW
Azerbaijan	ROW	French Guiana	AM3	Martinique	AM2	Spain	EU1
Bahamas	AM2	Gabon	ROW	Mauritania	ROW	Sri Lanka	AP2
Bahrain	MA1	Gambia	ROW	Mauritius	ROW	St Helena	ROW
Bangladesh	AP2	Georgia	ROW	Mayotte	ROW	St. Barthelemy	AM2
Barbados	AM2	Germany	EU1	Mexico	AM1	St. Eustatius	AM2
Belarus	ROW	Ghana	ROW	Micronesia, Federated States of	ROW	St. Kitts	AM2
Belgium	EU1	Gibraltar	EU3	Moldova, Republic of	ROW	St. Lucia	AM2
Belize	AM2	Greece	EU2	Monaco	EU1	St. Maarten	AM2
Benin	ROW	Greenland	EU3	Mongolia	ROW	St. Vincent	AM2
Bermuda	AM2	Grenada	AM2	Montenegro, Republic of	EU3	Sudan	ROW
	ROW		AM2	Montserrat			AM3
Bhutan		Guadeloupe			AM2	Suriname	
Bolivia	AM3	Guam	AM2	Morocco	ROW	Sweden	EU2
Bonaire	AM2	Guatemala	AM2	Mozambique	ROW	Switzerland	EU3
Bosnia and Herzegovina	EU3	Guernsey	EU3	Myanmar	ROW	Syria	ROW
Botswana	ROW	Guinea Republic	ROW	Namibia	ROW	Tahiti	ROW
Brazil	AM3	Guinea-Bissau	ROW	Nauru, Republic of	ROW	Taiwan, China	AP1
Brunei	ROW	Guinea-Equatorial	ROW	Nepal	ROW	Tanzania	ROW
Bulgaria	EU2	Guyana (British)	AM3	Netherlands, The	EU1	Thailand	AP1
Burkina Faso	ROW	Haiti	AM2	Nevis	AM2	Timor-Leste	ROW
Burundi	ROW	Honduras	AM2	New Caledonia	ROW	Togo	ROW
Cambodia	ROW	Hong Kong SAR China	AP1	New Zealand	AP2	Tonga	ROW
Cameroon	ROW	Hungary	EU2	Nicaragua	AM2	Trinidad and Tobago	AM2
Canada	AM1	Iceland	EU3	Niger	ROW	Tunisia	ROW
Canary Islands, The	EU3	India	AP2	Nigeria	ROW	Türkiye	EU3
Cape Verde	ROW	Indonesia	AP2	Niue	ROW	Turkmenistan	ROW
Cayman Islands	AM2	Iran (Islamic Republic of)	ROW	North Macedonia	EU3	Turks and Caicos Islands	AM2
Central African Republic	ROW	Iraq	ROW	Norway	EU3	Tuvalu	ROW
Chad	ROW	Ireland, Republic of	EU1	Oman	MA1	Uganda	ROW
Chile	AM3	Israel	EU3	Pakistan	ROW	Ukraine	ROW
China, People's Republic	AP1	Italy	EU1	Palau	AM2	United Arab Emirates	MA1
Colombia	AM3	Jamaica	AM2	Panama	AM2	United Kingdom	EU2
Commonwealth No. Mariana Islands	AM2	Japan	AP1	Papua New Guinea	ROW	United States of America	AM1
Comoros	ROW	Jersey	EU3	Paraguay	AM3	Uruguay	AM3
Congo	ROW	Jordan	ROW	Peru	AM3	Uzbekistan	ROW
Congo, The Democratic Republic of	ROW	Kazakhstan	ROW	Philippines, The	AP2	Vanuatu	ROW
Cook Islands	ROW	Kenya	ROW	Poland	EU2	Vatican City	EU1
Costa Rica	AM2	Kiribati	ROW	Portugal	EU1	Venezuela	AM3
Cote d'Ivoire	ROW	Korea, Republic of (South Korea)	AP1	Puerto Rico	AM2	Vietnam	AP2
Croatia	EU2	Korea, the D.P.R. of (North Korea)	ROW	Qatar	MA1	Virgin Islands (British)	AM2
Cuba	AM2	Kosovo	ROW	Reunion, Island of	ROW	Virgin Islands (US)	AM2
Curacao	AM2	Kuwait	MA1	Romania	EU2	Yemen, Republic of	ROW
Cyprus	EU2	Kyrgyzstan	ROW	Russian Federation, The	ROW	Zambia	ROW
Czech Republic, The	EU2	Lao People's Democratic Republic	ROW	Rwanda	ROW	Zimbabwe	ROW
Denmark	EU2	Latvia	EU2	Samoa	ROW		
Djibouti	ROW	Lebanon	ROW	San Marino	EU1		
<u> </u>				Sao Tome and Principe			
Dominica	AM2	Lesotho	ROW	Sao Tome and Principe	ROW		

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#### **DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY**

Domestic zone										
Origin zone	EU1	EU2	EU3	AP1	AP2	AM1	AM2	AM3	MA1	ROW
EU1	1	2	3	4	5	4	5	6	4	6
EU2	2	2	3	5	5	5	6	6	4	6
EU3	3	3	3	5	6	6	6	6	5	7
AP1	5	6	6	3	4	4	7	7	6	8
AP2	6	6	7	3	4	7	8	8	6	8
AM1	4	5	6	3	6	3	5	5	7	8
AM2	5	6	7	6	8	4	5	6	7	8
АМ3	5	6	6	6	8	5	5	5	7	8
MA1	5	5	5	5	5	7	7	7	4	7
ROW	5	5	7	7	7	7	8	8	7	8



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#### **Export**

#### **DHL EXPRESS WORLDWIDE**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Envelopes up to 0	.3kg						
0.3	313	337	355	371	386	415	461
Documents only u	p to 2kg						
0.5	374	404	428	443	459	491	547
1	462	497	523	541	558	613	683
1.5	542	587	616	637	656	730	810
2	622	677	709	733	754	847	937
Documents from 2	2.5kg and non-docu	ıments from 0.5kg					
0.5	374	404	428	524	560	613	676
1	462	497	523	622	668	738	815
1.5	542	587	616	714	764	856	943
2	622	677	709	806	860	974	1,071
2.5	701	764	807	899	952	1,090	1,198
3	772	851	898	987	1,041	1,197	1,318
3.5	843	938	989	1,075	1,130	1,304	1,438
4	914	1,025	1,080	1,163	1,219	1,411	1,558
4.5	985	1,112	1,171	1,251	1,308	1,518	1,678
5	1,056	1,199	1,262	1,339	1,397	1,625	1,798
5.5	1,103	1,254	1,321	1,397	1,453	1,695	1,876
6	1,150	1,309	1,380	1,455	1,509	1,765	1,954
6.5	1,197	1,364	1,439	1,513	1,565	1,835	2,032
7	1,244	1,419	1,498	1,571	1,621	1,905	2,110
7.5	1,291	1,474	1,557	1,629	1,677	1,975	2,188
8	1,338	1,529	1,616	1,687	1,733	2,045	2,266
8.5	1,385	1,584	1,675	1,745	1,789	2,115	2,344
9	1,432	1,639	1,734	1,803	1,845	2,185	2,422
9.5	1,479	1,694	1,793	1,861	1,901	2,255	2,500
10	1,526	1,749	1,852	1,919	1,957	2,325	2,578
11	1,554	1,779	1,892	1,965	2,013	2,421	2,676
12	1,582	1,809	1,932	2,011	2,069	2,517	2,774
13	1,610	1,839	1,972	2,057	2,125	2,613	2,872
14	1,638	1,869	2,012	2,103	2,181	2,709	2,970
15	1,666	1,899	2,052	2,149	2,237	2,805	3,068
16	1,694	1,929	2,092	2,195	2,293	2,901	3,166
17	1,722	1,959	2,132	2,241	2,349	2,997	3,264
18	1,750	1,989	2,172	2,287	2,405	3,093	3,362

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#### **Export**

#### **DHL EXPRESS WORLDWIDE**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,778	2,019	2,212	2,333	2,461	3,189	3,460
20	1,806	2,049	2,252	2,379	2,517	3,285	3,558
21	1,850	2,099	2,316	2,445	2,587	3,371	3,660
22	1,894	2,149	2,380	2,511	2,657	3,457	3,762
23	1,938	2,199	2,444	2,577	2,727	3,543	3,864
24	1,982	2,249	2,508	2,643	2,797	3,629	3,966
25	2,026	2,299	2,572	2,709	2,867	3,715	4,068
26	2,070	2,349	2,636	2,775	2,937	3,801	4,170
27	2,114	2,399	2,700	2,841	3,007	3,887	4,272
28	2,158	2,449	2,764	2,907	3,077	3,973	4,374
29	2,202	2,499	2,828	2,973	3,147	4,059	4,476
30	2,246	2,549	2,892	3,039	3,217	4,145	4,578
40	2,516	3,029	3,472	3,639	3,817	4,955	5,578
50	2,786	3,509	4,052	4,239	4,417	5,765	6,578
60	3,056	3,989	4,632	4,839	5,017	6,575	7,578
70	3,326	4,469	5,212	5,439	5,617	7,385	8,578
For each addition	al 0.5kg						
Above 10	14	15	20	23	28	48	49
Above 20	22	25	32	33	35	43	51
For each addition	al 1kg						
30.1 - 70.0	27	48	58	60	60	81	100
70.1 - 300.0	46	64	80	82	85	97	122
300.1 - 3,000*	63	81	105	107	109	124	165

**DHL Express 12:00** – Guaranteed delivery before 12:00 on the next possible working day to over 170 countries worldwide. Add 23 PLN to the DHL Express Worldwide prices.

**DHL Express 9:00 (10:30 to the USA)** – Guaranteed delivery before 9:00 on the next possible working day to over 140 countries worldwide. Add 156 PLN for DHL Express 9:00 or 45 PLN for DHL Express 10:30 to the DHL Express Worldwide prices.

Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

For more information on our services please check mydhl.express.dhl. Should you have any questions, please contact us at mydhl.express.dhl.

\*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on mydhl.express.dhl. These network restrictions are subject to change with 30 days' notice.

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#### **Export**

#### **DHL MEDICAL EXPRESS**



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Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
0.5	549	579	606	711	728	787	851
1	637	672	701	808	835	913	990
1.5	717	762	794	899	930	1,031	1,118
2	797	852	887	990	1,025	1,149	1,246
2.5	875	939	982	1,080	1,115	1,266	1,373
3	944	1,027	1,073	1,168	1,203	1,373	1,493
3.5	1,013	1,115	1,164	1,256	1,291	1,480	1,613
4	1,082	1,203	1,255	1,344	1,379	1,587	1,733
4.5	1,151	1,291	1,346	1,432	1,467	1,694	1,853
5	1,220	1,379	1,437	1,520	1,555	1,801	1,973
5.5	1,267	1,435	1,497	1,576	1,610	1,872	2,051
6	1,314	1,491	1,557	1,632	1,665	1,943	2,129
6.5	1,361	1,547	1,617	1,688	1,720	2,014	2,207
7	1,408	1,603	1,677	1,744	1,775	2,085	2,285
7.5	1,455	1,659	1,737	1,800	1,830	2,156	2,363
8	1,502	1,715	1,797	1,856	1,885	2,227	2,441
8.5	1,549	1,771	1,857	1,912	1,940	2,298	2,519
9	1,596	1,827	1,917	1,968	1,995	2,369	2,597
9.5	1,643	1,883	1,977	2,024	2,050	2,440	2,675
10	1,690	1,939	2,037	2,080	2,105	2,511	2,753
11	1,718	1,969	2,079	2,126	2,161	2,607	2,851
12	1,746	1,999	2,121	2,172	2,217	2,703	2,949
13	1,774	2,029	2,163	2,218	2,273	2,799	3,047
14	1,802	2,059	2,205	2,264	2,329	2,895	3,145
15	1,830	2,089	2,247	2,310	2,385	2,991	3,243
16	1,858	2,119	2,289	2,356	2,441	3,087	3,341
17	1,886	2,149	2,331	2,402	2,497	3,183	3,439
18	1,914	2,179	2,373	2,448	2,553	3,279	3,537

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#### **Export**

#### **DHL MEDICAL EXPRESS**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	1,942	2,209	2,415	2,494	2,609	3,375	3,635
20	1,970	2,239	2,457	2,540	2,665	3,471	3,733
21	2,008	2,291	2,525	2,610	2,733	3,559	3,833
22	2,046	2,343	2,593	2,680	2,801	3,647	3,933
23	2,084	2,395	2,661	2,750	2,869	3,735	4,033
24	2,122	2,447	2,729	2,820	2,937	3,823	4,133
25	2,160	2,499	2,797	2,890	3,005	3,911	4,233
26	2,198	2,551	2,865	2,960	3,073	3,999	4,333
27	2,236	2,603	2,933	3,030	3,141	4,087	4,433
28	2,274	2,655	3,001	3,100	3,209	4,175	4,533
29	2,312	2,707	3,069	3,170	3,277	4,263	4,633
30	2,350	2,759	3,137	3,240	3,345	4,351	4,733
40	2,630	3,269	3,737	3,850	3,945	5,171	5,733
50	2,910	3,779	4,337	4,460	4,545	5,991	6,733
60	3,190	4,289	4,937	5,070	5,145	6,811	7,733
70	3,470	4,799	5,537	5,680	5,745	7,631	8,733
For each additiona	l 0.5kg						
Above 10	14	15	21	23	28	48	49
Above 20	19	26	34	35	34	44	50
For each additiona	l 1kg						
30.1 - 70.0	28	51	60	61	60	82	100
70.1 - 300.0	45	64	81	81	83	97	126
300.1 - 3,000*	62	82	106	107	107	126	167

Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

Rates are rounded up to the nearest 0.5kg for shipments up to 30kg, and to the nearest 1kg thereafter. Each piece weight is rounded up to the nearest 0.5kg.

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\*DHL Express does not accept shipments exceeding 3,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on <a href="mailto:mydhl.express.dhl">mydhl.express.dhl</a>. These network restrictions are subject to change with 30 days' notice.

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#### **Export**

#### **DHL EXPRESS ENVELOPE**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Envelopes up to 0.	3kg						
0.3	313	337	355	371	386	415	461

Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

For more information on our services please check mydhl.express.dhl. Should you have any questions, please contact us at mydhl.express.dhl. In the event any country leaves the European Union, DHL reserves the right to change rates or zones with 30 days' notice.

#### **Export**

#### DHL ECONOMY SELECT



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
Documents and no	n-documents	from 1kg		
1	290	312	333	350
2	360	386	412	433
3	402	431	459	483
4	444	476	506	533
5	486	521	553	583
6	496	534	567	598
7	506	547	581	613
8	516	560	595	628
9	526	573	609	643
10	536	586	623	658
11	539	588	628	662
12	542	590	633	666
13	545	592	638	670
14	548	594	643	674
15	551	596	648	678
16	554	598	653	682
17	557	600	658	686
18	560	602	663	690
19	563	604	668	694
20	566	606	673	698
21	571	611	679	704

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4
22	576	616	685	710
23	581	621	691	716
24	586	626	697	722
25	591	631	703	728
26	596	636	709	734
27	601	641	715	740
28	606	646	721	746
29	611	651	727	752
30	616	656	733	758
40	706	756	873	918
50	796	856	1,013	1,078
60	886	956	1,153	1,238
70	976	1,056	1,293	1,398
80	1,084	1,176	1,445	1,556
90	1,192	1,296	1,597	1,714
100	1,300	1,416	1,749	1,872
For each additional	l 1kg			
Above 30	9	10	14	16
For each additional	l 5kg			
Above 70	54	60	76	79
Above 300*	61	69	88	91

Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

Rates are rounded up to the nearest 1kg for shipments up to 70kg, and to the nearest 5kg thereafter. Each piece weight is rounded up to the nearest 1kg.

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#### **DHL EXPRESS WORLDWIDE IMPORT**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
Documents only u	p to 2kg						
0.5	443	482	511	529	548	586	640
1	547	590	624	639	668	717	787
1.5	637	693	735	752	783	847	933
2	727	796	846	865	898	977	1,079
Documents from 2	2.5kg and non-docu	uments from 0.5kg					
0.5	443	482	511	637	664	726	803
1	547	590	624	739	789	874	965
1.5	637	693	735	836	902	1,016	1,117
2	727	796	846	933	1,015	1,158	1,269
2.5	820	895	960	1,034	1,132	1,299	1,424
3	906	991	1,057	1,134	1,236	1,423	1,568
3.5	992	1,087	1,154	1,234	1,340	1,547	1,712
4	1,078	1,183	1,251	1,334	1,444	1,671	1,856
4.5	1,164	1,279	1,348	1,434	1,548	1,795	2,000
5	1,250	1,375	1,445	1,534	1,652	1,919	2,144
5.5	1,300	1,437	1,513	1,600	1,717	1,993	2,232
6	1,350	1,499	1,581	1,666	1,782	2,067	2,320
6.5	1,400	1,561	1,649	1,732	1,847	2,141	2,408
7	1,450	1,623	1,717	1,798	1,912	2,215	2,496
7.5	1,500	1,685	1,785	1,864	1,977	2,289	2,584
8	1,550	1,747	1,853	1,930	2,042	2,363	2,672
8.5	1,600	1,809	1,921	1,996	2,107	2,437	2,760
9	1,650	1,871	1,989	2,062	2,172	2,511	2,848
9.5	1,700	1,933	2,057	2,128	2,237	2,585	2,936
10	1,750	1,995	2,125	2,194	2,302	2,659	3,024
11	1,782	2,029	2,171	2,246	2,356	2,765	3,124
12	1,814	2,063	2,217	2,298	2,410	2,871	3,224
13	1,846	2,097	2,263	2,350	2,464	2,977	3,324
14	1,878	2,131	2,309	2,402	2,518	3,083	3,424
15	1,910	2,165	2,355	2,454	2,572	3,189	3,524
16	1,942	2,199	2,401	2,506	2,626	3,295	3,624
17	1,974	2,233	2,447	2,558	2,680	3,401	3,724
18	2,006	2,267	2,493	2,610	2,734	3,507	3,824

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#### **Import**

#### **DHL EXPRESS WORLDWIDE IMPORT**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
19	2,038	2,301	2,539	2,662	2,788	3,613	3,924
20	2,070	2,335	2,585	2,714	2,842	3,719	4,024
21	2,134	2,393	2,659	2,786	2,916	3,813	4,134
22	2,198	2,451	2,733	2,858	2,990	3,907	4,244
23	2,262	2,509	2,807	2,930	3,064	4,001	4,354
24	2,326	2,567	2,881	3,002	3,138	4,095	4,464
25	2,390	2,625	2,955	3,074	3,212	4,189	4,574
26	2,454	2,683	3,029	3,146	3,286	4,283	4,684
27	2,518	2,741	3,103	3,218	3,360	4,377	4,794
28	2,582	2,799	3,177	3,290	3,434	4,471	4,904
29	2,646	2,857	3,251	3,362	3,508	4,565	5,014
30	2,710	2,915	3,325	3,434	3,582	4,659	5,124
40	3,040	3,455	3,995	4,114	4,262	5,609	6,244
50	3,370	3,995	4,665	4,794	4,942	6,559	7,364
60	3,700	4,535	5,335	5,474	5,622	7,509	8,484
70	4,030	5,075	6,005	6,154	6,302	8,459	9,604
For each additiona	ıl 0.5kg						
Above 10	16	17	23	26	27	53	50
Above 20	32	29	37	36	37	47	55
For each additiona	ıl 1kg						
30.1 - 70.0	33	54	67	68	68	95	112
70.1 - 300.0	51	68	85	87	88	108	132
300.1 - 3,000*	64	82	107	108	110	123	166

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**DHL Express 9:00** – Guaranteed delivery before 9:00 (10:30 to USA) on the next possible working day from over 140 countries worldwide. Add 156 PLN for DHL Express 9:00 or 45 PLN for DHL Express 10:30 to the DHL Express Worldwide prices.

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#### **DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
Documents only u	ıp to 2kg							
0.5	410	490	529	569	613	653	732	816
1	573	686	743	797	860	914	1,026	1,142
1.5	696	835	903	971	1,045	1,110	1,247	1,389
2	819	984	1,063	1,145	1,230	1,306	1,468	1,636
Documents from	2.5kg and non-do	ocuments from 0	.5kg					
0.5	410	490	613	653	693	772	896	975
1	573	686	827	881	940	1,033	1,190	1,301
1.5	696	835	987	1,055	1,125	1,229	1,411	1,548
2	819	984	1,147	1,229	1,310	1,425	1,632	1,795
2.5	942	1,118	1,307	1,403	1,495	1,621	1,853	2,042
3	996	1,180	1,390	1,508	1,618	1,762	2,009	2,249
3.5	1,050	1,242	1,473	1,613	1,741	1,903	2,165	2,456
4	1,104	1,304	1,556	1,718	1,864	2,044	2,321	2,663
4.5	1,158	1,366	1,639	1,823	1,987	2,185	2,477	2,870
5	1,212	1,428	1,722	1,928	2,110	2,326	2,633	3,077
5.5	1,263	1,486	1,798	2,022	2,226	2,457	2,782	3,273
6	1,314	1,544	1,874	2,116	2,342	2,588	2,931	3,469
6.5	1,365	1,602	1,950	2,210	2,458	2,719	3,080	3,665
7	1,416	1,660	2,026	2,304	2,574	2,850	3,229	3,861
7.5	1,467	1,718	2,102	2,398	2,690	2,981	3,378	4,057
8	1,518	1,776	2,178	2,492	2,806	3,112	3,527	4,253
8.5	1,569	1,834	2,254	2,586	2,922	3,243	3,676	4,449
9	1,620	1,892	2,330	2,680	3,038	3,374	3,825	4,645
9.5	1,671	1,950	2,406	2,774	3,154	3,505	3,974	4,841
10	1,722	2,008	2,482	2,868	3,270	3,636	4,123	5,037
11	1,816	2,116	2,626	3,050	3,488	3,890	4,413	5,399
12	1,910	2,224	2,770	3,232	3,706	4,144	4,703	5,761
13	2,004	2,332	2,914	3,414	3,924	4,398	4,993	6,123
14	2,098	2,440	3,058	3,596	4,142	4,652	5,283	6,485
15	2,192	2,548	3,202	3,778	4,360	4,906	5,573	6,847
16	2,286	2,656	3,346	3,960	4,578	5,160	5,863	7,209
17	2,380	2,764	3,490	4,142	4,796	5,414	6,153	7,571
18	2,474	2,872	3,634	4,324	5,014	5,668	6,443	7,933

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#### **Import**

#### **● DHL EXPRESS WORLDWIDE IMPORT 3RD COUNTRY**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
19	2,568	2,980	3,778	4,506	5,232	5,922	6,733	8,295
20	2,662	3,088	3,922	4,688	5,450	6,176	7,023	8,657
21	2,756	3,196	4,066	4,870	5,668	6,430	7,313	9,019
22	2,850	3,304	4,210	5,052	5,886	6,684	7,603	9,381
23	2,944	3,412	4,354	5,234	6,104	6,938	7,893	9,743
24	3,038	3,520	4,498	5,416	6,322	7,192	8,183	10,105
25	3,132	3,628	4,642	5,598	6,540	7,446	8,473	10,467
26	3,226	3,736	4,786	5,780	6,758	7,700	8,763	10,829
27	3,320	3,844	4,930	5,962	6,976	7,954	9,053	11,191
28	3,414	3,952	5,074	6,144	7,194	8,208	9,343	11,553
29	3,508	4,060	5,218	6,326	7,412	8,462	9,633	11,915
30	3,602	4,168	5,362	6,508	7,630	8,716	9,923	12,277
40	4,432	5,148	6,592	8,218	9,590	11,186	12,713	15,537
50	5,262	6,128	7,822	9,928	11,550	13,656	15,503	18,797
60	6,092	7,108	9,052	11,638	13,510	16,126	18,293	22,057
70	6,922	8,088	10,282	13,348	15,470	18,596	21,083	25,317
For each additiona	l 0.5kg							
Above 10	47	54	72	91	109	127	145	181
Above 20	47	54	72	91	109	127	145	181
For each additional 1kg								
30.1 - 70.0	83	98	123	171	196	247	279	326
70.1 - 300.0	83	98	123	171	196	247	279	326
300.1 - 3,000*	96	113	142	188	226	285	322	377

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#### **Import**

#### **DHL MEDICAL EXPRESS**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
0.5	625	665	695	827	839	902	979
1	731	775	812	932	964	1,051	1,141
1.5	822	879	925	1,029	1,078	1,193	1,294
2	913	983	1,038	1,126	1,192	1,335	1,447
2.5	1,006	1,082	1,152	1,226	1,309	1,476	1,602
3	1,093	1,177	1,246	1,323	1,411	1,601	1,748
3.5	1,180	1,272	1,340	1,420	1,513	1,726	1,894
4	1,267	1,367	1,434	1,517	1,615	1,851	2,040
4.5	1,354	1,462	1,528	1,614	1,717	1,976	2,186
5	1,441	1,557	1,622	1,711	1,819	2,101	2,332
5.5	1,491	1,618	1,688	1,773	1,881	2,174	2,421
6	1,541	1,679	1,754	1,835	1,943	2,247	2,510
6.5	1,591	1,740	1,820	1,897	2,005	2,320	2,599
7	1,641	1,801	1,886	1,959	2,067	2,393	2,688
7.5	1,691	1,862	1,952	2,021	2,129	2,466	2,777
8	1,741	1,923	2,018	2,083	2,191	2,539	2,866
8.5	1,791	1,984	2,084	2,145	2,253	2,612	2,955
9	1,841	2,045	2,150	2,207	2,315	2,685	3,044
9.5	1,891	2,106	2,216	2,269	2,377	2,758	3,133
10	1,941	2,167	2,282	2,331	2,439	2,831	3,222
11	1,975	2,203	2,332	2,385	2,493	2,937	3,322
12	2,009	2,239	2,382	2,439	2,547	3,043	3,422
13	2,043	2,275	2,432	2,493	2,601	3,149	3,522
14	2,077	2,311	2,482	2,547	2,655	3,255	3,622
15	2,111	2,347	2,532	2,601	2,709	3,361	3,722
16	2,145	2,383	2,582	2,655	2,763	3,467	3,822
17	2,179	2,419	2,632	2,709	2,817	3,573	3,922
18	2,213	2,455	2,682	2,763	2,871	3,679	4,022

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#### **Import**

#### **DHL MEDICAL EXPRESS**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	
19	2,247	2,491	2,732	2,817	2,925	3,785	4,122	
20	2,281	2,527	2,782	2,871	2,979	3,891	4,222	
21	2,349	2,585	2,858	2,943	3,051	3,985	4,332	
22	2,417	2,643	2,934	3,015	3,123	4,079	4,442	
23	2,485	2,701	3,010	3,087	3,195	4,173	4,552	
24	2,553	2,759	3,086	3,159	3,267	4,267	4,662	
25	2,621	2,817	3,162	3,231	3,339	4,361	4,772	
26	2,689	2,875	3,238	3,303	3,411	4,455	4,882	
27	2,757	2,933	3,314	3,375	3,483	4,549	4,992	
28	2,825	2,991	3,390	3,447	3,555	4,643	5,102	
29	2,893	3,049	3,466	3,519	3,627	4,737	5,212	
30	2,961	3,107	3,542	3,591	3,699	4,831	5,322	
40	3,301	3,697	4,232	4,281	4,369	5,791	6,422	
50	3,641	4,287	4,922	4,971	5,039	6,751	7,522	
60	3,981	4,877	5,612	5,661	5,709	7,711	8,622	
70	4,321	5,467	6,302	6,351	6,379	8,671	9,722	
For each additiona	l 0.5kg							
Above 10	17	18	25	27	27	53	50	
Above 20	34	29	38	36	36	47	55	
For each additional 1kg								
30.1 - 70.0	34	59	69	69	67	96	110	
70.1 - 300.0	50	66	85	85	86	106	133	
300.1 - 3,000*	62	83	107	107	107	125	167	

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#### **Import**

#### **DHL ECONOMY SELECT**



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4				
Documents and non-documents from 1kg								
1	319	343	367	384				
2	397	423	454	476				
3	443	474	508	532				
4	489	525	562	588				
5	535	576	616	644				
6	549	590	632	662				
7	563	604	648	680				
8	577	618	664	698				
9	591	632	680	716				
10	605	646	696	734				
11	607	650	701	739				
12	609	654	706	744				
13	611	658	711	749				
14	613	662	716	754				
15	615	666	721	759				
16	617	670	726	764				
17	619	674	731	769				
18	621	678	736	774				
19	623	682	741	779				
20	625	686	746	784				
21	631	690	753	791				

Zone 1	Zone 2	Zone 3	Zone 4					
637	694	760	798					
643	698	767	805					
649	702	774	812					
655	706	781	819					
661	710	788	826					
667	714	795	833					
673	718	802	840					
679	722	809	847					
685	726	816	854					
785	836	976	1,024					
885	946	1,136	1,194					
985	1,056	1,296	1,364					
1,085	1,166	1,456	1,534					
1,203	1,298	1,624	1,710					
1,321	1,430	1,792	1,886					
1,439	1,562	1,960	2,062					
For each additional 1kg								
10	11	16	17					
l 5kg								
59	66	84	88					
68	74	96	101					
	637 643 649 655 661 667 673 679 685 785 885 985 1,085 1,203 1,321 1,439 1kg 10 5kg 59	637 694 643 698 649 702 655 706 661 710 667 714 673 718 679 722 685 726 785 836 885 946 985 1,056 1,085 1,166 1,203 1,298 1,321 1,430 1,439 1,562 1kg 10 11 5kg 59 66	637 694 760 643 698 767 649 702 774 655 706 781 661 710 788 667 714 795 673 718 802 679 722 809 685 726 816 785 836 976 885 946 1,136 985 1,056 1,296 1,085 1,166 1,456 1,203 1,298 1,624 1,321 1,430 1,792 1,439 1,562 1,960 1kg 10 11 16					

Additional charges, such as fuel fees, cost of additional services or customs services should be added to net price. All prices are in PLN and will be increased by adding any appropriate taxes on goods and services.

Rates are rounded up to the nearest 1kg for shipments up to 70kg, and to the nearest 5kg thereafter. Each piece weight is rounded up to the nearest 1kg.

For more information on our services please check mydhl.express.dhl. Should you have any questions, please contact us at mydhl.express.dhl.

\*DHL Express does not accept shipments exceeding 1,000kg, or containing pieces exceeding 1,000kg or 300cm in length, and/or not meeting DHL standards for packing. Refer to our Packing Guide on <a href="mailto:mydhl.express.dhl">mydhl.express.dhl</a>. These network restrictions are subject to change with 30 days' notice.

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Customs Services Service Capability and Rating Zones Export Services

Import Services

#### **Import**

#### DHL ECONOMY SELECT IMPORT 3RD COUNTRY



Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4				
Documents and non-documents from 1kg								
1	384	413	439	460				
2	476	508	544	571				
3	531	568	609	638				
4	586	628	674	705				
5	641	688	739	772				
6	658	706	758	794				
7	675	724	777	816				
8	692	742	796	838				
9	709	760	815	860				
10	726	778	834	882				
11	729	781	842	886				
12	732	784	850	890				
13	735	787	858	894				
14	738	790	866	898				
15	741	793	874	902				
16	744	796	882	906				
17	747	799	890	910				
18	750	802	898	914				
19	753	805	906	918				
20	756	808	914	922				
21	763	815	920	931				

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4				
22	770	822	926	940				
23	777	829	932	949				
24	784	836	938	958				
25	791	843	944	967				
26	798	850	950	976				
27	805	857	956	985				
28	812	864	962	994				
29	819	871	968	1,003				
30	826	878	974	1,012				
40	956	1,008	1,174	1,212				
50	1,086	1,138	1,374	1,412				
60	1,216	1,268	1,574	1,612				
70	1,346	1,398	1,774	1,812				
80	1,482	1,546	1,956	2,016				
90	1,618	1,694	2,138	2,220				
100	1,754	1,842	2,320	2,424				
For each additional 1kg								
Above 30	13	13	20	20				
For each additional 5kg								
Above 70	68	74	91	102				
Above 300*	78	82	108	108				

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Valid: 1st January 2025 For public use

The information in this guide is correct as of 1st January 2025. DHL reserves the right to amend or modify any of the information at any time.











